

## Sending your Customer Contact an Invite to your Customer Portal

To send your customers an Invite to your Customer Portal the email can be configured on the Customer Portal tab in Application Configuration accessed in Admin.

## Prerequisites

- Customer Portal Enabled
- Bulk Email Contacts and Send Customer Portal Invitation Role Permissions

To be able to send your customers an invite to your customer portal, follow these steps:

A	🐠 Home			Renjamin
	To Do List		i 🖗 🖗	Weather 🍪
	Date 1	Subject	Regarding	Chesterfield, US Currently Tomorrow 36° F 42° F Rain <u>View Forecast »</u>
~	Recent Activity		Customer Issues No issues to report	¢
	Beth Billing Acme			

1. Select Contacts



- 2. Put a checkmark in the contacts who need the Portal Invitation
- 3. Hover over the Bulk Actions Gear and select Send Customer Portal Invitation

Search Cor	ntacts	All Prospe	Al Prospects [System]		🔯 🗖 😫
<b>1</b>	First Name †	Last Name †	Email	Mobile Phone	Notes
	Aaron	Sub Crew Leader	Aaron@acme.com		
	adam	Кау	valid@valid.com		
	dam	Jones	ajones@fakeemail.com		
	Alfonso	Crew Member	Alfonso@acme.com		
	Allen	Manager	allen@acme.com		
	Andre	Admin	andre.admin@aspirelx.com		
	Anne	Jones	a.jones@fakeemail.com		
	Annie	Accounting	annie.accounting@aspirelx		
	Aspire	Admin	aspire system17@aspirely		

## 4. Edit the template email, if needed or desired and press the Send Icon

Bulk Email Clie	nt Portal Invitation					
То	Aaron Sub Crew Leader X Adam Jones X Alen Manager X					
Subject	Your link to our Customer Portal	Q				
[ContactName]						
Here is a link to our custo	mer portal. Signup by clicking on the following link. [CustomerPortalLink]					
<b></b>		4				