



BAMBOO WAREHOUSE

GO GREEN - GO BAMBOO

Bamboo Warehouse Product Guide Series:

Our Floor Installation Warranty



National Wood Flooring Association



Bamboo Warehouse Flooring Installation Warranty:

- Bamboo Warehouse offers a 1 (one) year warranty on all floor installations.
- Flooring installation warranty covers the installation for a 1 year seasonal cycle.
- If floor planks have no expansion issues that arise within the 1 year cycle, it is assumed there is no issue with the flooring installation and client must acknowledge issues are arising from a moisture issue in the home and not from an installation fault.
- Any issues that arise after the 1 year cycle will not be the responsibility of Bamboo Warehouse and will be for client's account entirely.
- Damage caused due to moisture relating to the following, is not covered in this warranty:
 - Damp migrating down the walls
 - Rising damp in walls
 - Leaks from appliances, unsealed windows / sliding / doors
 - Incorrect cleaning and maintenance of the flooring (e.g. excessive water mopping)
- Damage caused by excessive humidity fluctuations within the home, will not be covered by this warranty.
- Relative humidity needs to be kept between 30-50%.

Please note any water damage at any stage is an insurance issue and not the responsibility of Bamboo Warehouse. Please discuss with your insurance provider for coverage.

This document is the complete and exclusive statement of **BAMBOO WAREHOUSE** warranty, and is in lieu of all other expressed and/or statutory warranties. **BAMBOO WAREHOUSE** assumes no liability for incidental or consequential damages. The sole remedy provided herein is the repair, refinish, or replacement of defective products, or refund for defective products. Use of any other than recommended maintenance products or improper cleaning methods or equipment may void Manufacturer's/Vendor's warranties.

Other exclusions may apply in particular cases and should be noted if applicable.