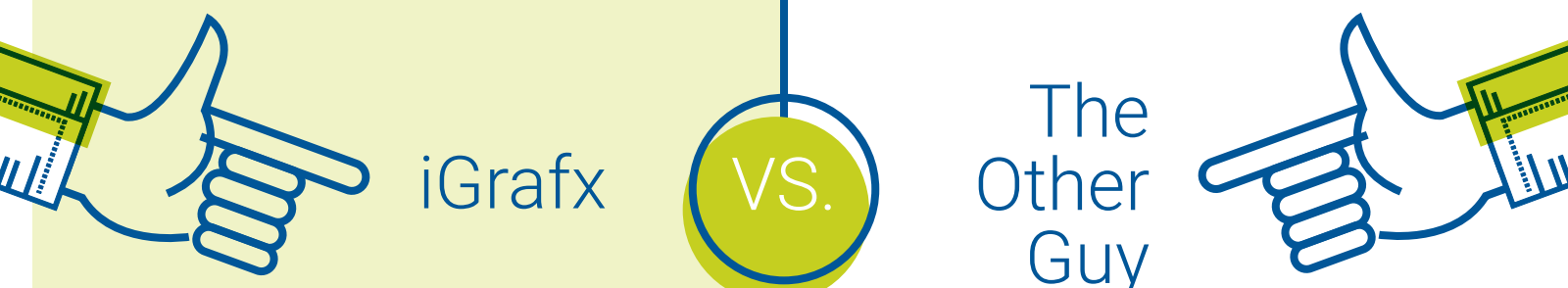


# 5

## Business Critical BPM Must-Haves



iGrafX

VS.

The Other Guy

Looking for a Business Process Management (BPM) solution that delivers visibility and cohesion at a strategic, operational and execution level? Not all BPM providers are created equal. Empower your organization to transform, mature and grow by assessing 5 business critical BPM must-haves.

### 1 Process Modeling and Simulation

#### Get Big Picture Insight into Your Organization

**Aligns process** to strategy, risk, people, KPIs and technology



**Lacks the ability to relate process** to strategy, risk or KPIs

#### Understand End-To-End Process Impact

**Uses simulation** to map even the most complex statistical conditions



**Offers simple statistical analysis** of processes that doesn't allow for true simulation or multiple scenarios

#### Gain a Clear Vision of the Customer Journey

**Aligns customer journey** to process framework, corporate strategies and risks/opportunities



Combines customer journey mapping with process management **using a simple, disconnected map**

### 2 Risk Identification

#### Identify and Understand the Impact of Risk

**Enables the proactive capturing, quantifying, measuring and reporting of risk**, organization-wide



**Lacks sophisticated, quantified risk assessment capabilities**, relying instead on reporting and collaboration to provide visibility to risks

#### Reduce Risks by Automating GDPR and Compliance

**Supports GDPR** with tools to assess risk, document, model and audit



**Offers a resource center where you can read about GDPR** but no solution to report and track on it

**Enables compliance tracking, certification and strategic initiative planning** with process-related compliance controls and audit-ready Matrix and Gap reporting



**Lacks compliance controls** related to process and Matrix and Gap reporting capabilities

### 3 Scalability

#### Streamline Future Expansions

**Addresses the everchanging needs of medium to large organizations** and is proven to support over 100,000 users



**Works well in smaller organizations.** As scaled, slow performance and processing time substantially impacts usage

#### Optimize Performance with Cloud Hosting

**Provides seamless scalability for large implementations** with worldwide cloud deployment



**Offers cloud deployment in Germany** which creates performance problems for large/global implementations

#### Create a Single, Centralized Central Knowledge Base

**Allows unlimited documentation uploads**, large or small



**Limits uploads to 7Mb for free** (additional charges beyond that)

### 4 Customization and Support

#### Tailor Solution to Organizational Needs

**Features comprehensive functionality** that can be easily customized to a business's workflows and brand standards



**Equipped with out of the box functionality** that supports standard business needs (customization mostly not available)

#### Leverage Experts to Implement a Strategic Vision

**Has US and EMEA-based service experts** that support an organization's maturity path with hands-on expertise and strategic guidance



**Offers tiered support limited to geographic location** (live support based only in Germany)

#### Customize Reports to Your Organization

**Enables users to quickly and easily create tailored reports** with custom attributes



**Offers predefined reports** with limited customization functionality

### 5 Security

#### Boost Data Security and Performance

**Offers full isolation of data per tenant to maximize security** and optimize performance speed



**Requires multi-tenant hosting** so users share servers and bandwidth with multiple implementations **opening the door to security risks and slower performance**

**Ensures all servers are hosted locally** (in country), regionally or globally to offer redundancy and **limits data access by being SOC-2 compliant**



**Hosts all servers in Germany** and **is not SOC-2 compliant**

Don't sacrifice your business critical BPM must-haves. Know the facts and dig deep into solution differences - you'll find there are tradeoffs not worth making.

Gain big picture visibility and close the business transformation gap. Connect your transformational strategy to your operational model and execution tactics to confidently drive short- and long-term business decisions.

Contact iGrafX



iGrafX.com