

Customer Success: Coloplast

Coloplast, a Denmark-based medical device maker, selected Veeva Vault as its regulated content management system. Recognized as one of the most innovative companies in the world by Forbes, Coloplast chose Veeva's multi-tenant cloud platform so that its employees can efficiently and compliantly collaborate and share content.

Coloplast required a system that supported regulatory compliance and was secure, yet quickly and easily accessible across a range of devices. "It was difficult to find a content management system that met our compliance requirements without heavy customization," said Orit Magyar, head of quality systems and processes at Coloplast.

Coloplast moved from Documentum to Veeva Vault in less than 3 months, including migrating 85,000 documents. This shift has transformed how they access and manage critical documentation.

Additionally, Veeva's support in performing and documenting all elements of Installation Qualification (IQ) and Operational Qualification (OQ) with each release dramatically decreased Coloplast's validation efforts, reducing maintenance costs and compliance risk.

Here's what Coloplast has to say about Veeva Vault's enterprise content management solution.

"We needed a scalable, global, and easy-to-search document management solution that would adapt to our expanding business needs and meet multiple stakeholder requirements," Magyar explained. "Veeva Vault is transforming how our employees access and manage critical documentation."

"Veeva Vault's intuitive interface makes it easy for new users. The need for extensive training is a thing of the past – literally, our teams had just a few hours of e-learning and were good to go," said Magyar. "A simple-to-use system motivates staff and partners to take full advantage of it, which ultimately leads to increased compliance."

"We are already seeing faster document approval and tighter control. Moreover, the ability to have real-time visibility through dashboards and reports gives us a window to see where content stands, so bottlenecks or problems can be resolved immediately – not weeks later," said Magyar.

Let us show you what a better ECM solution looks like - [Take the Veeva Vault Challenge](#). You define the use case; we'll demonstrate it being solved in Vault free of charge. It's that simple.