



COMMScope®  
RUCKUS®



### Time Savings

Simple. Little to no training required. Designed from the ground up for ease of use and fast integration.



### Cost Savings

Cost effective solution integration - no need for additional hardware. Leverage the existing WiFi access points.



### Peace of Mind

Help your employees make an impact. When people are safe they are able to live up to their full potential.

## CommScope & React Mobile Employee Safety Technology

Keeping Workers Safe, Without High Costs and Complexity.

### CHALLENGE

In the hotel and hospitality industry, it's the staff on the front lines who ensure that guests have an outstanding experience. Working on properties with several of people, however, problems inevitably arise. Whether due to medical emergencies, harassment, even assault, hospitality workers need to be able to quickly get help if they need it. It's why hotels around the globe have made staff safety a top priority. Nearly 60 AHHA member companies representing an estimated 20,000 hotel properties have made the pledge to the 5-Star Promise to better protect employees. We find many state and local governments now even mandate that properties make employee safety devices (ESDs), or "panic buttons," accessible to all lone workers. In addition, many Union properties have included the requirement to provide ESDs in their collective bargaining agreements.

Modern IoT technologies can provide powerful tools to enable these new safety systems, along with many other hospitality innovations. But, there's a catch: "IoT" isn't just a single technology. Different devices and applications can require completely different networks, such as Bluetooth Low Energy (BLE) beacons, ZigBee, Wi-Fi and others. For a hotel supporting multiple technology services—staff alert buttons, smart door locks, in-room Wi-Fi, connected thermostats and refrigerators—the technology footprint gets complicated fast. Soon, IT is managing multiple overlaid technology architectures, and costs and complexity can spiral out of control.

### SOLUTION

Keeping workers safe shouldn't require building a new standalone network across your property. Fortunately, you don't have to. Two leaders in hospitality, React Mobile and CommScope, can provide a more flexible, cost-effective solution—in many cases, using the Wi-Fi network you already have in place.

**React Mobile** a leader in ESD, provides the state-of-the-art staff alert and monitoring platform used by hundreds of hotels and property management companies around the world.

**CommScope** brings industry-leading RUCKUS Wi-Fi and IoT solutions to the world's premier hotel and hospitality brands.

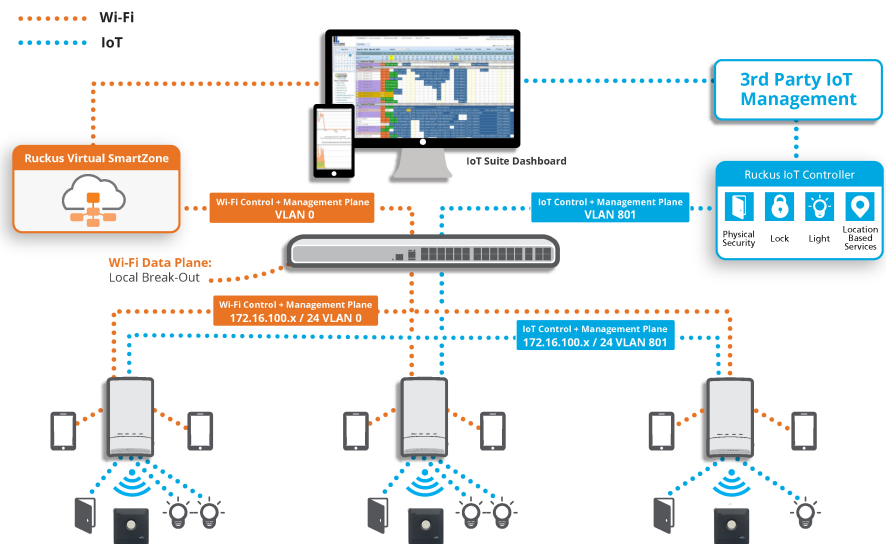
With React Mobile and CommScope RUCKUS wireless and IoT technology, you can deploy a comprehensive staff alert and monitoring solution without having to pull new cable, add extra switch ports or build a new siloed network across your property. Instead, you can connect REACT panic buttons—alongside many other IoT devices and applications, using multiple wireless protocols—over a single infrastructure.

## Key Benefits

- ✓ **Keep workers safe** using convenient mobile devices that are easy to carry or wear everywhere they go on the property.
- ✓ **Provide fast help when staff need** it with the ability to pinpoint a device's precise location and, once activated, continually track workers' real-time movement.
- ✓ **Simplify compliance** with government requirements and industry initiatives for panic buttons and other staff safety measures.
- ✓ **Reduce IT complexity and lower costs** by supporting alert buttons, Wi-Fi and other hotel services over a single infrastructure.
- ✓ **Build a foundation for ongoing innovation** with an IoT platform that lets you quickly, easily add new devices and IoT applications without needing separate overlay networks.

## HOW IT WORKS

React Mobile provides a complete staff alert and monitoring system that can be managed via the RUCKUS IoT Suite. Workers can keep small, discreet React Mobile devices on their person at all times. The alert buttons connect via RUCKUS wireless access points (APs), which support BLE connectivity over the same network that blankets the property with Wi-Fi. If a staff member has an emergency and activates the panic button, the system instantly alerts the property's security and/or medical services, with the RUCKUS APs providing the worker's precise location.



Once a worker activates the panic button, the REACT Mobile system tracks them as they move throughout the property, providing updated room or location information in real-time. At the same time, the versatile RUCKUS IoT Suite can trigger security cameras, lighting, door locks, and other connected systems to activate as part of the response. You can also use the IoT Suite to generate additional notifications to key responders, including SMS messages, E911 notifications, and emails.

## GET STARTED

Keeping your staff safe doesn't have to mean high costs and technical complexity. CommScope and REACT Mobile can make deploying wireless panic buttons quick, easy, and cost-effective, while providing a platform for ongoing IoT innovation. Contact us today to learn more.

### Compatible with the following RUCKUS Wireless Access Points:

APs - R850, R750, R650, R550, T710, T610

With an i100 module -R710, R610, R510, C110, M510, E510, H510

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