Regent Christian Online Academy #105 - 4475 Viewmont Avenue Victoria, BC V8Z 6L8 Tel.: 416-410-2232 Email: info@rcoa.ca



Dear Daycare or School Administrator,

We are a unique distributed learning school of 1,300 home learners across the lower mainland and southern Vancouver Island in British Columbia, Canada. We support families who educate in their homes and provide in-person blended learning opportunities for our learners and allow much flexibility to select from many "pay per use" options within our programming. With so many students and so many variations possible, I am very thankful for TUIO as our billing and payment platform.

Prior to TUIO, our billing and payment systems were time-consuming and inefficient. We relied on excel spreadsheets, emailing back and forth with our clients, and a variety of payment options. There was a lot of tracking involved and the added expense of three staff members to manage it all. Switching to TUIO reduced the back and forth and the effort from our office by centralizing the information. TUIO allows our clients to make payments any time of the day and week. For the few who do not wish to pay online, we give them the option to mail a cheque and we can mark them as paid on TUIO. This keeps our record-keeping for all payment options in TUIO. It has been a dream; both for us and our clients!

We very much appreciate the ability to send out multiple invoices in one go and to track money in just one place. Working with Lelian and staff at TUIO has been very rewarding. They are consistently responsive to our questions. TUIO representatives are quick, knowledgeable, and kind. It feels like we are their only clients! We also very much appreciate the TUIO staff's willingness to consider new features. They are receptive and have a team mentality. They really hear us with the desire to meet our needs.

I am not being compensated for this endorsement. I absolutely recommend TUIO as an online billing and payment platform. TUIO has exceeded our expectations and we look forward to continuing our TUIO partnership in the future.

Carolyn Langley *Executive Director of Operations* Regent Christian Online Academy

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