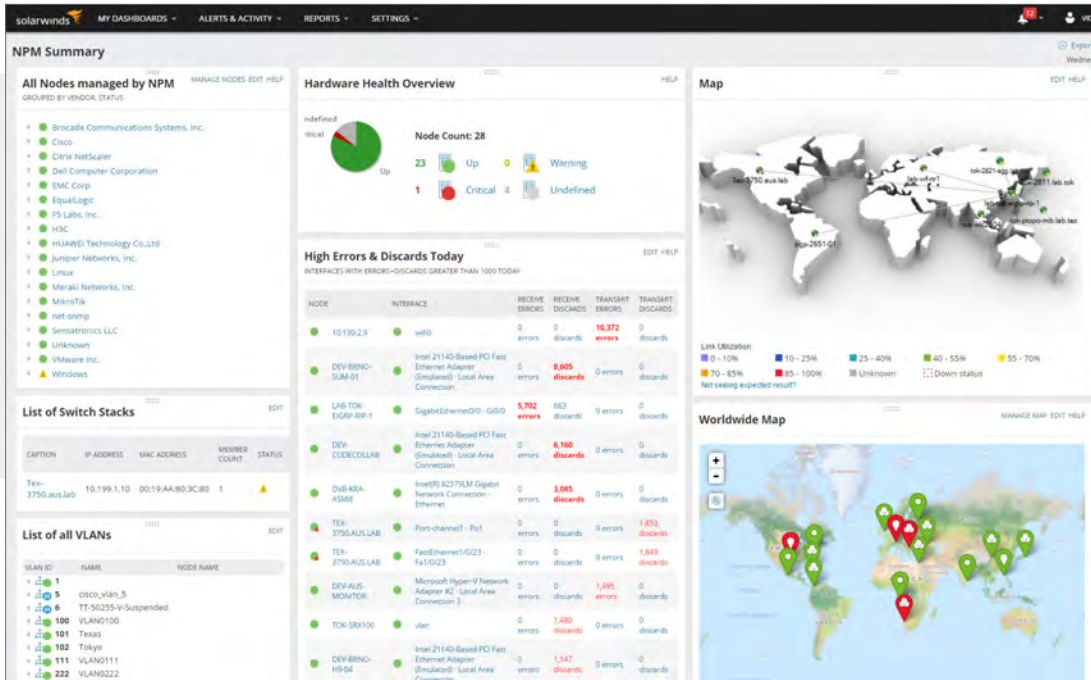


Network Performance Monitor



Ultimate end-to-end visibility for your network.

SolarWinds® Network Performance Monitor (NPM) is a powerful and affordable network monitoring software that enables you to quickly detect, diagnose, and resolve network performance problems and outages.

NETWORK PERFORMANCE MONITOR AT A GLANCE

- » Speed troubleshooting, increase service levels, and reduce downtime with multi-vendor network monitoring
- » Advanced network troubleshooting for on-premises, hybrid, and cloud services with critical path hop-by-hop analysis
- » Cross-stack network data correlation for acceleration of problem identification
- » New in v12.2: Monitor and manage your Cisco® ASA environment with Network Insight for Cisco ASA
- » Improves operational efficiency with out-of-the-box dashboards, alerts, and reports
- » Automatically discovers network devices and typically deploys in about an hour

FEATURES

Fault, performance, and availability monitoring

Quickly detect, diagnose, and resolve network performance issues and avoid downtime with network optimization software.

Hop-by-hop analysis along critical paths

View performance, traffic, and configuration details of devices and applications that are on-premises, in the cloud, or across hybrid environments with NetPath™.

Cross-stack network data correlation

Accelerate identification of root cause by dragging and dropping network performance metrics on a common timeline for immediate visual correlation across all of your network data.

Customizable topology and dependency-aware intelligent alerts

Respond to multiple condition checks, correlated events, network topology, and device dependencies.

Dynamic wired and wireless network discovery and mapping

Automatically discover and map devices, performance metrics, link utilization, and wireless coverage.

Automated capacity forecasting, alerting, and reporting

Automatically calculate exhaustion dates using customizable thresholds based on peak and average usage.

Comprehensive monitoring of F5® BIG-IP® and Cisco ASA family of products

Visualize and gain insight into the health and performance of your F5 service delivery and Cisco ASA environment with Network Insight™.

Wireless network monitoring and management

Retrieve performance metrics for autonomous access points, wireless controllers, and clients.

Consultant and services-free deployment

Install and deploy in generally as little as an hour, with out-of-the-box monitors, alerts, and reports.

Customizable single-pane-of-glass network monitoring software

Customizable web-based network performance dashboards, views, and charts.

End-user quality of experience with packet capture and analysis

Determine if changes in end-user experience are caused by the application or the network.

Dynamic statistical network performance baselines

Dynamically calculate baseline thresholds from historical network performance data.

Hardware health monitoring

Monitor, alert, and report on key device metrics, including temperature, fan speed, and power supply.

Customizable performance and availability reports

Schedule and generate custom network performance reports with one of over 100 out-of-the-box templates.

Drag-and-discover network performance charts

Real-time network performance metrics with interactive charts and graphs from your network devices.

SYSTEM REQUIREMENTS

HARDWARE	MINIMUM REQUIREMENTS
CPU	Quad core processor or better
Memory	4 GB
Hard Drive	20 GB minimum
SOFTWARE	MINIMUM REQUIREMENTS
OS	Windows Server® 2008 R2 SP1, Windows Server 2012, 2012 R2, and 2016
Database	SolarWinds supports Express, Standard, or Enterprise versions of the following: SQL Server® 2012, 2012 SP1, 2012 SP2, 2012 SP3 SQL Server 2014, 2014 SP1, 2014 SP2 SQL Server 2016, 2016 SP1 SQL Server 2017 RC1

NOTE: The minimum server requirements listed assume default configuration. Significantly increasing the poll rate or statistic collection rate could result in additional load on the server, which may require a larger CPU or additional memory.

ABOUT CONTACT LTD

Contact Ltd. is a government-approved Cyber Security and IT Managed Service Provider, operating 24/7 from our NOC/SOC, located at the heart of our high security Tier 3 data centre in Northampton, UK.

NO ONE ELSE KNOWS SOLARWINDS LIKE CONTACT.



Contact Ltd. is the UK's leading authority on SolarWinds, with the largest in-house team of SolarWinds-Certified Professionals supporting and managing the network operations of some of the UK's leading organisations.



ISO27001 TIER 3 UK DATA CENTRE

Contact and its operations are entirely ISO27001-accredited, providing our customers with the assurance that their service solution is being supported by certified professionals.

24x7x365 SUPPORT

Contact has a multiskilled, three-tiered professional support team, providing 1st and 2nd line support to clients.

NOC/SOC teams located within our **UK data centre.**

Contact, your preferred Cyber Security & Network Management Partner



High Security
Tier 3



ISO27001-
Accredited



Always On.
24x7x365



ABOUT CONTACT

Established in 2005, Contact Ltd. is an award-winning, Government-approved service provider, supporting clients 24x7x365 from high security Network (NOC) & Security Operations Centre (SOC) in Northampton, UK.

24x7x365 SUPPORT

Contact has a multi-skilled, three-tiered professional support, providing 1st line and 2nd line support operated from our 24x7x365 high security Tier 3 data centre.

ISO27001

Contact and its operations are entirely ISO27001 accredited, providing customers with the assurance that their service solution is being supported by true professionals.

“

Based in Northampton, Contact's Security (SOC), Network (NOC) and Service Delivery Centre (SDC) are located within our state-of-the-art Tier 3 data centre.



Contact Ltd. (Head Office)
Clive House, 12 - 18 Queen's Road
Weybridge, Surrey KT13 9XB

Tel: 03452 75 75 75
Email: enquiries@contact.co.uk



Government
Procurement
Service
Supplier

www.contact.co.uk