



REPORTING



ANSWERING AND COMMUNICATIONS SERVICES

YOUR VOICE. HEARD.

At **Dexcomm**, we build customized reports for our clients in order to give them the data they need to run their operations efficiently and to guarantee the satisfaction of their patients. Our most basic daily reports include all of the information we gather as the call comes in and all information associated with the dispatching of the call. We work with all clients to discuss their needs and build the reporting from there.



INFORMATIVE

This includes but is not limited to the following: name of the caller, phone number the caller left, caller ID, date and time the call was received, what the caller stated the call was regarding, every phone number that was dialed or messaged in order to deliver message to a provider, and the date and time the call was delivered to a provider.



DELIVERY

These reports can be delivered in your preferred mix of message delivery options; including:

- SMS text** with or without confirmation
- Email
- Voice mail
- Fax
- Cloud-based, **encrypted mobile app**



CUSTOM

We can also build more complex reporting for our clients including average delivery time over a specified time period, ring and hold time reports, call details, call progress and several others.

To find out more **contact our Sales Manager** or click here to **get a quote**.