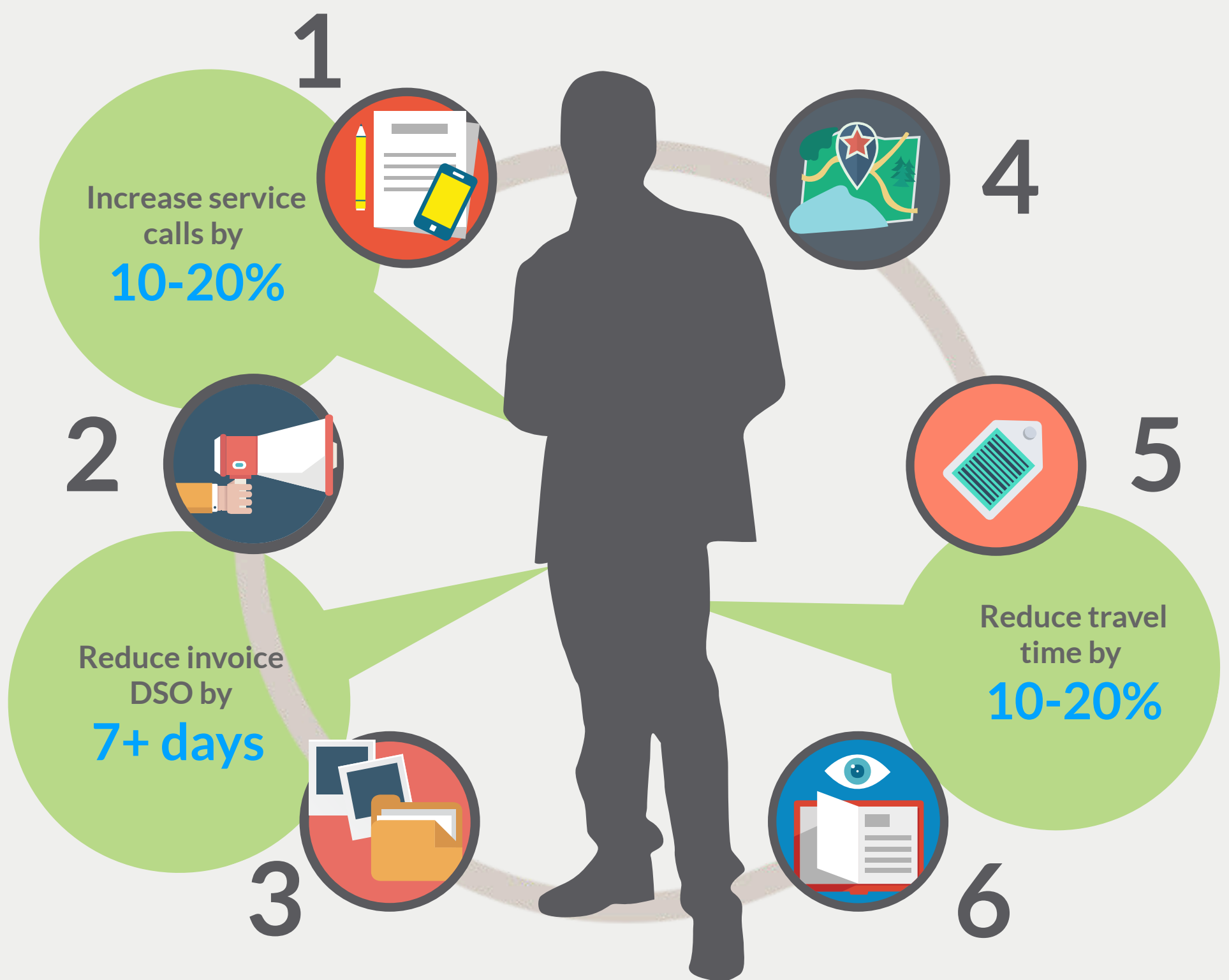


# THE EMPOWERED FIELD SERVICE WORKER

Field service software helps employees drive business value in these 6 areas.

Turn your field service workers into agents of customer delight by equipping them with the knowledge, tools and resources to get the job done right the first time.



#### Connected to Office

Speed up processing and get paid faster by routing documents automatically.



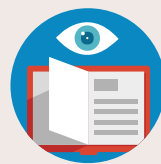
#### In the Right Place

Optimized scheduling ensures the right worker is sent to the right job.



#### In Communication with Customer

Increase customer satisfaction by keeping customers aware of each stage of the project.



#### Knows Contract / SLA Terms

Customers are billed correctly and calls are prioritized based on contract terms.



#### Can Access Equipment History

Improve first call resolution by sharing case history, plus knowledge base articles, videos and recall information.



#### Has Correct Inventory

Bar code and RFID scanners manage inventory from warehouse to truck.



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