

CLOUD MIGRATION & OPTIMISATION SERVICE

A COMPLETE MANAGED CLOUD MIGRATION SERVICE TO BUILD, DEPLOY & ENABLE
YOU DIGITAL TRANSFORMATION STRATEGY.

➤ **COPYRIGHT**

All rights reserved. © Contact Ltd. 2019

NOC

ALWAYS ON.



SOC

ALWAYS SECURE.

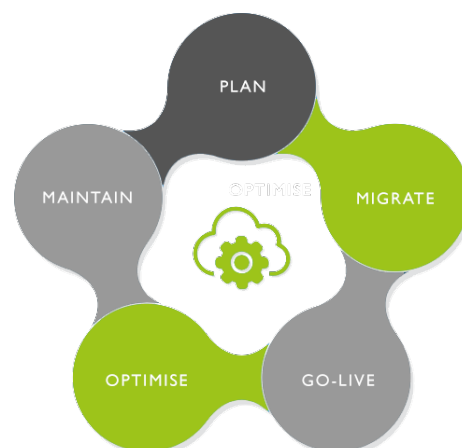
CLOUD MIGRATION SERVICE

Cloud technologies present both an opportunity and a challenge to realise business value and efficiencies. Contact's cloud migration services help Government organisations securely transition systems and data to the cloud and realise performance and cost benefits – year on year.

MIGRATION CAN BE TO PUBLIC, PRIVATE OR HYBRID CLOUD ENVIRONMENTS.

Contact's Cloud Migration specialists take the time to understand your exact requirements, reviewing all the options, while advising not only on best practice, but also providing guidance to get the optimal outcomes, considering your immediate and future requirements.

Making the right decisions at the start will deliver the best outcomes for your organisation - plus save time and money.



SERVICE FEATURES

- Full gap analysis, design, planning and migration service.
- Re-deployment and re-architect legacy services for optimal cloud utilisation.
- Management of multiple suppliers and services.
- Assessment and evaluation of security requirements.
- New cloud deployments, as well as legacy transitions.

SERVICE BENEFITS

- Architecture review and optimisation reduces operations costs.
- Improved flexibility and service quality.
- Highly competitive migration and replication costs.
- Best practice methodologies, including ITL, SFIA and ISO.
- Simplify and save when migrating legacy systems to the cloud.

SERVICE SUMMARY

Contact will work with the customer to design and deliver a cloud migration plan for the agreed services, outlined by the following phases:



DISCOVERY - TO UNDERSTAND YOUR REQUIREMENTS

- To discover and understand the customer environment, requirements and desired business outcomes.

REVIEW SESSION – TO REVIEW THE FINDINGS OF THE DISCOVERY SESSION

- A collaborative process to review the findings of the discovery session, to agree and define the scope of the project.

RECOMMEND – STATEMENT OF WORKS (SOW) TO OUTLINE THE RECOMMENDATIONS

- Based on the discovery and review, recommendations will be provided in-line with the defined project, in addition to aligning requirements with best practice.
- The recommendations take the form of a Statement of Works (SOW) to be agreed with the client prior to any works being carried out.

MIGRATE – DEPLOYMENT OF THE RECOMMENDATIONS

- Migration and testing minimises disruption, while delivering an end-to-end service, tracking key metrics to define a successful migration. Changes to end-user processes, as well as training are also covered at this stage.

OPTIMISATION – IMPROVEMENT AND SUPPORT

- Having complete the cloud migration, the Optimisation stage advises and assists on implementing best practice, to fine tune the service before sign-off.
- Comtact can provide on-going support after the new environment has been successfully migrated, troubleshoot issues and support internal teams' activities.

“

We have a complex, global reach. Comtact has been instrumental in enabling our digital transformation and have helped us surpass our promised objectives, delivering some truly significant benefits.

Mark Watts
Head of Digital Services & Infrastructure, RICS



ABOUT CONTACT LTD

Operating 24/7, Contact Ltd. is a specialist Cyber Security and IT Managed Service Provider, supporting clients day and night from our ISO27001-accredited UK Security Operations Centre (SOC).

Since 2005, Contact has worked tirelessly to transform and secure many of the UK's leading businesses, working in long-term partnerships to drive innovation, agility and performance

The Pensions
Regulator



N BROWN
GROUP PLC

TUI GROUP

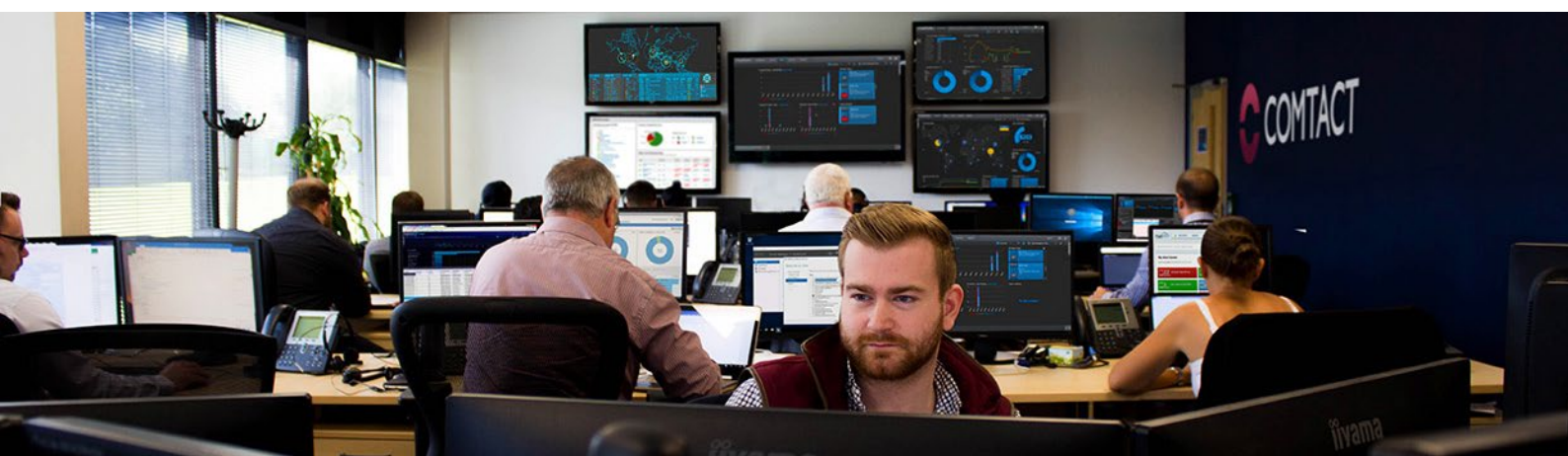
RICS

direct line

Currencies
Direct

brother

BMI Healthcare



ABOUT CONTACT LTD

Founded in 2005, Contact Ltd. is a leading Cyber Security and IT Managed Service Provider, operating 24/7 from our Security (SOC) and Network Operations Centre (NOC), located at the heart of our high security Tier 3 data centre in Northampton, UK.



ISO27001 TIER 3 UK DATA CENTRE

Operating 24/7 from our high security Tier 3 Data Centre, Contact and its operations are entirely ISO27001-accredited, providing our customers with the assurance that their service solution is being supported by true professionals.

24/7 SUPPORT

Contact has a multiskilled, three-tiered professional support team, providing 1st and 2nd line support to clients. Our dedicated support team provide expert support to our clients 24x7x365, escalating support tickets where necessary.

NOC/SOC teams located within our **UK data centre.**

Contact, your preferred Cyber Security & Network Management Partner



High Security
Tier 3



ISO27001-
Accredited



Always On.
24x7x365

