

# SITHFAB002 Provide Responsible Service of Alcohol



## Learn how to:

- Provide the Responsible Service of Alcohol, which is a mandatory course required by State and Territory liquor licensing laws that is needed to be eligible to work in any licensed venue. Not following the correct policy & procedures can result in you and your establishment receiving heavy fines.
- Understand the many areas relating to liquor licensing laws and how to contribute to providing a safe environment for your customers and establishment.

## Some of the basic skills RSA will teach you are:

- Understand the definition of a 'standard' drink
- Identify and manage signs of intoxication
- Understanding the QLD Liquor Licensing Law
- Learn how to effectively communicate with an intoxicated person
- Assisting and managing customers who are intoxicated

## Benefits of completing RSA through Envirotech

You will be taught by an industry expert with over 25 years of experience giving you many tips for situations that you are most likely to encounter within the workplace industry.



\*Course Duration: Estimated 1/2 day with extra time allocated to students requesting or requiring support.



Completing the Responsible Service of Alcohol Certificate with Envirotech will immediately enable you to apply for work within the hospitality industry in roles including:

- Restaurant wait person (F&B attendants)
- Bar staff/Night Club
- Brewery, distillery or winery staff member
- Liquor retail salespersons

**\$ 78**   **\$ 88**  
Enviro Students   General Public



*Responsible Service of Alcohol (RSA) has been designed to give the individual the skills and knowledge to deal with responsible service of alcohol in any premises where liquor is sold. All licensed premises have strict policies & procedures that are governed by State and Federal Laws. By completing an RSA, the individual will have a sound knowledge of understanding the basic guidelines needed whilst working within a licensed workplace.*

*Frank Guarnaccia  
Lead Hospitality Trainer & Assessor, Industry Expert*

**Contact us! (07) 5535 3766 - [rsa@envirotech.edu.au](mailto:rsa@envirotech.edu.au)**

**CAMPUSES:**

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