



Simplifying Employee Healthcare

CORPORATE PRESENTATION

A Brief Introduction



HumanResources

GOLD HR Vendors of the Year 2018

HealthMetrics is a cloud enterprise platform that simplifies & automates the management of traditionally mundane, tedious & un insightful employee healthcare & benefits - all in one platform.

HealthMetrics's MMI Framework (Manage, Measure & Improve) has successfully helped companies improve HR efficiencies through employee self-service (ESS), leverage on seamless connectivity to healthcare providers & 3rd party systems & obtain insightful real-time data analytics to help organisations make data-driven improvements.

Serving over 1000+ corporates with a total of 200,000+ users - HealthMetrics portfolio of clients include PwC, Star Media Group, Family Mart, Mr. DIY, Jaya Grocer, Pullman Hotels, PICC, KLK, Campbell's, Unisteel, TNB Energy Services, Taylors Group, iPay88, Metro Parking & many more.

Malaysia's Fastest-Growing Healthcare Benefits Platform



HumanResources
GOLD HR Vendors of the Year 2018



Invested by



SPIRAL VENTURES



Securely Powered by





Fastest-Growing Health Benefits Platform

1000+ CORPORATE CLIENTS & TOTAL OF 200,000+ USERS

Clients & Partners Across Malaysia

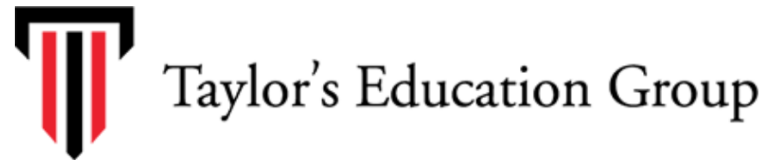
1000+
corporate clients

200,000+
corporate users

3000+
healthcare partners



Trusted by Brand Names

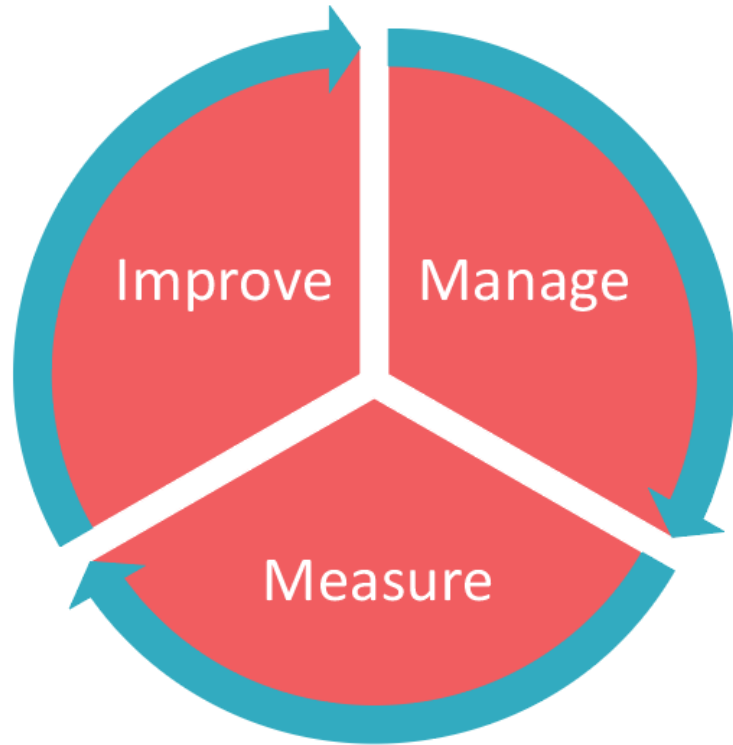




The HealthMetrics Difference

A HOLISTIC STRATEGY

Holistic Strategy for Healthier Workplaces



Employee Healthcare Benefits Management is a strategic HR function, however often viewed as mundane & repetitive.

Here at HealthMetrics, we look beyond just Claims Management.

We provide a myriad of intelligent & automated tools for you to manage, measure & improve your employee benefits strategy - to create healthier & more productive workplaces.

We help companies create **Healthier & More Productive Workplaces**

1. Manage Your Benefits More Effectively



Cashless Treatment

No more waiting for medical cards that take weeks to arrive. Your employees just need to show their IC/Passport.



Consolidated Billing

No need to process endless medical claims, we'll take care of that for you. Spend your time more productively.



Reduce Fake MC's

Do you know 1 in 4 employees in Malaysia have faked a medical certificate? Eliminate this with Digital MC's issued via our system.



Instant Employee Updates

Activate, deactivate or update your employee details instantly within the system. Healthcare access is updated in real-time as well.



Extend Your Reach

Our PlusReach module allows your employees to seek treatment at healthcare providers outside our partner network.



24/7 Call Hotline Support

HealthMetrics® is here to support you every step of the way - 24 hours a day, 7 days a week!

2. Real-time Data & Analytics



Dashboard

Get an overview of your employees' health seeking activities in real-time. Everything is ready at your fingertips.



Employee Profile

Search & check your employees' profiles easily with detailed information of their medical claims.



Billing & Transaction History

View past invoices, generate statements & export information easily. Use filters to drilldown on the details.



MC Details & Report

No more manual tracking via excel spreadsheets. Identify MC trends easily. Automatically generate and view MC reports in an intuitive format.



Treatment Details

Get detailed breakdown of medical claims and treatment details. Understand your organisation's medical expenses better.



All the Reports You Need

Generate all the reports you need, designed with your entire organisation in mind - from CEOs, CFOs, COOs, Finance to HR Managers.

3. Make Data-driven Improvements



Data-Driven Optimisations

Identify trends and anomalies with the data measured via our system. You can now make data-driven improvements based on the data provided.



Deep Analytics Consulting

Work with our Customer Success & Wellness Consultants to deep dive into the data available in our system. We can also generate Annual Corporate Healthcare Reports for you.



Crafted Wellness Program

Our Wellness Team will work with you to strategically craft wellness programs that are specific & impactful for your organisation.



Integration with HRIS

Sync data between HealthMetrics® and other HR Information Systems. Just specify your requirements & our IT Team will guide you through the process.



Flexi-Benefits

Take your benefits to the next level with Flexi-Benefits. Simplify and automate complicated processes with our Flexi-Benefit module.



Dental & Optical Coverage

With HealthMetrics, your employees can also enjoy cashless treatments at our dental & optical healthcare partners - experience a truly holistic approach.



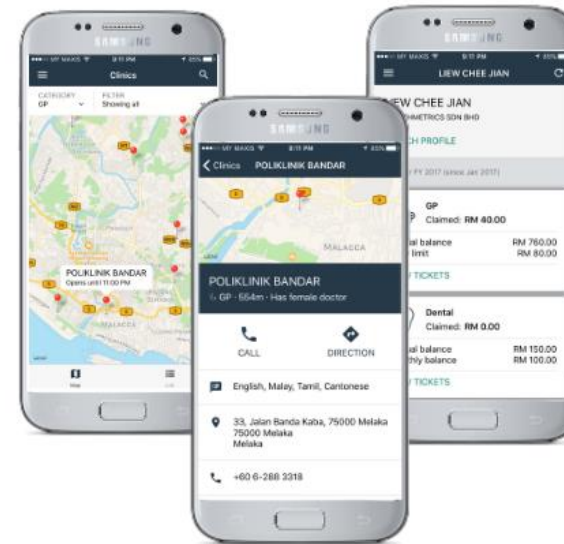
All-in-one Integrated Platform

DELIVERING SEAMLESS CONNECTIVITY & EXPERIENCE

How we do it – Intelligent Tools














Portal for Employers



Mobile App for Employees

Connect to 3000+ Healthcare Partners

GP	Dental	Optical	Outpatient Specialists
  		 	    



Trusted by 1000+ Clients Nationwide

1000+ CORPORATE CLIENTS & TOTAL OF 200,000+ USERS

Notable Clients – GLC



Notable Clients - Conglomerates



KUALA LUMPUR KEPONG BERHAD

Star
MEDIA GROUP



NSG
GROUP

Notable Clients - Manufacturing



Notable Clients – Retail and F&B



FamilyMart

DECATHLON

Notable Clients – Hospitality



Notable Clients – Finance



Notable Clients – Education



Notable Clients – Technology & Media

STOREHUB

iprice
group

LEI dimsum™


MoneyLion

FASHION
VALET

SERVICE  SOURCE™

Notable Clients – Logistics



What our clients say about us

A game-changing product that every corporate want

“HealthMetrics is a product that every corporate want. They just do not know they want it yet, until today. Truly a game-changer!”

Richard Liang
Head of Medical Insurance Department



Workloads reduced more than half. Team can focus on other key HR areas.

“Workloads have been reduced by more than half thanks to Healthmetrics. The efficiency has allowed my team to focus on other key HR areas.”

Vivian Tan
Senior HR Manager

What our clients say about us

All-in-one system, everything done for us automatically!

“HealthMetrics is an all-in-one system that we can rely on. Previously, we have to manually track employees’ sick leave. With HealthMetrics’ user-friendly interface & real-time analytics, everything is done for us automatically!”



Taylor's Education Group

Mobile App easy for employees to keep track of their claims & balances

“Great platform. Our employees are happy with the mobile app. It is easier for them to keep track of their claims and balances.”

Samantha Tan
Group Human Resources

What our clients say about us

A very user-friendly platform

“A very user-friendly platform to manage employee medical expenses. Overall, HealthMetrics is great!”

Nadrah Mohd Razali
HR Executive



Helps a lot in panel management & administration

“It helps us a lot in panel management and admin. Keep it up!”

Khoo Hoong Ern
Senior HR Executive

What our clients say about us



Real-time info of panel, entitlement & utilization to employees. Simple & convenient. More importantly, it is cashless.

“For the longest time we have been purely managing our outpatient benefits manually with multiple panel providers and manual claim forms from employees. Naturally we were thrilled when HealthMetrics came into the scene! Now we can track all of our spending with just one provider. Our employees can have access to list of clinics and specialists, visibility of their entitlement and utilization at any time and most importantly it is cashless. This platform has made it so simple and convenient for the users which ultimately helped to save a lot of time that can now be used in the business.”

Amabel Ng
Manager, People & Performance

What our clients say about us



Goodbye ever-challenging paper documentation. Hello valuable data analytics insights & reports.

“Our working experience with HealthMetrics for the past 12 months has been excellent with the continued sharing and listening from your team on our ever-challenging paper documents in dealing with so many panel clinics from the traditional way of our practice. With the support and the analytics information of your system reports, it provides more insight on the nature and the pattern behaviour of our medical expenses incurred by our foreign workers managed by us.”

*Andrew Chin Kok Weng
Chief Financial Officer*

What our clients say about us



Nissin Logistics

Excellent & efficient! All info available at all times

“I am completely satisfied with HealthMetrics’ system efficiency and services. Excellent, no more hassles without medical card, fast, user-friendly and reliable.

Excellent! With no cost and even your panel clinics expenses are moderate with the limit and under your control.

Efficient! All details related to our employee’s clinic visit and treatment is available at anytime in the system.

Employee Medical Leave notification is immediately after the treatment directly to your HR emails.

HealthMetrics system has improved Human Resource Services to be more efficient. I am happy to recommend HealthMetrics services to others.”

Siti Alwiah Shari

Head of Department, Human Resources