



# DISTRICT CLOSURE PULSE SURVEY



School districts play a vital role in local communities. In addition to educating the youth in the community, districts also provide critical mental health services, food services, and childcare. However, the COVID-19 pandemic has forced administrators to make quick decisions to shutter schools and move instruction online, creating gaps in understanding how parents are educating their children, the supports teachers need to be successful, and how students are adapting to the new normal.

Hanover Research developed two instruments—an initial needs assessment and a follow-up pulse survey to help district leaders assess these different stakeholder needs and determine if the services they are providing are addressing emerging challenges from teachers, parents, and students.

- ▶ Access and respond to real-time data from key stakeholder groups (including students, teachers, and parents)
- ▶ Identify and address barriers to effective resourcing and support
- ▶ Strategically deploy your district’s finite resources for maximum positive impact
- ▶ Maintain targeted engagement with your community
- ▶ Make adjustments to your response plan and course-correct as needed

## THE DISTRICT CLOSURE PULSE SURVEY DELIVERS ONGOING DATA AND INSIGHTS IN A RAPIDLY CHANGING CONTEXT TO ANSWER YOUR TOP QUESTIONS:



Are students receiving the social-emotional support they need, from food services to counseling?



Is the district effectively supporting parents with the right resources through school closure?



What are the greatest concerns from teachers regarding communication and professional development?



What are the largest gaps to address with academic support for students?

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## FEATURES

- ✓ Quickly deployed (within 24-48 hours)
- ✓ Survey link can be distributed through a range of communication channels (e.g., email, social media, school website, SMS)
- ✓ Collects data from multiple key stakeholder groups (students, teachers and staff, and parents of students)
- ✓ Password protected real-time data report is accessible via web browser and can be downloaded as PDF

## HOW IT WORKS

1. Inform your account team that you want to administer this survey.
2. Distribute the survey link to your key stakeholder groups (students, teachers and staff, and parents of students).
3. Uncover insights via the real-time data report.