

# Customer Success Story

## Frisco First Baptist Church

nexonia

How Frisco First Baptist Church saved \$50,000+ a year and reduced errors by 90% with an unbeatable AP integration.



**Industry:** Non-Profit, Faith-Based Organization

**Client Since:** 2015

**Solutions:** Nexonia Expenses and Nexonia Accounts Payable

**Integrations:** Sage Intacct

Frisco First Baptist Church serves more than 2,900 members in Texas—and supports additional churches in South America. The church has 20 full-time and 90 part-time employees—and works with a wide cross-section of the community.



**Frisco First Baptist Church is one of the most innovative and forward-looking churches in the state of Texas, yet for years its AP team was stuck in manual processes.**

"We were dealing with missing transactions, receipts, and invoices," explains Janet Bresson, Director of Accounting. "A quarter of receipts were lost, sometimes they'd been scribbled on, otherwise admins needed to track down pastors for signatures. The time spent on these manual tasks was extreme."

Once records were finally tracked down, approvals had to be cross-checked and the data manually re-entered. This was

not only error-prone, it required the salary of a part-time accountant, and led to finance being perpetually behind in closing the books. "If we could issue the statement by the 25th of the following month, we were lucky," says Bresson.



**While change isn't easy, we immediately saw the 'light at the end of the tunnel'.**



Invoices could be late since time-consuming systems for data capture were paper-based and monthly reporting was often delayed by 30 days.

## THE CHALLENGE

Manual process creating extra work

Challenging credit card reconciliation

Missing receipts, duplications, and errors

Disconnected systems

## THE SOLUTION

Unified expense and payables solution

Automated expense processing

Improved reporting and auditing

Mobile receipt capture

Empowered Intacct experience

## THE RESULTS

90% of errors caught prior to processing

40 hours saved each week by driving efficiency

50% reduction in processing time

\$50,000+ saved within the first year

Bresson's aim was to automate AP processes, and reconcile credit cards and payments more easily. Crucially, the solution needed to integrate directly with their accounting platform, Sage Intacct—allowing Intacct to remain as the single source of truth.

Bresson met the Nexonia team at The Church Network Conference. She was immediately impressed by the platform's award-winning Intacct integration and expense and AP capabilities.



**“We’ve saved over \$50,000 in the finance department alone—and that doesn’t include time spent by ministers or administrators,” says Bresson.**



Within two months of going live with Nexonia Expenses, Frisco First saved 40 hours a week by eliminating the need to re-enter data into Sage Intacct and ramping up productivity.

“While change isn’t easy, we immediately saw the ‘light at the end of the tunnel,’” explains Bresson. “We started in July, and by September, we had dashboards set

up in Intacct for our pastors, and all our expenses and payables were being managed in Nexonia.”

Missing receipts were practically eliminated due to the technology's mobile receipt capture. This allows the entire team to simply “snap a picture” of a receipt, which is then automatically added to expense reports.

Additionally, 90% of input errors were caught long before they arrived inside Intacct. This cut processing time for expense reports in half—making it easier to close the books accurately every month.

The end of year audit is now simplified because items are properly coded and tracked according to IRS regulations. The auditor doesn’t even need to visit the church anymore—he logs in remotely—saving even more money that the church can repurpose for accomplishing their greater mission.

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Between Nexonia Expense and Nexonia Accounts Payables, Frisco First is now perfectly prepared to grow their organization with future-proofed expense and accounts payable solutions.

## THE SAGE INTACCT INTEGRATION

Nexonia's award-winning integration with Intacct allows data to effortlessly flow between platforms. Nexonia serves as the church's user-friendly entry system, a democratized tool that everyone can easily use. Intacct remains private, protected, and the single source of truth for data. “I can really protect the general ledger this way,” explains Bresson. She adds that the integration has unleashed the power of Intacct for Frisco First Baptist Church. “Our ministers can now go into the dashboards in Intacct and go over their budgets so easily.”

## LEARN MORE

To learn how Nexonia can revolutionize how you manage expenses and payments, visit [www.nexonia.com](https://www.nexonia.com)



## HIGHLIGHTED FEATURES



### Mileage Expense

The church is active in the community between hospital, nursing home, and community outreach efforts. With Nexonia Expenses, users can easily track mileage while adhering to IRS guidelines.



### Meal Attendees

Missing attendees for meal expenses left Frisco First open to IRS scrutiny. Nexonia Expenses provided an easy way to instantly add attendees to an expense.



### Always on Support

Each department trains new hires on the solution and process. Ease-of-use is foundational for solid adoption and employee satisfaction.



### Digital Receipt Capture

Frisco First no longer has to worry about losing expense reports, invoices, or receipts. With digital image capture, each expense is easily tied with the correct receipt—maintaining compliance and staying on top of spending.



### Integration with Sage Intacct

What used to be the biggest source of data entry, and manual errors, is now simplified. Frisco First simply clicks a button within Intacct, and expenses and payables are automatically added and aligned with the accounting structure.



### Single Sign-On

Having multiple logins would be a challenge for ministers and administrators. Having a single user login for both Nexonia Expenses and Nexonia Accounts Payables helped scale adoption.

## ABOUT NEXONIA

Nexonia is a leading provider of web and mobile expense, time, travel and other business financial management solutions. Nexonia's simple-to-use applications are fully integrated with ERPs, credit cards, and other systems supporting a variety of businesses. Nexonia solutions are designed to streamline the reporting and approval process, improve human resource management, and enhance operational efficiency. For more information about Nexonia, please visit [www.nexonia.com](http://www.nexonia.com).