

## Executive Summary

Concerned about the increase in active shooters in schools around the country, SNOPAC 9-1-1 Emergency Communications selected Rave Panic Button to increase the speed of notifications and emergency response.

SNOPAC 9-1-1 soon found an additional use of Rave Panic Button: helping to locate missing children.



## The Risk

When a child goes missing, rapid reaction and response are essential. According to the FBI, the first three hours are critical to finding the child safely.

## The Solution

In February 2015, Snohomish County implemented Rave Panic Button from Rave Mobile Safety in over 70 schools in 6 school districts. Snohomish County quickly realized that Rave Panic Button could improve existing missing child response by speeding up the time it takes to report a child missing and notify first responders.



### THE CHALLENGE

When a child goes missing, rapid reaction and response are essential. According to the FBI, the first three hours are critical to finding the child safely.



### THE SOLUTION

In February 2015, Snohomish County implemented Rave Panic Button and leveraged the technology to locate a missing child.



### THE TRUST

*The utility of being able to communicate with our schools has grown well beyond what we originally considered. It has been used to notify schools officials of missing students, used when a teacher confronted an intruder on campus and was used to push a message to school staff during a bomb threat. ”*

**Kurt Mills**  
Executive Director  
SNOPAC 911 Communications Center

## The Results

On Wednesday, March 16th, Rave Panic Button was used to issue a missing student alert. A school employee used Rave Panic Button to immediately contact 9-1-1.

At the same time, a message instantly notified all staff, administration, and School Resource Officers. The Rave Panic Button notification included a description of the missing child, key details, and the originators location.



During the incident, the 9-1-1 call taker who received the incoming call sent updates to all stakeholders and notified them once a resolution was reached.

Shortly after the notification was delivered, the child was safely located with a family member.

Since this is a new use case for Rave Panic Button, procedures and practices are still being discussed and developed.

## About Rave Panic Button

In seconds, Rave Panic Button immediately and clearly communicates an emergency to all on-site personnel, staff, and security. This ensures your facility can rapidly initiate lockdowns, evacuations, or other emergency responses.

### RAVE Panic Button



Rave Panic Button informs 9-1-1 dispatchers of an emergency and who is calling. It can automatically deliver critical data about the facility including key contact information, floor plans, and emergency response plans. This results in faster dispatch of the right resources with improved situational awareness.

## About Rave Mobile Safety

Rave Mobile Safety creates innovative data and communication software that public safety agencies trust to help them save lives. Our award-winning portfolio of Rave Panic Button, Rave Alert, Rave Guardian, Rave Eyewitness, and Smart911 enables millions to feel safe, secure, and connected. To learn more, contact us today, or visit us on the web at [www.ravemobilesafety.com](http://www.ravemobilesafety.com).

**Contact Us Today to Learn More**

888-605-7164 • [www.ravemobilesafety.com](http://www.ravemobilesafety.com) • [sales@ravemobilesafety.com](mailto:sales@ravemobilesafety.com)

**RAVE**  
MOBILE SAFETY