



Whether your company is starting a new deployment of Infor CloudSuite Field Service (CSFS) or has already gone live, **The Service School can be your Implementation Accelerator.** CSFS is a powerful tool, but making the switch to a new system can be challenging, especially since business-as-usual must continue in the meantime. Proper training is vital for maximizing your investment and laying a foundation for confidence, efficiency, and success. With The Service School's **one-of-a-kind options**, including an online library of 130+ videos as well as remote workshops with the experts of our Enablement team, your company can benefit from training that is flexible, on-demand, self-paced, and cost-effective.

Enablement Services

1. On-demand Training

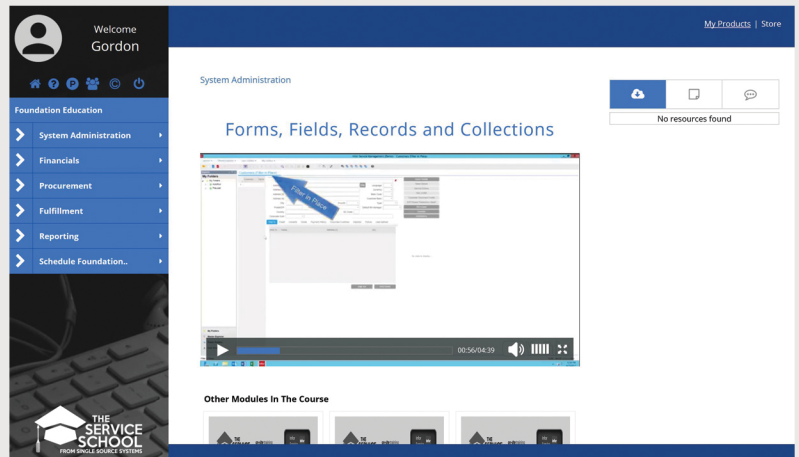
Cost savings on your schedule

Our enablement professionals have created a library of modules for self-paced learning.

2. Remote Training

Convenient, expert-assisted training

The Service School Enablement team will conduct training online in real-time.



Service School Bundles

1. Foundation Education

On-demand and self-paced learning using The Service School's 130+ videos. You'll cover the base functionality of CloudSuite Field Service (CSFS), including Financials, Procurement, System Administration, Call Center, Fulfillment, and Reporting.

2. Configuration & Functional Workshops

One of our Enablement experts will remotely provide assisted learning so you can custom configure your CSFS database. You'll learn about the application setup of the base system and have the option to choose other process flows that reflect your company's operations.

3. Enablement Workshops

After Foundation Education and the Workshops, you are ready to implement CSFS. Enablement Workshops are available to assist your company with additional process flows or to enable your team on add-on products such as Mobile and Service Portals.