REACT mobile

for

PECHANGA RESORT CASINO™

PECHANGA RESORT CASINO, TEMECULA, CA
Panic Button Implementation

PECHANGA RESORT AND CASINO is the largest resort/casino in California and one of the largest in the country, with over 200,000 sq. ft. of gaming space. Nestled in the Temecula Valley's picturesque Southern California wine country, Pechanga offers an unmatched destination, as well as the elevated comfort guests expect and deserve from an AAA Four Diamond Awardwinning property since opening in 2002. In 2015, Pechanga was named "Best U.S. Casino" by USA Today. In December 2015, the Pechanga Tribe broke ground on a $285 million expansion to its current resort amenities. This includes a new 568-room hotel wing, a two-story spa, resort-style pool complex, two new restaurants and 70,000 square feet of additional meeting and event space.

Why Pechanga Resort chose ReactMobile

✔ **Ease of use and accuracy of our beacon solution.**

✔ **Total cost and ease of installation**

✔ **They were committed to making public safety a top priority.**

> " We consistently strive to stay ahead of safety issues and threats. The one-touch ReactMobile button gives us and our Team Members that extra layer of security and peace of mind.
>
> – Thomas Mueller, Vice President of Hotel Operations "

1,085
Guest Rooms

6
Days to Install

878
Bluetooth Beacons

235
Sidekick Panic Buttons

Installation Process

This was our largest beacon install to date. We had two installers on site for six days who worked with Kim Morreo the IT Project Coordinator for Pechanga to complete the installation quickly and without disruption. We installed our system in two guest towers as well as in the pool and spa areas of the hotel. Most of the beacons in rooms were placed inside the nightstands behind a false panel. After the installation was completed we did onsite testing and the staff triggered several alarms at various locations across the property to ensure that the system was tracking alert locations accurately.

> " The installation at Pechanga was handled quickly and professionally. Working with the ReactMobile team was a pleasure. "
>
> –Kim Morreo,
> IT Project Coordinator

Training

Training for this property was a simple affair. Our installers conducted a one-hour train-the-trainer session with some members of the Pechanga leadership team as well as providing a short system overview for members of the housekeeping staff.

REACT mobile