

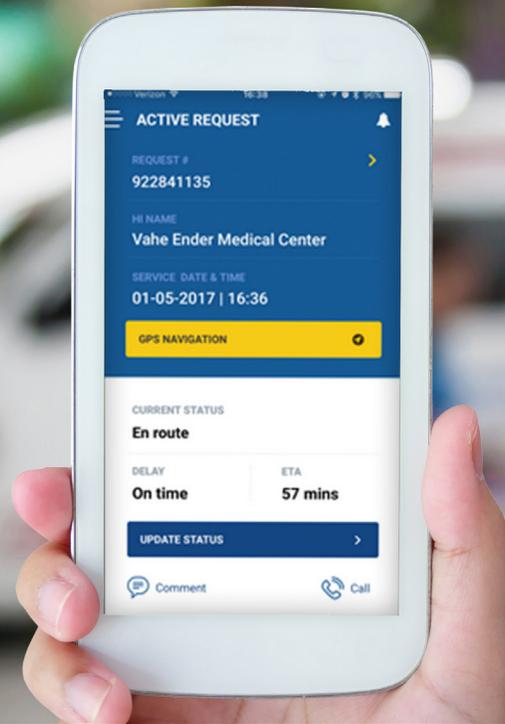
transitions of care



ENSOCARE NEMT

POWERED BY

Acuity@Link



The Real Cost of Discharge Delays

Discharge bottlenecks are an all too frequent reality for both patients and the hospitals who serve them. Costs of these delays range in severity from minor frustration to critically serious, and have the potential to negatively impact both patient satisfaction and outcomes.

In partnership with Acuity Link, Ensocare offers a comprehensive communications and logistics management platform that links hospitals and healthcare institutions with their non-emergency medical transportation (NEMT) providers and ambulance crew members – **for all levels of care and transport requirements.**

For hospitals, discharge delays can contribute to millions of dollars of lost revenue from capacity bottlenecks, length of stay issues and overburdened staff.

Traditional NEMT processes can result in lost revenue because of lost bed days due to inefficient transport solutions and wait times.



ENSOCARE NEMT

Solves
common
issues



relating to medical
transportation and patient
discharge delays

- Long delays waiting for medical transportation which clog patient flow and throughput.
- Haphazard planning around patient discharge, especially for ASAP requests.
- Bottlenecks caused by missing medical necessity authorization forms.
- Lack of visibility into medical transportation partner performance.

Optimized NEMT Logistics



Solves NEMT bottlenecks

Aligning patient discharge with the arrival of the transport leads to improved patient flow and a shorter discharge window.



Automates the NEMT request process

Removing manual, time-consuming calls to arrange medical transport ensures the accuracy of information, provides a digital trail and creates administrative savings.



Provides ETA visibility in real-time

Seeing the exact location and ETA of the transport eliminates repeated phone calls and uncertainty about transport arrival times.



Reduces workflow bottlenecks

Automated medical necessity documentation at the time of order eliminates workflow bottlenecks and shortens the discharge window.



Increases patient and family satisfaction

Setting and meeting expectations around coordination of NEMT services eliminates frustration.



Data, reporting and analytics

Benchmarking MTPs provides needed information to meet contractual obligations.

Interested in learning more about how Ensocare's solutions, powered by Acuity Link, can help your organization optimize patient discharge transportation logistics?

Visit us online, give us a call or send us an email and ask for a demonstration!

ENSOCARE[®]

— Care Coordination Solutions —

Ensocare's **Transitions of Care** solutions eliminate costly delays, directly matching patients with the most appropriate care setting and providing technology-enabled solutions to reduce costs, increase satisfaction and improve outcomes.

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