

Key questions to ask	Ryman aged care	Other aged-care providers
Does the village provide low care, high care, and specialist dementia care?	Yes, all our villages provide low care, high care, specialist dementia care and respite care.	
Will I have a private ensuite?	Yes, all our rooms have a private ensuite.	
Do menus provide choice, cater for special dietary needs, and are meals made fresh on-site?	Yes, Ryman <i>Delicious</i> menus provide three main meal choices including a vegetarian option. We also cater for special dietary needs. All our meals are made fresh on site by our village chefs.	
Are emergency generators installed at the village?	Yes, all our serviced apartments, village centres, and aged-care centres have emergency generators. Facilities and systems run seamlessly even if the mains power goes out.	
Are free activities and exercise programs provided throughout the week?	Yes, our Engage and Triple A activities and exercise programs are held throughout the day, 5 to 7 days a week.  There are outings in the village van, concerts, and social events to keep you entertained.	
Are there real-time, accessible care plans?	Yes, our electronic care app, <i>myRyman</i> , is located in every care room. This custom-made device enables nurses and carers to securely record daily care tasks for each resident.	
Is there an electronic medication system used so that medication is dispensed accurately?	Yes, we use Medsig to ensure up-to-the-minute prescriptions and recording.	
Is there an ongoing leadership program that provides training and support for leaders throughout the village and organisation?	Yes, Ryman's Lead, Energise and Perform (LEAP) program provides ongoing development and support for Ryman staff in all levels of leadership.	
Does the care centre provide free Wi-Fi for residents and their families?	Yes.	
Are the courtyards and gardens well maintained?	Yes, all our villages have beautifully landscaped areas for you to enjoy.	
Are rooms fully air conditioned?	Yes, our villages and care rooms are air conditioned to keep residents and staff comfortable all year round.	
Do care staff carry pagers that alert them to call bells?	Yes, all our nursing and care staff carry a pager that alerts them if a resident rings their bell.	