

## Clinical Supplies Management (CSM)

# A Comprehensive Solution to Clinical Supply Management

**T**he digital future of clinical trial management is here. The deluge of novel technologies and the latest discoveries in biological sciences are driving innovations in different areas of drug discovery. However, several challenges are still unmet. Especially, as organisations try to upgrade their drug development processes with technological innovations, there is a rising need to optimally manage the clinical resources at a fundamental level. While a multitude of companies are cementing their mission and vision around optimised clinical supply management, one company that changes the equation like no other with its customised clinical supply management services is CSM, a Clinigen Company.

If one is to define the true capabilities of CSM clearly, its recent partnership with a clinical drug trial sponsor would be a fitting testament. Before joining hands with CSM, the trial sponsor was striving for operational excellence for an incredibly complicated clinical trial. Patients who participated in the trial needed to adhere strictly to a defined dosage, which required them to administer their doses three times a day, for 14 consecutive days. Besides, the intricacy of the drug required it to be reconstituted no more than 48 hours before dosing to retain its efficacy. Evidently, the trial sponsor needed a smart and accurate clinical supply chain management in addition to detailed monitoring, precise planning, and coordination between all the involved parties. Once CSM was onboarded, they worked alongside the sponsor to prepare new batches of the specific

drug for daily shipment along with personalised logistics plans for each patient. Further, CSM devised a custom shipping method for uninterrupted and timely Direct-to-Patient delivery combining flights with on-ground courier services.

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like Investigator Initiated Studies and Qualified Person (QP) services, On-Demand packaging and labelling, Direct-to-Patient shipping, and biological sample management. “We bring a high level of expertise to every clinical trial project by applying the best methods and practices for helping our partners deliver the medication to patients in an effective manner,” comments Rüdiger Weber, EU President of CSM Europe.

Another key aspect that truly differentiates CSM from its competitors is its innovative On-Demand services. Pharmaceutical companies can leverage



Rüdiger Weber

this service to shorten trial timelines, reduce clinical trial costs, and increase the flexibility of drug discovery and development. On-Demand services focus on actual patient enrollment, allowing the partner company to start a clinical trial in just a few weeks. The CSM On-Demand methods include the packaging and labelling of clinical supplies individually for each drug shipment request. Additionally, CSM makes sure its clients’ On-Demand request is processed and shipped within 48-72 hours every time.

The team of experts at CSM works each day to live up to the innovative spirit of the company’s legacy. Although the history of CSM is illustrious in the customised clinical supply and biological sample services arena, it has never stopped the company from innovating, revising, and developing new capabilities. Following its core mission, now as part of the Clinigen Group, CSM is committed to continue offering end-to-end support of any new or modified product through Phase I to Phase IV clinical trials and into commercialisation. 