

Self-Service Training

for Microsoft Office 365



Benefits

Reduced help desk calls
“How-to” related calls to the help desk are greatly reduced. Some organizations report a 60% reduction after deploying ClipTraining.

Improved knowledge retention
Training videos provide short, task-based information so users can apply their learning immediately and actively retain their new skills.

Maintains user productivity
“Self-service” learning solutions provide easy access to task-based training at the moment of need. This model enables information workers to accomplish their task at hand quickly without becoming distracted from their work activities.

Promotion of popular videos
Integrated reporting tracks the access and viewership for all training videos so that more popular videos can be promoted through marketing awareness campaigns.

Drive enablement and usage adoption for Office 365

Enterprise organizations want to maximize their investment in Office 365 and need a more effective approach to roll-out training and drive usage adoption. ClipTraining provides a “self-service”, on-line library of over 5,000 task-based training videos and enables administrators to tailor specific learning paths for different job roles and utilize gamification awards for proactive learners.

ClipTraining was architected and designed as a simple on-line portal with indexed search capabilities for users to access up-to-date training videos that cover all aspects of Office 365 and other Microsoft products. Users can access the portal from any device and view “how-to” instructional videos to advance their skills.

Empower users with “self-service” training videos

Rather than having employees take time away from work to sit through traditional classroom courses or sit in front of their computers for structured e-Learning Curriculum from 1 to 2 hours, or longer, many companies are using search-enabled, self-help portals with short, task-based videos. These allow users to focus on nuggets of information as needed to perform specific tasks and solve problems as they crop up.

This model is at the heart of “self-service” learning. It focuses on the most efficient, least obtrusive way to impart knowledge, while increasing productivity at the same time.

ClipTraining provides a complete on-line training solution to help customers drive technology adoption and reduce help desk calls.



Usage Monitoring



Simple Administration



Customizable Reporting



Gamification Rewards



Indexed Searching



Single Sign-on

Solution approach

Single sign-on

Access to on-line training videos doesn't require an additional sign-in password.

Gamification awards

Customizable award-based training models for users and teams. Monitor user activity and promote the advanced learners.

Up-to-date training materials

On-line videos showcase the most up-to-date Microsoft applications and capabilities so users can stay current.

Integrate with on-site LMS

The training videos can be included within a LMS library that is already deployed for the organization.



We have had great success over **10-years** increasing application adoption with our employees being able to selectively watch the lessons they need 'on demand' ..."

Ram Singh

Information Systems Manager
Flight Safety International

Open the door to "self-service" learning

Help your organization increase productivity through a customizable, on-line training portal that provides:



Over 5,000 on-line training videos that cover all aspects of Office 365 and Windows functionality



Configurable learning paths matched to job roles or departments

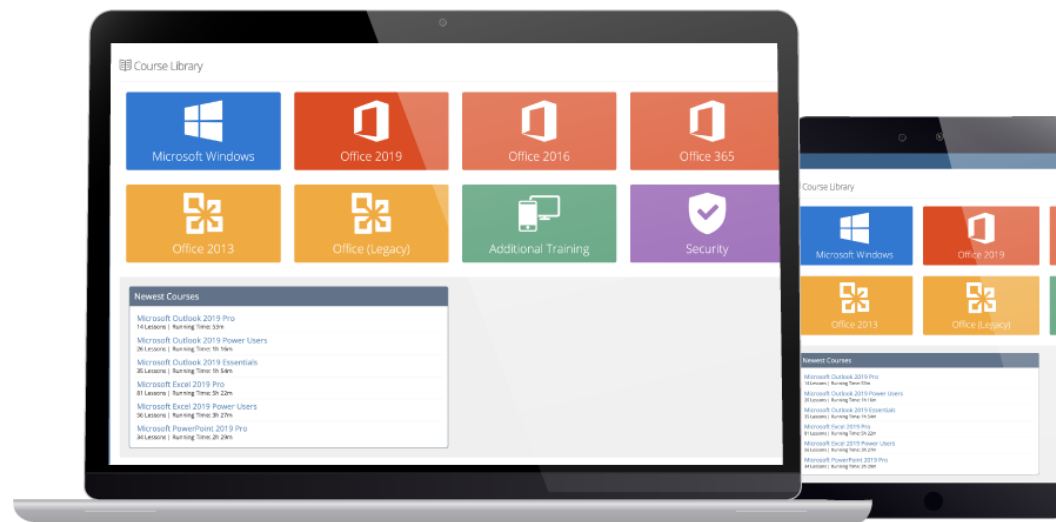


Simplified administration, tracking and reporting for user learning activities

Discover the ClipTraining solution advantage

By leveraging ClipTraining to drive adoption, organizations can utilize the **on-line training video library** which includes **over 5,000 task-based videos** to help end-users learn more Office 365, ProPlus and Windows capabilities.

These videos can be linked to any adoption campaign messages by job role or department. The viewing history of the training videos is also available for tracking and reporting to identify learning trends and reward employees using built-in gamification models.



For more information about our self-service learning solution, contact your sales representative.

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