

4510 Robards Lane Louisville, KY 40218 T: 1.502.810.9007 | F: 1.502.810.0380

LABORATORY TEST REQUEST

<u>Ship то:</u>	SHIPPED FROM:
ATTN:	
IMR TEST LABS - LOUISVILLE	
4510 ROBARDS LANE	
Louisville, KY 40218	PHONE:
ŕ	FAX:
PHONE: 1- 502-810-9007 FAX: 1- 502-810-0380	EMAIL:
EMAIL: <u>SALES@IMRLOUISVILLE.COM</u> WEB: WWW.IMRLOUISVILLE.COM	

Please fill this form out as completely as possible in order to ensure the fastest response time and an accurate quote.

		1	
Additional Contact(s):			
Do you need your job expedited?	Yes	□No	
Rush premium approved?	Yes	□No	Please Call
Destructive analysis permitted?	Yes	□No	
Litigation:	Yes	□No	☐ Potentially
Can "good" parts be supplied?	Yes	□No	
Part Dimensions: (can be approximate) Length_Width_	Height_	Weight
Material ID: (alloy, specification, etc.)			
Part hardness:			
Material form: (casting, forging, wrough	ght material, etc	.)	
Surface treatment or coating:			
Failure type: Fracture Crack	Corrosion D	eformation W	Vear Other (please explain)
Time in part life cycle: During manu Early in part life In-service.	Time to failure?		_
Design:	New	Mature	Recently changed
Material or supplier change :	Yes	□No	
Maintenance/overhaul activities :		· · ·	Describe)
Failure incidence:		Several User	
Percentage failure rate: $(<1\%, 1-5\%)$	5, 5 - 50%, >50%	6, 100%)	



4510 Robards Lane Louisville, KY 40218 T: 1.502.810.9007 | F: 1.502.810.0380

Notes/Field observations:
Specifications/ drawings:
Do you have specific testing requirements?
Desired completion date:
Have you worked with any of IMR's labs previously?
☐ Ithaca, NY ☐ Louisville, KY ☐ Portland, OR ☐ Singapore ☐ Suzhou, China

Please email to: sales@imrlouisville.com

4510 Robards Lane Louisville, KY 40218 T: 1.502.810.9007 | F: 1.502.810.0380

TERMS AND CONDITIONS

- 1. All procedures will be performed in accordance with the IMR Test Labs' Quality Assurance Manual (current revision) and the PWA-MCL Manual F-23. IMR maintains a quality system in compliance with ISO/IEC 17025.
- 2. Conformance will be based on results without measurement uncertainty applied, unless otherwise requested by the customer.
- 3. Unless otherwise agreed to, IMR will provide a written Test Report upon completion of testing for the Customers' exclusive use only. The Customer shall be deemed to have accepted the Report without qualification, unless within 30 days from the date of the Report, the Customer notifies IMR in writing of the specific details of any errors, omissions, or defects contained therein. IMR Metallurgical Services will perform all testing in good faith using the proper procedures, trained personnel, and equipment to accomplish the testing required. IMR's liability to the customer or any third party is limited at all times to the amount charged for the services provided.
- 4. Any copying or distribution of the Report, or any use of IMR's name or trademarks, is not permitted without the prior written consent of IMR. Customers who anticipate using an IMR Report in any legal or quasi-legal proceeding shall so notify IMR at the time the sample is submitted.
- 5. Return shipping costs are not included. If the Customer desires return shipping of its sample(s), the cost will be billed to the Customer, handling fees may apply. Unless otherwise requested in writing by the Customer, all samples may be discarded at any time after 90 days from the date of IMR's final report.
- 6. The Customer may terminate any order or agreement for testing services. In such case, the Customer shall pay a cancellation feel in an amount determined by IMR in its sole discretion. The cancellation fee shall represent IMR's direct and indirect costs incurred up to the date of termination.
- 7. Payment in full is due within 30 days of the invoice date. If not paid when due, IMR reserves the right to add 1.5% per month of the amount past due, or any part thereof. The Customer will be charged a \$50 fee, in addition to any bank charges, for each check returned unpaid. The Customer agrees to pay all costs of collection whatsoever, including reasonable attorney's fees and court costs.
- 8. Customer assumes liability as principal for payment of any invoice rendered in connection with the services performed for or on behalf of the Customer.

4510 Robards Lane Louisville, KY 40218

T: 1.502.810.9007 | F: 1.502.810.0380

- 9. Failure to enforce any term or condition herein shall not constitute a waiver or any term of condition hereof.
- 10. IMR and the Customer agree that any disputes arising out of this agreement or the services or testing provided by IMR will be governed pursuant to the laws of the Commonwealth of Kentucky. The parties specifically waive any objection to, and hereby consent to, jurisdiction and venue in the courts of Jefferson County, Kentucky.