

## Furlough and CJRS – Your questions answered

27<sup>th</sup> July 2020

We've updated our FAQs in line with the recently updated information on CJRS from Government and our own recent announcement to our contractors

<https://www.gov.uk/government/publications/changes-to-the-coronavirus-job-retention-scheme/changes-to-the-coronavirus-job-retention-scheme>

How long will the furlough scheme run?

***Our participation in the scheme will continue until the end of August 2020, at which point we expect it to end. This position is under continual review as government guidance is issued and the situation develops.***

*We always wanted to support our workforce as much as we possibly could, though this has not been without significant costs that are separate from what is claimable under CJRS. Having reviewed our position in the light of recent announcements we have decided to extend our participation until the 31<sup>st</sup> August 2020.*

What happens after the end of August?

*On August 31<sup>st</sup>, if you haven't already returned to work beforehand, the furlough amendment to your employment contract will end and you will return to being employed by us under the same terms as you were before your furlough period started.*

I am returning to work before the end of August, how do I end my furlough agreement with you?

***The moment you know which day you are returning to work, you must let us know so that we can capture that date and ensure we end your furlough period at the right time.***

*If we don't have that information it will lead to the terms of your furlough agreement being broken as you cannot work while on furlough. It can also lead to complications over calculations and ultimately to a delay in you being paid for the work you have completed.*

*Please write to [furlough@orangegenie.com](mailto:furlough@orangegenie.com) with the details of your return to work date, once you are SURE you know when it is.*

When are the next 2 monthly furlough payments due?

We've paid furlough up to and including June 30<sup>th</sup>. The next furlough payment will be for the period 1<sup>st</sup> July – 31<sup>st</sup> July and will be processed on or around 10<sup>th</sup> August. The final furlough payment will be for the period 1<sup>st</sup> August – 31<sup>st</sup> August and will be processed on or around 7<sup>th</sup> September.

Can you give me an explanation of the calculation?

*Breakdowns of your furlough calculations for all previous periods are now available for download in your [contractor portal](#) in the payments section*

Why are my payments being made monthly while I'm usually paid weekly?

*We are only able to pay furlough payments once a month. We have to make a claim from the Government for the furlough payments paid to you. CJRS rules mean that we can't make multiple claims each month and as we have employees on different pay frequencies, processing pay monthly is the only way we can administer payroll payments with the complexities of the claim process.*

What other support is available to me when my furlough pay finishes?

*Of course it's hoped that you will shortly be able to return to work as normal, but in the meantime, we've previously written an article about the other available support you may be able to receive, and you can read it [here](#)*

Can I still be furloughed by Orange Genie?

*Unfortunately the deadline for new employees to be furloughed was June 10<sup>th</sup> and so it is no longer possible for us to offer a furlough agreement to anybody else.*

*We will continue to update our information and guidance regularly as and when required.*

*If you have any other questions on anything relating to coronavirus and CJRS please e-mail us via [furlough@orangegenie.com](mailto:furlough@orangegenie.com) and we'll try to answer your questions as quickly as possible.*

*For any other enquiries please contact [helpme@orangegenie.com](mailto:helpme@orangegenie.com)*