



Ryman Peace of Mind Guarantees

Fixed weekly fee

We will never increase your base weekly fee for the entire time you occupy your apartment or townhouse.

Full continuum of care

If your needs should change, you have priority access to the aged care centre within the village.

Fees stop immediately

The weekly fee and deferred management fee will cease on the day you permanently vacate your apartment or townhouse.

Repayment promise

If your apartment or townhouse has not been on-sold within six months of you vacating it, then we will repay you the balance of your capital sum immediately.

20% deferred management fee

Our deferred management fee will be capped at a maximum of 20% of the capital sum.

No hidden costs

You will not be charged for any selling costs (except where there is more than fair wear and tear) when we on-sell your apartment.

No capital loss

The amount repaid to you will not be adversely affected by a decline in the value of the apartment.

Changing your mind

If you change your mind within 21 days of signing your application form, or three working days of signing the residence agreement, then we will cancel the agreement and refund your deposit in full.

90-day money back guarantee

If you are unhappy with your decision to move into the village, on the expiry of 90 days after you take up permanent residence if you wish to leave, then we will repay your capital sum in full.*

**Conditions apply*