



**TotalCare®**

VERIFIED PPE MAINTENANCE

# KEEPING YOUR GEAR SAFER, LONGER.

Advanced PPE Cleaning, Disinfection,  
Decontamination & Repair Services



BECAUSE CLEAN, UNDAMAGED GEAR IS SAFER GEAR.



# Welcome to TotalCare®

LION TotalCare is the leader in firefighter PPE cleaning, repair maintenance. Our NFPA-certified services help enhance firefighter safety and save your organization money by extending the life of your PPE.

## OUR SERVICES INCLUDE:

- Advanced coat, pant, helmet, particulate hood, boot and glove inspections (including moisture barriers and thermal liners)
- Advanced cleaning, disinfection and decontamination of all turnout gear as well as EMS, technical rescue, wildland and other PPE (including hoods, boots, gloves and helmets)
- Specialized chem-bio/hazmat cleaning and decontamination
- All types of gear repair, retrofits and alterations
- Rentable training gear
- Emergency NFPA-compliant back-up gear
- NFPA 1851 computerized record keeping
- Flat-rate maintenance programs



## WHY CHOOSE TOTALCARE?

As a fully-verified Independent Service Provider (ISP), all LION TotalCare services meet the current edition of NFPA 1851 and NFPA 1855 certification. Here are more great reasons to choose TotalCare:

- More than 20 years of PPE experience, innovation and first-hand manufacturing knowledge
- World-class workmanship that extends the useful life of your gear
- Flat-rate programs that make it easy to consistently plan your PPE maintenance budget
- Scheduling assistance that helps reduce turn times

- FREE online shipping labels
- A large stock of NFPA-compliant gear for temporary use when your PPE is out of service or when your department has a temporary need
- A proven track record of satisfied customers showing we can extend the safe, useful life of your gear

Additionally, TotalCare serves fire departments across the country, from large metros to small volunteer departments. On top of that, we service ALL brands of fire PPE, including:

- |              |            |
|--------------|------------|
| • LION       | • Fire-Dex |
| • Janesville | • Innotex  |
| • Globe      | • Viking   |
| • Honeywell  | • Veridian |

## QUICK FACT:

Smoke deposits and residue can be trapped in gear and remain until cleaned, exposing firefighters to secondary cancer-causing toxins.

## Why Ozone Cleaning Technology Is Key.

LION TotalCare uses ozone in every extractor cleaning cycle to treat for biohazards - a safety measure that is **NOT** typically provided by other ISPs. This cleaning agent is **extremely effective AND it's non-toxic and chemical-free.**

## HOW OZONE CLEANING BENEFITS YOUR GEAR

Ozone provides 99.999% disinfection from germs, viruses and bacteria. Due to its powerful oxidation properties, ozone dissolves gear soils on contact. And it does this at ambient water temperatures, instead of conventional 140° to 160°F.





# 2 EASY WAYS TO GET STARTED!

Just choose one  
of these these two  
easy options.

1

## CONTACT OUR CUSTOMER SUPPORT TEAM.

Do you have additional questions regarding our PPE cleaning, repair and maintenance services? Feel free to contact our **Customer Support Team** at [customersupport@lionprotects.com](mailto:customersupport@lionprotects.com) or call 1.800.421.2926.

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## CONTACT THE TOTALCARE CENTER NEAR YOU.

Select the TotalCare Center that's located closest to you and **contact the center directly** to get your TotalCare order started.

**NOTE:** You'll find TotalCare Center contact information on the back page.

Washing gear at this lower temperature reduces the washing and drying cycles, providing thorough cleaning, while reducing turnout wear and tear.

Ozone also attacks most organic soils and kills bacteria 3,200 times faster than chlorine bleach, while being **completely biodegradable**.

## OZONE CLEANING AND CANCER PREVENTION

Each time you respond to an active fire or biohazard, your PPE is exposed to potential cancer-causing contaminants. Because of its effectiveness, TotalCare's ozone cleaning process provides an additional line of defense.



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## **ATLANTA TOTALCARE**

735 Park North Boulevard, Ste. 114  
Clarkson, GA 30021  
Phone: (470) 462-4004  
Fax: (470) 462-4007  
[AtlantaTotalCare@lionprotects.com](mailto:AtlantaTotalCare@lionprotects.com)

## **HOUSTON TOTALCARE**

6000 Berry Brook Drive  
Houston, Texas 77017  
Phone: (713) 644-7400  
Fax: (713) 644-8848  
[HoustonTotalCare@lionprotects.com](mailto:HoustonTotalCare@lionprotects.com)

## **BOSTON TOTALCARE**

33 Teed Drive  
Randolph, Massachusetts 02368  
Phone: (781) 961-4000  
Fax: (781) 961-4002  
[BostonTotalCare@lionprotects.com](mailto:BostonTotalCare@lionprotects.com)

## **MEMPHIS TOTALCARE**

2801 Appling Center Cove  
Memphis, TN 38133  
Phone: (901) 937-0153  
Fax: (901) 937-0155  
[MemphisTotalCare@lionprotects.com](mailto:MemphisTotalCare@lionprotects.com)

## **CHICAGO TOTALCARE**

4433 South Springfield Ave.,  
Warehouse E  
Chicago, IL 60632  
Phone: (773) 247-6710  
Fax: (773) 247-6720  
[ChicagoTotalcare@lionprotects.com](mailto:ChicagoTotalcare@lionprotects.com)

## **WILMINGTON TOTALCARE**

9 Germay Drive Suite 200A  
Wilmington, DE 19804  
Phone: (302) 426-1700  
Fax: (302) 426-1710  
[WilmingtonTotalCare@lionprotects.com](mailto:WilmingtonTotalCare@lionprotects.com)

## **DALLAS TOTALCARE**

2025 Irving Boulevard, Ste. 204  
Dallas, Texas 75207  
Phone: (214) 742-6156  
Fax: (214) 742-6153  
[DallasTotalCare@lionprotects.com](mailto:DallasTotalCare@lionprotects.com)