

THANK YOU for purchasing this used demonstration device from Chesapeake & Midlantic Marketing

Previous Use

This device has been used for demonstration or loaner purposes in the past. As such, factory default settings should be assumed to have been changed.

Installation Tools

This device may require installation tools that may or may not be included. Common is the need for a Torx tamper proof security screw key.

Previous Settings

Settings used for previous demonstrations may still be setup in the device. It may be necessary to default the device or contact Bosch Technical Support if you need assistance with removing settings from the device.

Firmware/Software

Be sure to verify that the device has the most current version of firmware/software that is compatible with the system you are applying it to. Navigate from www.boschsecurity.us to the Catalog and then the device for current firmware.

Common configuration and other device changes can be made using Bosch Configuration Manager. [Download the current version of Configuration Manager here.](#)

Firmware can also be found in the Bosch Download Store: <https://downloadstore.boschsecurity.com/index.php>

Password

If a password has been applied to the device, it will be necessary to contact Bosch Technical Support to reset the password via a verified challenge process.

Contacting Technical Support

United States: (800) 289-0096 technical.support@us.bosch.com *Please contact your regional Bosch Security Systems office if you are outside of the United States.*

Warranty

This device is sold as-is. If you experience any operational or functionality problems, it may be returned within 30 days, however, you may be able to resolve your challenge by contacting Bosch Technical Support first.

