



Muraspec Wallcoverings 5 Year Limited Warranty

Introduction

This Warranty covers our own manufactured wallcovering ranges, and we have attempted to write this warranty in clear, plain-English terms, including the limitations and restrictions. However, if anything in this Warranty is not clear to you, please call our Customer Service team on + 44 (0) 3705 117 118.

Who is covered

If you are the owner or lessee of the area in which Muraspec wallcoverings have been installed you are entitled to the benefits of this Warranty. This Warranty is not transferable to any other person, company or entity.

How long are you Covered

The duration of your warranty is five (5) years after the date of the original installation.

What is covered

We warrant that Muraspec wallcoverings will be free from manufacturing defects when used under normal conditions of use in accordance with MURASPEC's recommended care and maintenance instructions.

What is not covered

After the Wallcoverings leaves our facility, it is subjected to conditions and handling that are beyond our control and which could affect its performance. This Warranty does not cover any problems with our wallcoverings that are not caused by manufacturing defects, including, but not limited to, defects arising from conditions or handling beyond our control. Some examples of conditions not covered by this Warranty include:

1. Exposure to corrosive or aggressive atmospheric conditions, such as:
 - a. exposure to non-approved chemicals and cleaners;
 - b. exposure to harsh environmental conditions;
2. Damage caused by acts of vandalism.
3. Damage caused by acts of God.
4. Damage sustained during transportation or installation.
5. Damage to substrates sustained by removal due to the strong adhesive system utilized.

What is your Remedy

If your wallcovering ever fails to conform to this Warranty, we will, at our sole discretion either, replace the defective portion by delivering a sufficient quantity of replacement material to the jobsite or refunding the full price for the defective portion. LABOUR AND ALL OTHER EXPENSES RELATING TO REPAIR OR REINSTALLATION ARE NOT INCLUDED.

Claims Process

You must make claims promptly in writing to us at MURASPEC, 74-78 Wood Lane End, Hemel Hempstead, Herts, HP2 4RF, United Kingdom. Muraspec or its designated representative shall be given a reasonable opportunity to inspect the material claimed to be defective. You will need to provide us with such information relating to your claim as requested by MURASPEC including: batch number, date of installation, details regarding installation including adhesives used and subsurface conditions, and purchase price.

Limitations

1. This is the entire warranty provided by Muraspec Decorative Solutions Ltd for Muraspec branded wallcoverings and no terms or conditions other than those stated herein, whether oral or written, shall be binding on MURASPEC unless made in writing and signed by an authorized officer of MURASPEC.
2. ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED, OR IF REQUIRED BY LAW, ARE LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD PROVIDED HEREIN.
3. YOUR REMEDY FOR DEFECTIVE OR NON-CONFORMING Wallcoverings IS FULLY DESCRIBED IN THE "REMEDY" SECTION ABOVE. YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION. WE ARE NOT RESPONSIBLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES.