

More than a job. We make the DIFFERENCE.

JOIN CSM !



To strengthen our Quality Unit, our fast growing company is currently seeking a highly motivated and enthusiastic

SENIOR QA OFFICER / QA EXPERT

This position is based in Mont-Saint-Guibert (Belgium).
You will directly report to the EU Quality Director.

Main responsibilities

- Host and manage customer audits and follow-up
- Perform internal audits to evaluate the effectiveness of CSM QMS.
- Support the preparation and the follow-up of inspections of Belgian competent authorities at CSM and participate to those inspections Manage, define and follow-up on corrective actions and preventive actions (CAPA).
- Manage and follow-up on quality incidents, deviations and customer complaints.
- Manage, perform, follow-up and support investigations.
- Manage, coordinate and support change control process.
- Stimulate continuous improvement of the CSM QMS and participate in the writing of Quality documents
- Ability to perform external supplier and subcontractor audits (offsite).
- Support and evaluate the qualification activities of operational department of the site
- Support and perform evaluation of quality review for manufacturing activities and computerized system.

Skills

- **5-10 years' relevant experience**
- **Experience in pharmaceutical sector**
- High organizational and planning skills.
- Fluent in French and English; any additional language is an asset.
- Good dose of assertiveness.
- Customer oriented.
- Detail oriented.
- Good computer skills : Word, Excel, Outlook, PowerPoint...
- Excellent communication and intercultural skills.
- Team worker and team spirit.
- Solution oriented.
- Asset : experience in validation.

Offer

At CSM, we understand our work within the clinical trial process could not happen without our dedicated employees. That's why we are striving to provide our employees with a challenging working environment which still promotes a work-life balance. We provide competitive compensation and a complete benefits package.

If you have the desire to play your part in making a difference in the lives of patients participating in clinical trials, we want you to apply today by submitting your resume to: HReurope@csmondemand.com

Delivering First Class Clinical Packaging Solutions

CSM is a global company with five sites across the U.S. and Europe dedicated to clinical trial supplies.

Our innovative solutions highlight our flexibility in managing our clients' clinical trials and allow us to efficiently and quickly deliver medicines to patients in need.

CSM is designed to be agile, which means 100% of our infrastructure is dedicated to making sure our clients' investigational medical products are packaged, labeled, and shipped on time and with the highest regard for quality.