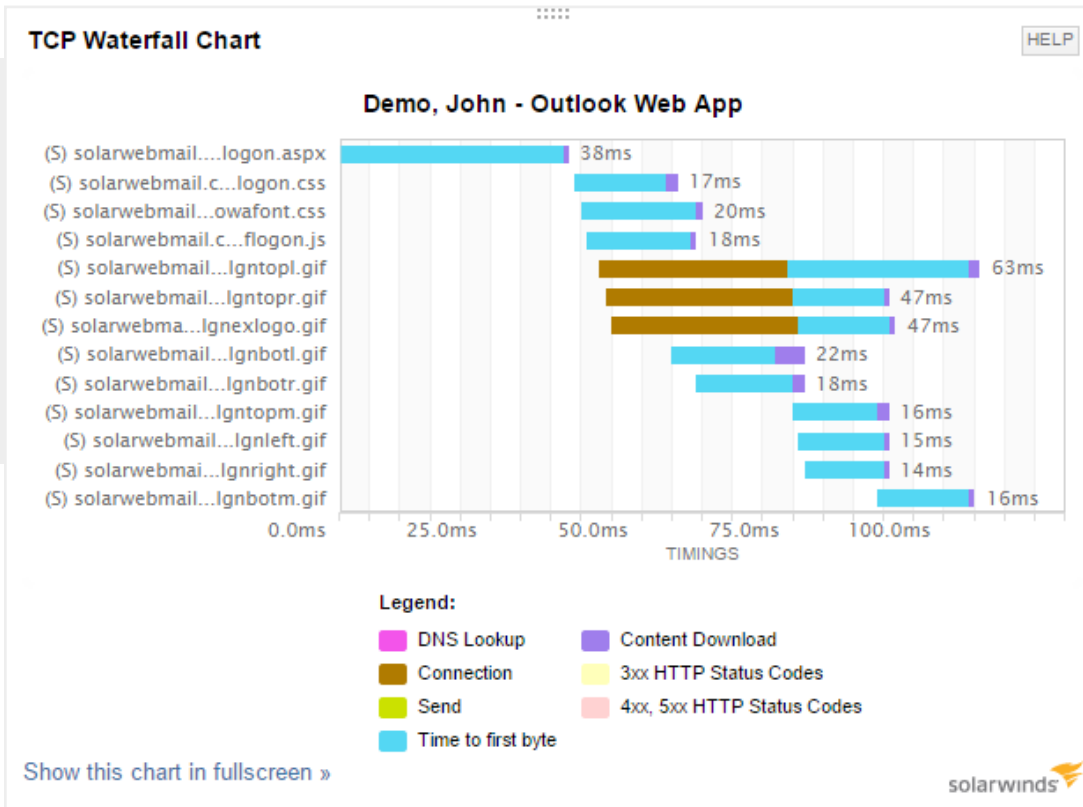


# Web Performance Monitor

Quickly troubleshoot Web-based performance issues for both internal and customer-facing applications.



Download a free product trial and start monitoring your websites in minutes.

SolarWinds® Web Performance Monitor tests the user experience for internal and customer-facing applications. Quickly troubleshoot Web application latency for elements to include CSS, HTML, images, JavaScript®, etc., and identify infrastructure resources impacting Web application performance (Web servers, databases, etc.).

## WEB PERFORMANCE MONITOR AT A GLANCE

- » Test internal Web applications—without agents
- » View website and infrastructure performance from a single pane of glass
- » Monitor API/Web Service/SaaS application performance
- » Troubleshoot using detailed load time metrics
- » Record complex, multi-step transactions—without scripting
- » Monitor user experience from multiple locations

## FEATURES

### Monitor Internal, SaaS-Based and Customer-Facing Web Apps

Easily monitor Web applications such as CRM, ERP, HR, supply chain, help desk, intranet, etc. Because Web Performance Monitor is installed within your firewall, monitoring an internal company website is secure, and no agents are required.

### Application Stack Management Dashboard

When using Web Performance Monitor in conjunction with other SolarWinds products (Server & Application Monitor, Virtualization Manager, Storage Resource Monitor), you can map the relationship between a Web transaction or page to its supporting infrastructure elements like Web servers, application servers, databases, virtual infrastructure, and storage resources. This allows you to see the underlying application components and their current status that could affect end-user performance and SLAs. When you identify slow user experience in Web Performance Monitor, you will also see the app servers, Web servers, and databases that are impacting performance.

### API/Web Service/SaaS Application Performance

Modern Web applications connect to 3rd-party applications for added functionality. With SolarWinds website monitoring software, you can quickly recognize if Web services are causing a slow user experience.

### Troubleshoot With Detailed Load Time Metrics

Use TCP waterfall charts to quickly identify what page elements are taking the most time to load. Monitor website elements such as HTML, CSS, JavaScript, images, etc., as well as their overall performance and load metrics. Get notified if images are not matching and for incomplete or slow transactions that affect app performance.

### Easy-to-Use Transaction Recorder

Quickly and easily record complex, multi-step transactions with no scripting involved.

### Monitor Transactions From Multiple Locations

Web Performance Monitor is flexible and lets you monitor transactions from wherever you want, including locations within your firewall or from your Amazon EC2® instances.

### Simple Pricing Model

To determine the number of licenses you need, multiply the number of recordings (transactions) by the number of locations you want to monitor from. There are no added charges for alerts, and you can monitor multiple pages in each recording.

“ I was impressed that we were up and running within 30 minutes of downloading the software. I dare anyone to find a product that is as easy to install, set up, integrate, and get into production.

”

— Evan Marks,  
Infrastructure Manager  
at COCC

## Transaction Alerting/Notifications

Set warnings and custom timing thresholds for individual steps and entire transactions. Get notified automatically when a transaction fails, indicating an application failure.

## Website & Web App Performance Reporting

Web-based reports make it easy to generate quick reports on page load speeds, transaction health, website availability, and other key performance metrics.

## Custom Properties

Give additional structure to your transactions. Create dynamic groups, account limitations, or groups for various resources.

## Multi-Tenant UI

Monitor Web applications and websites for global businesses and for IT shops that manage multiple business services and applications.

## Intuitive Dashboards

Web-based dashboards help you quickly drill down to the root cause of a Web application issue.

## SYSTEM REQUIREMENTS

HARDWARE	MINIMUM REQUIREMENTS
CPU	3GHz
Memory	3GB
Hard Drive	20GB
SOFTWARE	MINIMUM REQUIREMENTS
Operating System	Windows Server® 2008 R2 SP1, 2012, 2012 R2
.NET Framework	Version 4.5
Database	Supports Express, Standard, or Enterprise versions of the following: <ul style="list-style-type: none"> <li>• SQL Server 2008, 2008 SP1, 2008 SP2, 2008 SP3, or 2008 SP4</li> <li>• SQL Server 2008 R2, 2008 R2 SP1, 2008 R2 SP2, or 2008 R2 SP3</li> <li>• SQL Server 2012, 2012 SP1, 2012 SP2, or 2012 SP3</li> <li>• SQL Server 2014, or 2014 SP1</li> <li>• SQL Server 2016</li> </ul>
Web Server	Microsoft® IIS, version 7.5 and higher, in 32-bit mode

*NOTE: The minimum server requirements listed assume default configuration. Significantly increasing the poll rate or statistic collection rate could result in additional load on the server, which may require a larger CPU or additional memory.*

# ABOUT CONTACT LTD

Contact Ltd. is a government-approved Cyber Security and IT Managed Service Provider, operating 24/7 from our NOC/SOC, located at the heart of our high security Tier 3 data centre in Northampton, UK.

## NO ONE ELSE KNOWS SOLARWINDS LIKE CONTACT.



Contact Ltd. is the UK's leading authority on SolarWinds, with the largest in-house team of SolarWinds-Certified Professionals supporting and managing the network operations of some of the UK's leading organisations.



Healthcare

direct line



John Lewis



UNIVERSITY OF CAMBRIDGE

PLYMOUTH UNIVERSITY



### ISO27001 TIER 3 UK DATA CENTRE

Contact and its operations are entirely ISO27001-accredited, providing our customers with the assurance that their service solution is being supported by certified professionals.

### 24x7x365 SUPPORT

Contact has a multiskilled, three-tiered professional support team, providing 1st and 2nd line support to clients.

NOC/SOC teams located within our **UK data centre.**

Contact, your preferred Cyber Security & Network Management Partner



High Security  
Tier 3



ISO27001-  
Accredited



Always On.  
24x7x365



## ABOUT CONTACT

Established in 2005, Contact Ltd. is an award-winning, Government-approved service provider, supporting clients 24x7x365 from high security Network (NOC) & Security Operations Centre (SOC) in Northampton, UK.

## 24x7x365 SUPPORT

Contact has a multi-skilled, three-tiered professional support, providing 1st line and 2nd line support operated from our 24x7x365 high security Tier 3 data centre.

## ISO27001

Contact and its operations are entirely ISO27001 accredited, providing customers with the assurance that their service solution is being supported by true professionals.

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Based in Northampton, Contact's Security (SOC), Network (NOC) and Service Delivery Centre (SDC) are located within our state-of-the-art Tier 3 data centre.



Contact Ltd. (Head Office)  
Clive House, 12 - 18 Queen's Road  
Weybridge, Surrey KT13 9XB

Tel: 03452 75 75 75  
Email: [enquiries@contact.co.uk](mailto:enquiries@contact.co.uk)



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