# Integrated technology within a single platform, utilising a best of breed approach Mike Clifford





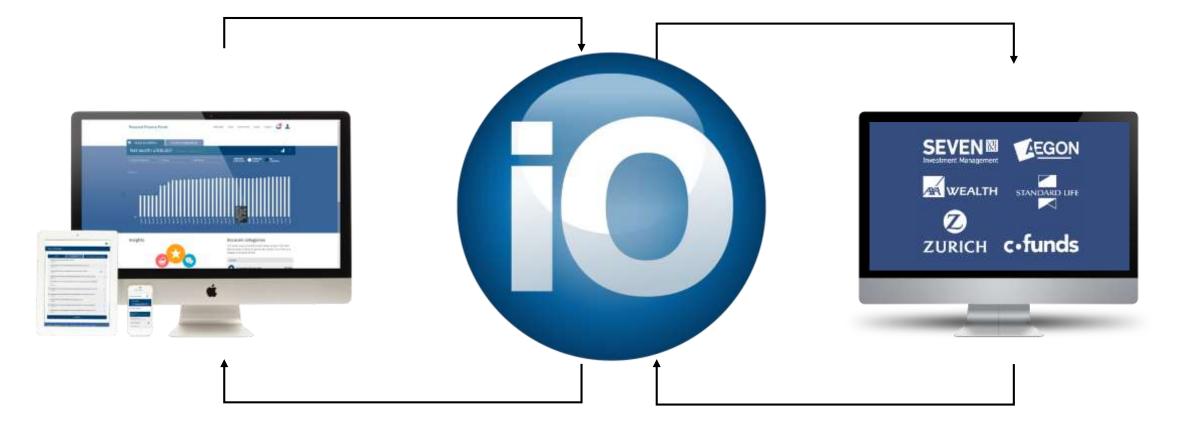
# Success needs an integrated advice platform

### Targeted outcomes

- Quantifiable ROI benefits
- Optimal process to deliver ROI
- Integrate the right best of breed partners
- Grow with increased margin
- Deliver a digital offering



## **Our integrated service model**





# How can we assist firms to achieve better ROI

- ROI consultancy
- Process evaluation, identify what good looks like
- Valuation set up tools
- Re-onboarding
- Digital channel onboarding
- Thought leadership: digital marketing, consumer, robo-advice
- Access to best of breed integrated partners



# The integration of Intelligent Office into devere UK Mitch Hopkinson





### **Background of deVere**



Part of the deVere Group

Amazing client base

Cottage Industry - death by ExCel Desire to grow a rigorous business Vision for the future



# Better understand and use technology within the business

### GOOD

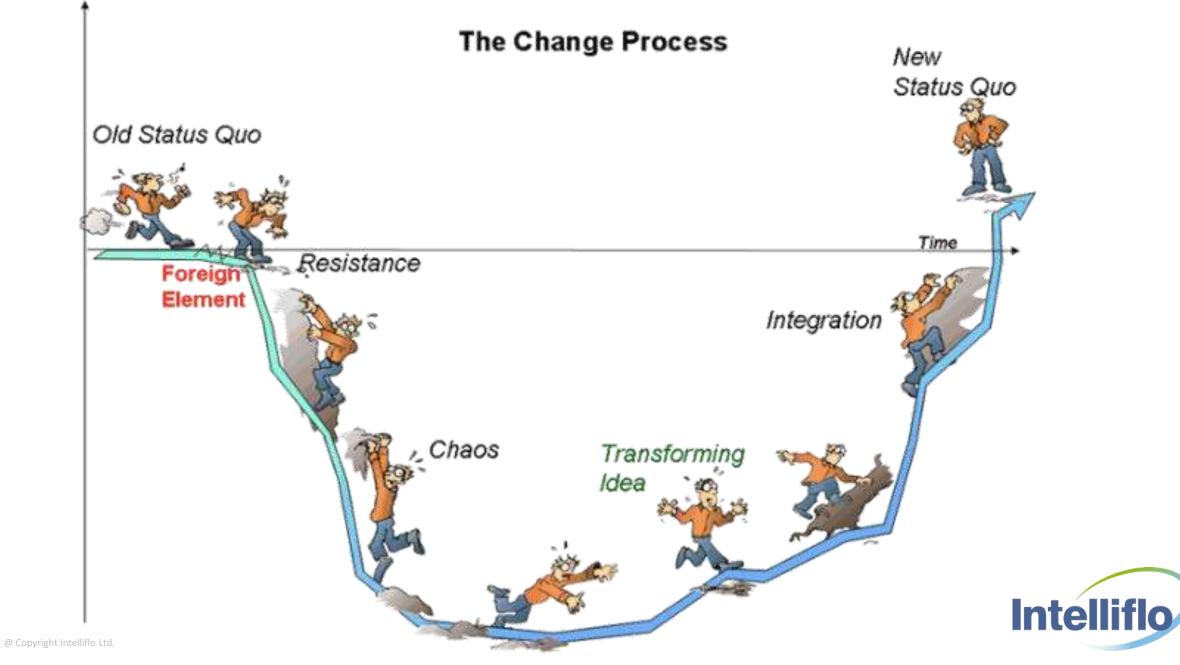
- IO was in place
- Strong team able to help
- Desire to be the best
- Supportive business environment

### BAD

- Too many unrelated systems
- No coherence
- How can you grow sustainably?
- Regulation and the need to provide instant feedback
- Optics
- Poor use of our current Technology



#### Performance



### Implementation



You must have the will

- Clear goals
- Business case

Skill

- In your business
- The right partner

Identify help

Create a vision



### Honestly...it can be a bit overwhelming!



- Hard work and effort
- Support is crucial
- Now seeing the early benefits
  - Process
  - Systemisation
  - Rigour

- Scalable use of electronic valuations
- Scalable Portfolio reports
- FE Analaytics integrated
- Personal Finance Portal
- Advisa Centa



### **Benefit realisation**

- Key strategic aim
- Rationalised distribution £1,117 per year saved
- Fact finding for mortgage case 570 hours per year saved
- Scale operations
- Mortgage 'straight through processing' 760 hours per year saved

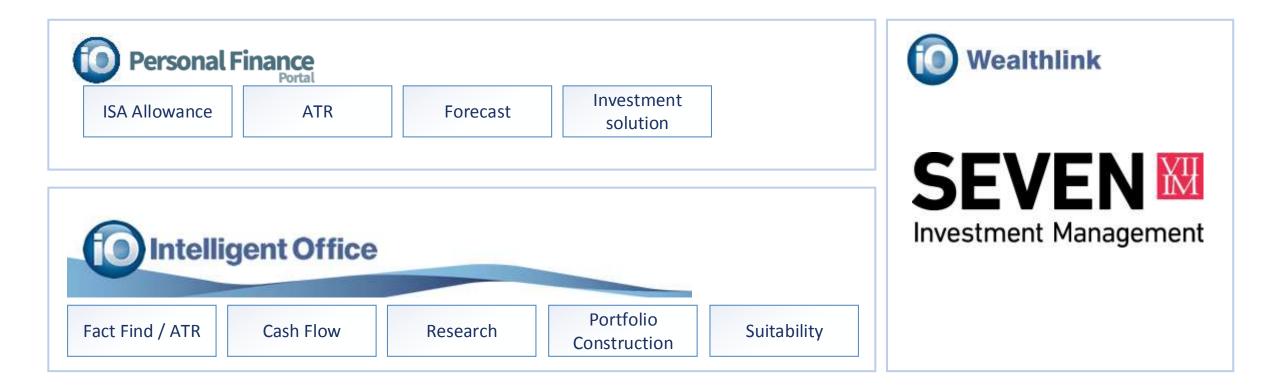


# 7IM and Intelliflo Wealthlink: Integrated Fund Solutions Robert Poulten





## Fully integrated investment proposition





#### Our recommendation for you

#### Recommendation

Based on the information you provided we recommend you invest £5,000 into the Legal & General Multi Index 3 I (Acc) on the Cofunds Platform. As you have not used any of your 2016-17 ISA allowance and your Investment amount is greater than this ISA allowance we recommended that you buy an ISA and a General Investment Account product.



#### Why Cofunds?

c•funds The Cofunds Fund Platform is the UK's largest online fund platform and is owned by Legal & General. The purpose of the fund platform is to provide the online transaction functionality and processing power to deliver the administration of your investments in a seamless manor. Cofunds have proven history of delivering this service. For more information you can read SeveniM's Key Investor Document and Terms & Conditions.

#### Why 7IM and AAP Moderately Cautious C Acc in GB



Seven Investment Management LLP (7IM) is an established and market leading provider of risk rated multi asset funds and has over £10 billion under management. Their emphasis is upon providing an expected return from

the funds which is declared up front so you know what the funds aim to provide you with, thorough risk management in all market conditions, and keeping costs low.

For more information you can read 7IM's Key Investor Information Document and Fact Sheet.

Fees and Char	ges				$\mathbf{C}$
Charges paid to	Charge type	Percentage	Annual amount	Example month one	
Adviser	Service Charge	0.40%	£20.00	£1.67	
Fund manager	Fund OCF	0.00%	£0.15	£0.01	
Cofunds	Platform Charge	0.29%	£14.50	£1.21	
Total		0.69%	£34.66	£2.89	

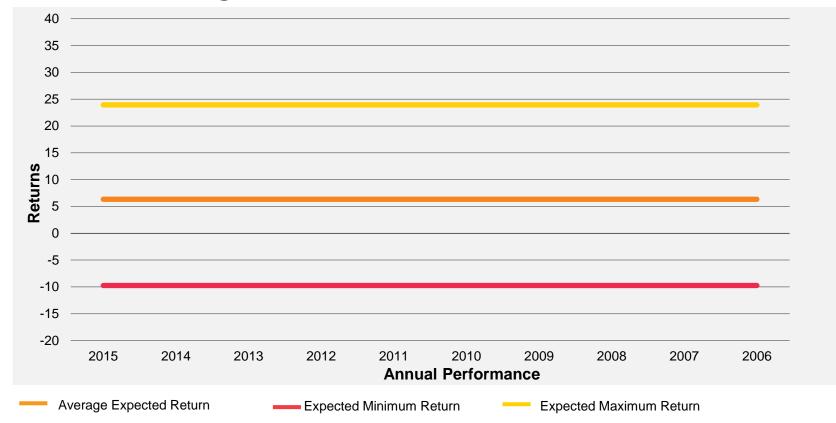


### **Risks for a saver/investor**





# Funds designed for an expected return within a volatility corridor

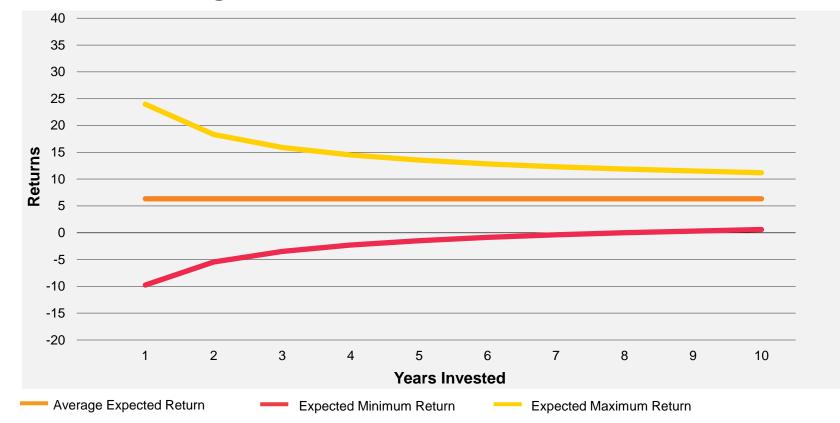


N.B. Expected Maximum and Minimum Return ranges given current market assumptions and current Strategic Asset Allocation are based on 90% confidence level.

SOURCE: FE ANALYTICS 7IM / IBBOTSON STUDY 2015



# Funds designed for an expected return within a volatility corridor



N.B. Expected Maximum and Minimum Return ranges are based on 90% confidence level

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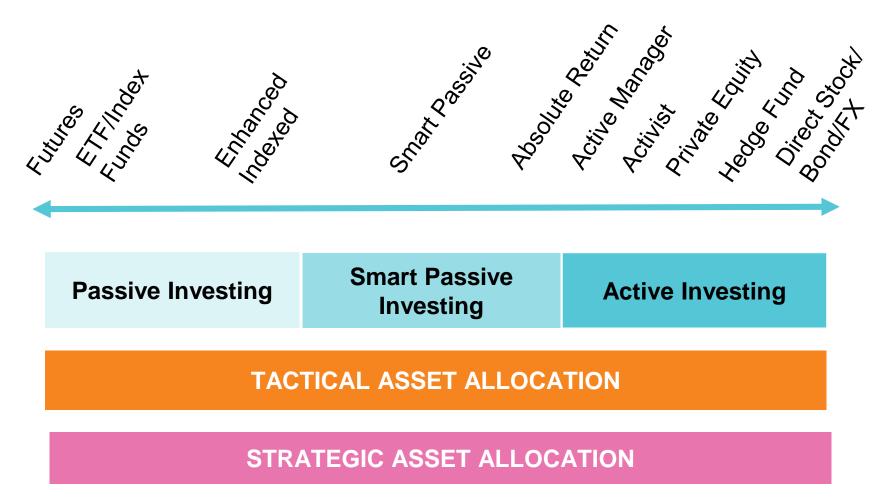
### CHOOSING NEXT YEAR'S TOP ASSET CLASS COULD YOU?

2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
Hedge Funds 9.4%	Gold 15.0%	EM Equity 41,6%	DC Property stores (15.2%)	EM Equity 48.5%	OK Property sharms 47.0%	EM Equity 36.2%	Global Govt Bonds 50,7%	EM Equity 64.1%	Private Equity 41,1%	Index-Linked 19.9%	Private Equity 25.7%	Private Equity 41.2%	US Equity 20.9%	Jupan Equity. 16.5N
Corporate Bonda 7.2%	UK property 9.6%	Shares 30.9%	UK property 18.3%	Japan Equity 40.8%	European Equity 20.5%	Gold 27.6%	Gott 42.8%	Private Equity 47.6%	Gold 34.7%	Gits 15.6%	IIK Property shares 25.4%	LIS Equity 29.8%	hidex-Linked 19.0%	UK property 12.5%
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Emerging Market Bonds 4.2%	Index-Linked 8.2%	Private Equity 25.2%	UK Equity 12.8%	Gold 30.6%	LK Equity 16.5%	Global Govt Bonds 7.8%	Gilts 7.4%	US Equity 14.5%	US Equity 19.2%	Elisibal Govi Bonda & D%	European Equity 14.8%	UK Equity 20.8%	Corporate Bonda 12.2%	US Equity 7.2%
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UEPicenty sheet-60%	Timber -6.5%	Gold 8.4%	Cash 4.0%	US Equity 15.9%	US Equity 1.7%	US Equity 4.1%	UK property -22.5%	Index-Linked 6:4%	Biotal Gevt Bonds 7,4%	Cammobin -7.8%	Gold 2.3%	Index-Linked 0.5%	Jupan Equity 3.0%	Corporate Bonds 0.6%
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SOURCE: BLOOMBERG, THOMSON REUTERS AS AT 1 JANUARY 2016

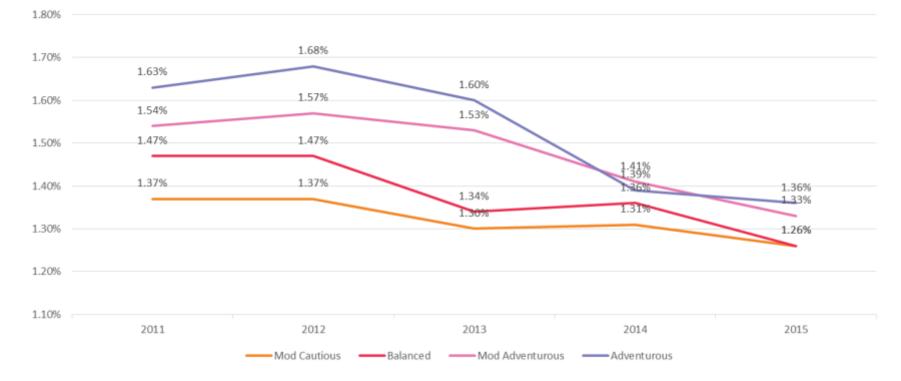


### How the Multi Manager funds are put together





### 7IM Multi Manager Funds Ongoing Charge Figures



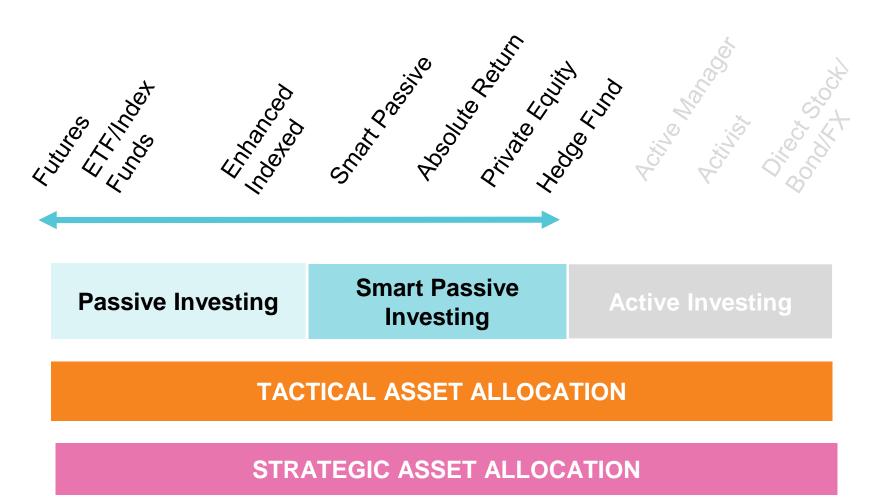
Ongoing Charges Figures, C Class

SOURCE: 2008-2010 LIPPER UK FUND OF FUNDS 'INCLUSIVE' TOTAL EXPENSE RATIO ANALYSIS REPORTS. 2011, 2012, 2013 & 2014 ONGOING CHARGE FIGURES FROM CAPITA FUND ACCOUNTS DATA. 2015 ONGOING CHARGE FIGURES FROM NORTHERN TRUST. N.B. LIPPER AND CAPITA ARE BOTH INDUSTRY STANDARDS BUT HAVE DIFFERENT METHODOLOGIES



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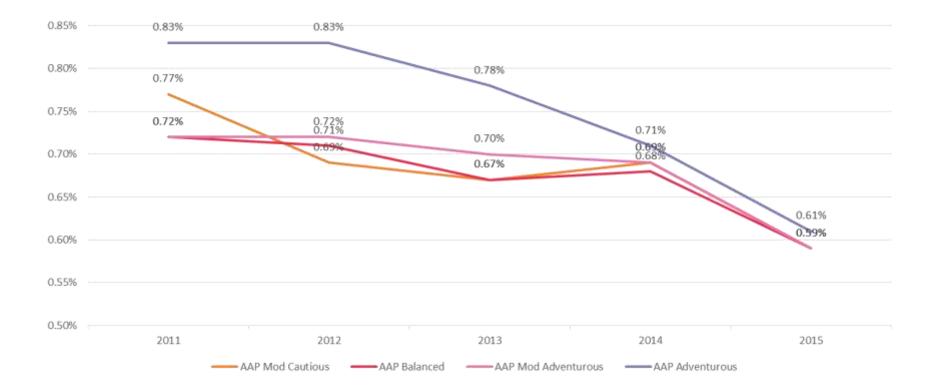
### How the AAP funds are put together





## 7IM AAP Funds ongoing charge figures

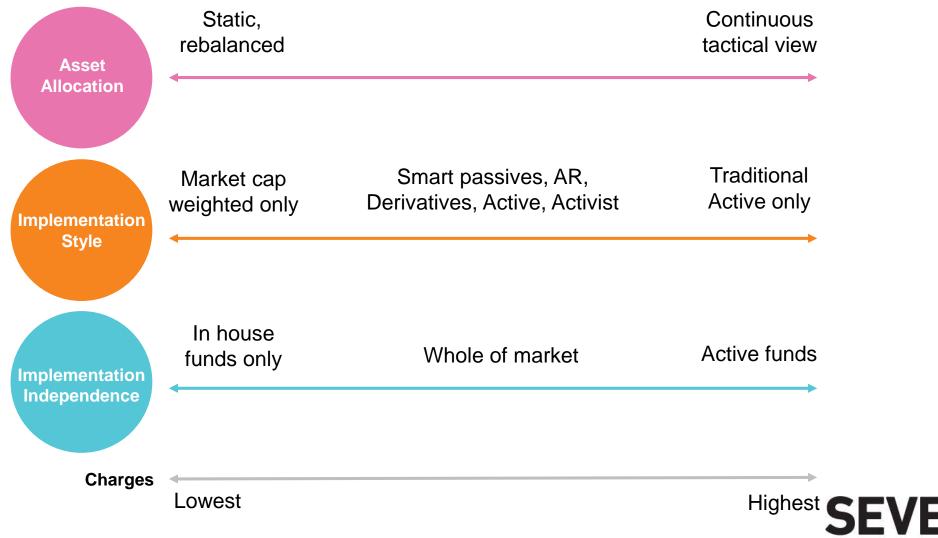
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### The three dimensions of Multi Asset Funds



Investment Management

XH



## 7IM and Intelliflo Wealthlink:

### Risk Rated Multi Asset Funds – active & passive

- Via PFP restricted advice process
- Via 7IM Platform & 2 way integration with iO

# **Building a better future together**

- We have the capability & tools
- We have a proven platform
- We integrate best of breed partners
- We understand & quantify the ROI impact
- We have a proven digital strategy
- We can provide thought leadership: digital marketing, consumer, roboadvice





# The next area of my business where I am going to increase the level of technology is:

- 1. Electronic valuations
- 2. Financial planning
- 3. Automatic submission of business
- 4. RMAR reporting
- 5. Digital servicing via a portal

