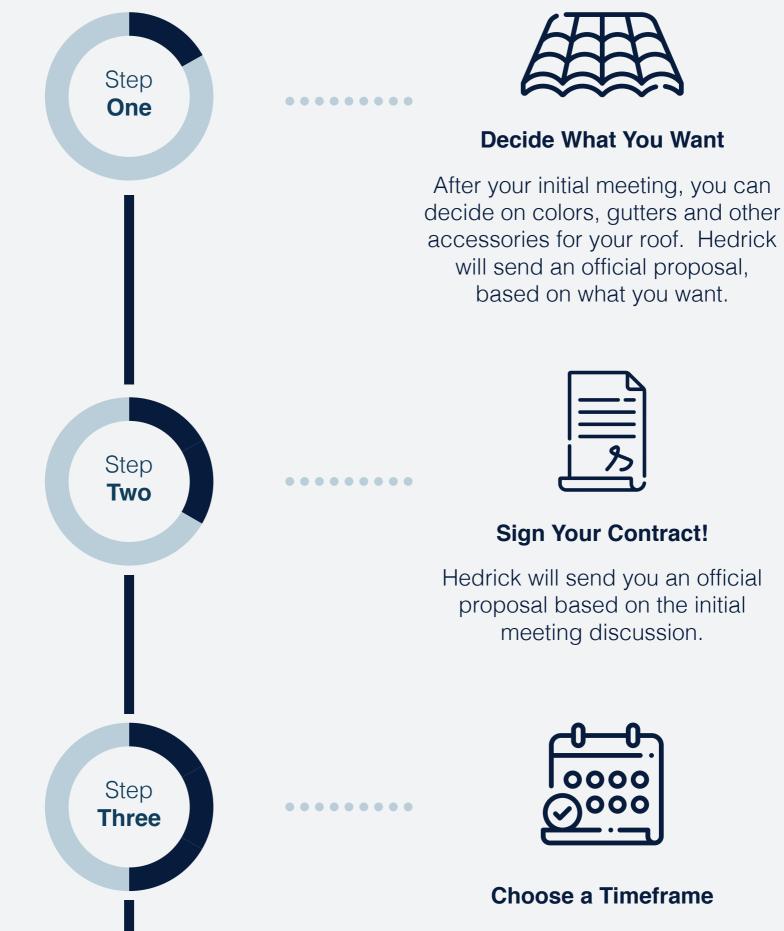
## Working with Hedrick Construction

Your roofing project is a major improvement project for your home. With advanced preparation for your project, and exceptional communication, we are dedicated to working with you to make the process as smooth as possible.



Generally, your appointment will be

scheduled months in advance so you can decide on a timeframe. Your schedule, Hedrick's availability and, of course, the weather will all be contributing factors!



#### **Get Specifics**

You will be contacted by your Production Manager 3-5 days ahead of the project to discuss additional items, such as:

# Will your driveway be accessible to our team and the project?

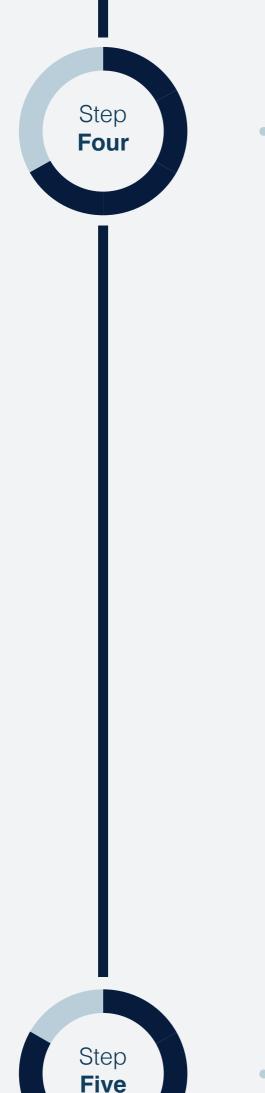
If the driveway is accessible, you will be asked to sign off on a liability waiver for use of the driveway for delivery trucks, dump trailers, etc.

If the driveway cannot be used, an additional charge may be added to the final invoice.

Do you have a gate in your yard that we'll need access to?

Do you have a satellite dish on your roof that's still in use?





#### The Installation

If at any time you have questions or concerns about your roofing project, feel free to call your Production Manager. They will be checking in on the job periodically throughout the day. Common questions we receive from homeowners are:

### How long does it take?

It is an all-day project, so it can be anywhere from 6-8 hours.

#### Do I need to be there?

You don't need to be there, but you are welcome to stay home during the installation. It just might be a little loud!



Enjoy Your Beautiful New Roof!

Once your project is complete, your Production Manager will follow up with you to perform a quality assurance inspection and review the final invoice. If the project is completed and satisfactory, we will ask for a full payment at this time.



Step

Six

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#### CONSTRUCTION INC.