



“You treat your clients **like family**, not just another contract.”

Sr. Manager, Global Clinical Supplies Planning & Systems, Global Pharmaceutical Company

“I want to extend my **deepest appreciation for the support and help** that you have lent me on our Phase III project. Thank you for **taking the time** to promptly assist me with my many urgent requests. Without your help and timely guidance, I would not have been able to meet my study’s timeline.”

Sr. Clinical Data Manager, Pharmaceutical Company

“The CSM team did an **awesome job** in turning around the labeling and shipment of the first order. Our company **truly appreciates** your flexibility and commitment in getting this study started! You have been **wonderful** throughout this whole process.”

Sr. Manager of Clinical Development, BioPharma Company

“**Many thanks** to our project manager and the entire crew at CSM **for all your help** during this study drug lot exchange for our immunology study.”

Clinical Research Associate, Global Pharmaceutical Company

**CONTACT US**

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“I’ve found **things go smoother with CSM** than any other distributor whom I’ve worked with. I’ve commended potential clients when they have indicated their intention to use CSM for their projects. Thanks for providing me with reasons to recommend CSM and being both **easy to work with and responsive.**”

Service Leader,  
Randomization Systems, CRO

“We were **very impressed** with our visit to CSM’s facility. It’s not often that you leave an audit wondering what excuse you can have to come back. Usually you leave with a great deal of hesitation, but not with CSM. **Your team is awesome!**”

Chief Operating Officer, Biotech Company

“I would like to express our **sincere thanks** to your team for the **extraordinary work and dedication**. We would not have been able to meet our clinical program goal without CSM’s **heroic effort.**”

Vice President of Technical Operations, BioPharma Company

“I had some expectations of CSM, but you **exceeded my expectations** as you have **amazing quality**. The SOPs are well-written, easy to follow, and easy to understand.”

VP of Regulatory Affairs, Biotech Company

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