

TOP

10

REASONS

TO CHOOSE DIRECTOR ON CALL

1



On Call, All The Time – Our Agents are on duty 24/7. No matter when a client calls your business, we have you covered.

2



Custom Scripting – Working with our programmers, we ensure everything is tailor made to your unique needs. We truly are an extension of your business.

3



Increased Productivity – When 2/5 business owners would pay \$500 for an extra hour in the day, we can remove call distractions for a fraction of the cost.

4



Multilingual Service – We offer services in English, French and Spanish.

5



Reduced Expenses – Never have to worry about vacation coverage, sick days or unexpected workloads. Using Legal Call 24 equals more billable hours, as we take care of your administrative tasks!

6



Improved Customer Satisfaction – When 85% of callers will hang up when they hear a voicemail, Director on Call guarantees friendly Agents on every call.

7



Quality Control – Calls are monitored daily to ensure we're exceeding industry standards. We constantly monitor statistics to ensure we're on track in all departments.

8



Online Access to Account – Each call can be accessed through our E-Portal. Listen to the conversations between your client and our Agents.

9



Award-Winning Service – Director on Call voluntarily undergoes Mystery Call Programs throughout the year. We've won the Award of Excellence every year since 1999!

10



Affordable and Scalable – Regardless of the size of your business, we have a pricing package to meet your budget. We start as low as \$3.00/day and can have your line programmed in as little as 24 hours!