

岩分 GREATEST LEAD GENERATION TIPS, TRICKS & IDEAS





"LEADS ARE A KEY METRIC THAT MARKETERS RELY ON. BECAUSE LEADS FUEL THEIR SALES."

Generating leads - both high in quantity and quality - is a marketer's most important objective. A successful lead generation engine is what keeps the funnel full of sales prospects while you sleep. Surprisingly, only 1 in 10 marketers feel their lead generation campaigns are effective.



MECHANICS OF A HIGH PERFORMING LEAD GENERATION CAMPAIGN



An offer is a piece of content that is perceived high in value. Offers include ebooks, whitepapers, free consultations, coupons and product demonstrations.



A call-to-action (CTA)

is either text, an image or a button that links directly to a landing page so people can find and download your offer.



A landing page, unlike normal website pages, is a specialized page that contains information about one particular offer, and a form to download that offer.



Forms collect contact information from a visitor in exchange for an offer.





#1 ELEMENT OF SCARCITY



Limited Time Offers

Limited time offers are among the most popular in the scarcity category. Just think about your average car dealership.

Practically every commercial is a limited time deal. "Get 0% financing before it's gone!"

Limited Quantity Offers

When something is of limited quantity, it suddenly becomes more unique or exclusive. In some studies, limited quantity or supply offers have outperformed limited-time offers. Why? Because it's hard to tell when an offer of limited quantity will suddenly become unavailable, while a time-based offer has a known end time. Limited quantity offers are great for not only getting people to say "yes" to your offer, but to avoid procrastination completely.

Limited Time and Limited Quantity

Groupon is the perfect example of using both tactics. All Groupon deals end within a certain time frame, and they limit the number of people who can buy a Groupon. That's a powerful combination. The site also packages these scarcity tactics with discounting, which is another great value-add, especially for ecommerce businesses.

#2 BANDWAGON EFFECT



Proof in Numbers

When possible, a great way to promote an offer is to mention the number of people who have purchased, downloaded, signed up, or donated.

Some examples include:

Webinars

Number of participants.

Blog Subscription
 Number of followers.

Conferences

Numbers signed up to attend.

#3 LEVERAGING BUZZ



When something has captured a certain amount of notoriety and public interest, it can have a snowball effect. By aligning your offer with that topic, you can elevate your offer's attention power.

For example, a few years ago Pinterest was capturing a lot of buzz as an emerging social media phenomenon. HubSpot created an eBook in 2013 "How to Use Pinterest For Business." It quickly became one of the most successful eBooks with more than 125,000 downloads to date. And by aligning with that topic, it reinforced HubSpot's position as a thought leader in how to use social media for business.

#4 AMAZING TITLE

You can have a great offer with a bad title, and no one will see value in it and convert on a form. With an amazing title, suddenly everyone wants what you are offering.

HubSpot ran an A/B test to see how two offers would compare in conversion rate and submissions. While both titles are good in some ways, notice how one blew away the results of the other.

NAME	VIEWS	CONVERSION RATE	SUBMISSIONS	FIRST TIME SUBMISSIONS	CUSTOMERS
7 Apps That Will Change the Way You Do Marketing	37,636	51.7%	18,465	2,716	8
The Productivity Handbook for Busy Marketers	7,233	32.3%	2,333	310	0

#5 CREATE OFFERS FOR DIFFERENT STAGES OF THE BUYING CYCLE

This is a basic principal of **content marketing**. Rather than just having a default "Contact Us" tab on your website, it is better to offer something that is of special interest to prospects at each phase of the buying cycle.

For example, educational materials such as guides and ebooks tend to be relevant in the early stages, while free trails and demos tend to connect best in later stages.





#6 AVOID CORPORATE JARGON



More Effective:

Cut water usage 50%.
Save \$500 in finance charges.
The first system designed for homeowner installation.

Less Effective:

Cutting edge design.
Robust construction.
Next generation technology.

#7 USE HIGH-VALUE OFFER FORMATS



Types of offers (in order of general performance):

Ebooks or Guides
Templates or Presentations
Research & Reports
Whitepapers

Kits (multiple offers packaged together)

Live Webinars

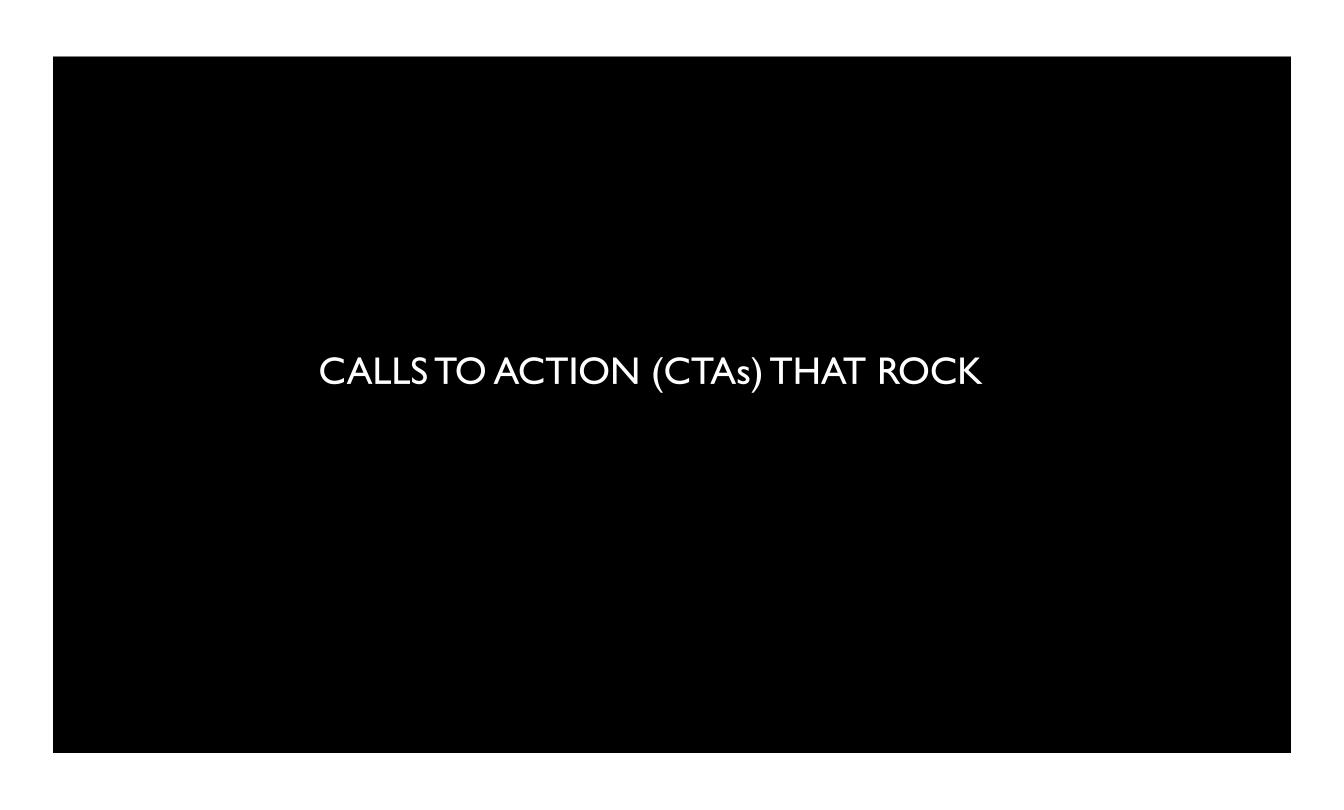
On-demand Videos

Blog (including offers in the nav or sidebar)

Blog posts (if there is a CTA in the post)

Middle-of-the-funnel offers: Demo Requests, Contact Sales,

RFP, Etc (more sales-ready offers)



#8 PLACE YOUR CTA WHERE THE EYE CAN SEE IT



Notice the placement of the primary CTA on the Freshbooks homepage. Two buttons for "Try It Free for 30 Days" stand out above the fold

(Tip: Content below the fold has 50% less chance of being seen)



#9 CLARITY TRUMPS PERSUASION

Be clear about what your offer is in your CTA. And be specific.

If you're giving away a free guide, say "Download our FREE guide to X."

This is much more effective than "Download Now" or "Get a Free Article."

Notice that this CTA is to promote a free ebook. There is little copy in this banner ad and a button that indicates it is clickable.





42,000+ Downloads 52-page Guide

Download eBook!

#10 USE CONTRAST TO MAKE CTA's STAND OUT

If your CTA blends in too much with your site design, no one will notice it. You want as many eyeballs to land on that call-to-action as possible, so use contrasting colors to make the CTA stand out, and more importantly, use design to make it clear that it is a clickable call-to-action.

Pump up the contrast,

Don't use same colors and fonts

as the rest of the page.





#11 LINK YOUR CTA TO A DEDICATED LANDING PAGE

Calls-to-action are meant to send visitors to a dedicated landing page where they receive a specific offer. Do not use CTAs to drive people to your homepage. Even if your CTA is about your brand or product (and perhaps not an offer like a download), still send them to a targeted landing page that is relevant to what they are looking for.

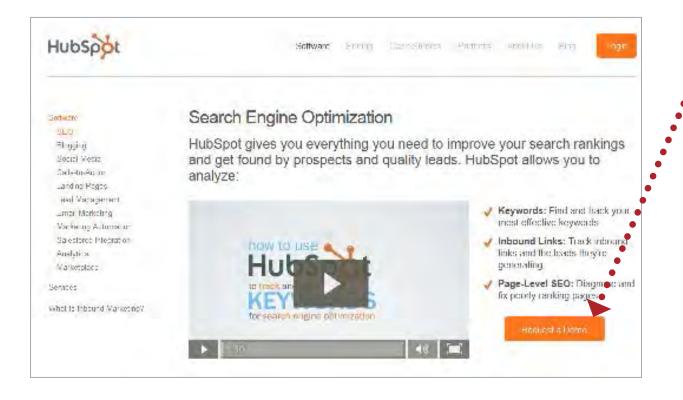
This CTA for a Twitter ebook drives visitors directly to a landing page for that ebook





#12 PROMOTE OFFERS ON PRODUCT PAGES

CTAs shouldn't be one size fits all. If your company offers various products or services, you may want to consider creating a different offer for each of them.



In this example, a
CTA for "Request a
Demo" is placed on a
product page. To
generate more leads,
we might also have a
CTA for a "Free
Guide to SEO,"
because it is related
to the product
offering.



#13 THANK YOU PAGES ARE GREAT CTA OPPORTUNITIES

Even if someone completes a form on your website (converted as a lead), don't stop there. Increasing engagement is also a top priority for marketers so that prospects turn into loyal fans.

This marketer offers a secondary call-to-action for a demonstration on their thank-you page.







#14 ELEMENTS OF AN EFFECTIVE LANDING PAGE

Landing pages, sometimes called a "Lead Capture Page," are used to convert visitors into leads by completing a transaction or by collecting contact information from them. Landing pages consist of:

Headline and (optional) subhead

Brief description of the offer

At least one supporting image

Optional supporting elements

Form to capture attention





#15 REMOVE THE MAIN NAVIGATION

Once a visitor arrives on a landing page, it's your job to keep them there. If there are links on the page to move about your website, it will distract the visitor and decrease the chance of them converting on the page.



Maintain focus on your



#16 MATCH THE HEADLINE OF THE LANDING PAGE TO THE CORRESPONDING CTA

Keep your messaging consistent on both your CTA and the headline of the landing page.

If people click on a link for a free offer and then find out there's a catch on the landing page, you'll instantly lose their trust. Similarly, if the headline reads differently than the CTA, it might lead to confusion, and the visitor might wonder if the CTA is linked to the wrong page.





#14 LESS IS MORE

The K.I.S.S RULE definitely applies to landing pages. A cluttered page means a distracted visitor.

Be brief and to the point; it's in the offer itself where you give more information. In addition to your headline, include a brief paragraph explaining what the offer is, followed by a few bullet points outlining the benefits of the offer.



Simplify landing pages to engage visitors



#14 RESTATE THE OFFER BENEFITS

In your landing page, restate the offer's benefits, encouraging the prospect to fill out your form.

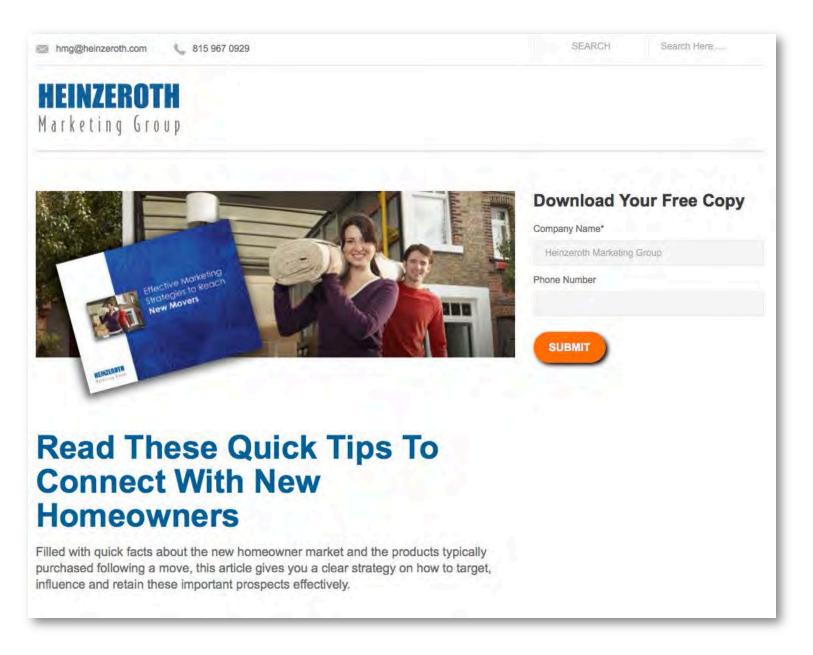
Be specific:

Not:

"Includes marketing ideas."

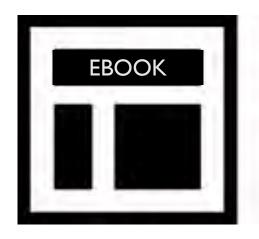
Better:

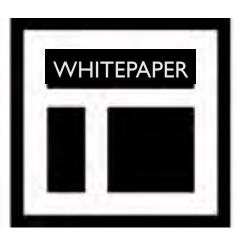
"... gives you a clear strategy on how to target, influence and retain these important prospects."



#20 MORE LANDING PAGES = MORE LEADS

According to a marketing benchmarks report, companies see a 55% increase in leads by increasing landing pages from 10 to 15. The more content, offers, and landing pages you create, the more opportunities you will have to generate leads for your business.











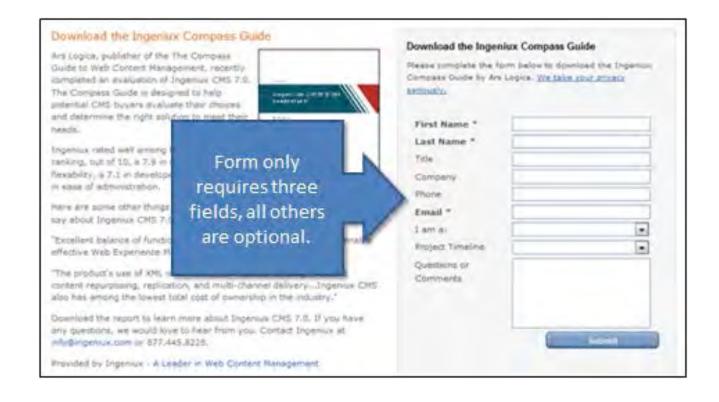


#21 THE RIGHT FORM LENGTH

There is no magic answer when it comes to how many fields your form should contain, but the best balance would be to collect only the information you really need.

The fewer fields you have in a form, the more likely you will receive more conversions. This is because with each new field you add to a form, it creates friction (more work for the visitor) and fewer conversions. A longer form looks like more work and sometimes it will be avoided all together. But on the other hand, the more fields you require, the better quality those leads might be. The best way to determine what works best is to test it.





#22 TO SUBMIT OR NOT TO SUBMIT

That is the question many of your visitors are asking. One of the best ways to increase form conversion rates is simply to AVOID using the default word "SUBMIT" on your button.

If you think about it, no one wants to "submit" to anything. Instead, turn the statement into a benefit that relates to what they are getting in return.

For example, if the form is to download a brochure kit, the submit button should say, "Get Your Brochure Kit." Other examples include "Download whitepaper," "Get your free ebook," or "Join our Newsletter."

Another helpful tip: make the button big, bold and colorful. Make sure it *looks* like a button (usually beveled and appears "clickable").





#23 REDUCE ANXIETY WITH SECURITY & PRIVACY STATEMENTS

People are more reluctant to give up their information these days, especially because of the increase in spam and identity theft. There are a few different elements you can add to the form or landing page to help reduce a visitor's anxiety to complete the form:

- Add a privacy message (or link to your privacy policy) that indicates their email will not be shared or sold.
- If your form requires sensitive information, include security seals, a BBB rating, or certifications so that visitors know their information is safe and secure.
- Adding testimonials or customer logos is another great to indicate social proof. For example, if your offer was for a Free Trial, you may want to include a few customer testimonials about your product or service.







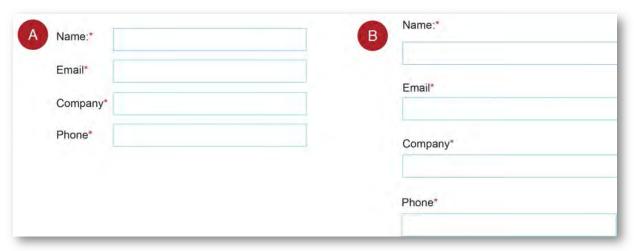


Example of security seals at the bottom of a landing page form.

#24 MAKE THE FORM APPEAR SHORTER

Sometimes people won't fill out a form just because it "looks" long and time-consuming. If your form requires a lot of fields, try making the form look shorter by adjusting its styling.

For example, reduce the spacing between fields and align the titles to the left of each field instead of above it so that the form appears shorter. If the form covers less space on the page, it may seem as if you're asking for less.



Both above forms have the same number of fields, but version *A* might look shorter than *B* on the page.





#25 BLOGGING ESTABLISHES YOU AS A THOUGHT LEADER, AND BRINGS IN LEADS

According to HubSpot's recent Benchmarks Report, companies that blog 6-8 times per month double their lead volume.

To make your blog a lead magnet, include hyperlinks to landing pages within the copy of the post, as well as a prominent call-to-action.

An example of a
CTA at the
bottom of a
HubSpot blog
post. The offer
matches the
content of the
post for
relevance.





#26 EMAIL MARKETING

Email is an ideal tool for lead generation and response. Along with using it to keep in touch with current customers, you can employ this powerful tool to capture leads from new prospects. But there are some practices to keep in mind:

- Focus on an opt-in strategy. If you're buying email lists and spamming your prospects, no one will want to share your email with others. They will only want to unsubscribe! Tip: Make sure you have happy subscribers that enjoy receiving emails from you. Also make it easy for recipients to opt out.
- Send people offers that are relevant to their interests. If you send really interesting and valued offers whether it's downloads, discounts or educational content people will more likely share your emails with their friends or colleagues.
- Give people the tools to share. Don't forget to add a "Forward to a Friend" link or social media sharing buttons within each email so people are encouraged to pass it on.

HEINZEROTHMarketing Group

sharing buttons. HubSpot In 2012, the world of marketing underwent major changes. We saw the rise of Pinterest, the growth of big data, an aggressive political ad war, and Facebook's 1 Billionth user, to name a few. But what's in store for the next year? Download this new guide, 20 Must-Know Marketing Trends & Predicitions for 2013, to gaze into the future of marketing. Read the 20 Marketing Trends Download this guide to hear predictions from industry analyst and thought leaders, such as: · Rand Fishkin, SEOmoz founder and CEO · Brian Halligan, HubSpot co-founder and CEO . David Meerman Scott, Best-Selling Author . Greg Alexander, Sales Benchmark Index CEO . David Raab, Gleanster Research Director Head of Enterprise Marketing

Simple email promoting a valuable

offer that includes social media

#27 SOCIAL MEDIA



Brands that "get" social media tend to follow these basics which can create an opportunity for generating leads:

- Build a loyal following. Establishing a relationship with potential customers is a critical first step. Social media connections are really about people-to-people, not always company-to-individual. Get to know your audience online. In order to generate leads, you need to have human interaction with others.
- Remember that social media is a dialogue. Companies that only use social media to blast out messages about themselves aren't using social channels effectively. The goal is to interact with others and be helpful. When you share content on social media, don't always post something that relates to your company. Share links to other interesting things you've found online. People will be very thankful you are noticing their work, too!
- Share content via your landing pages. Publishing and sharing content that directs traffic to targeted landing pages is the single biggest lever to increase lead generation through social media. Share your new content offers by posting links to landing pages, and in addition, share blog posts, discounts, and other great resources.

#28 SEO TACTICS

While promoting your offers in many channels is crucial for lead generation, it's also equally important to make it easy for people to find your landing pages through search engines. To do this, you need to apply search engine optimization (SEO) best practices to your landing pages, such as:

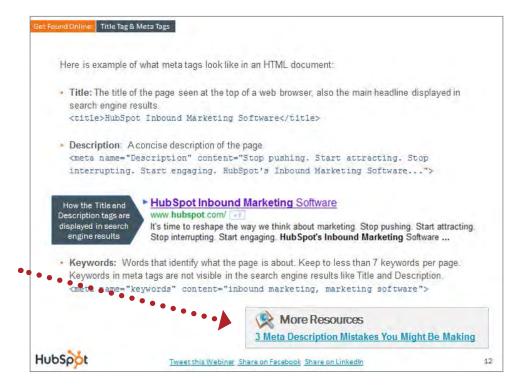
- Pick a primary keyword for each landing page and focus on optimizing that page for that word. If you oversaturate a page with too many keywords, the page will lose its importance and authority because search engines won't have a clear idea of what the page is about.
- Place your primary keywords in your headline and sub-headline. These areas of content have greater weight with search engines.
- Include the keywords in the body content but don't use them out of context. Make sure they are relevant with the rest of your content.
- Include keywords in the file name of images (e.g. mykeyword.jpg) or use them in the ALT tag.
- Include the keywords in the page URL.



#29 USE LINKS AND CTAs WITHIN YOUR OFFERS

Your offers themselves are great channels for lead generation. For example, in this ebook offer there are several links to other content the visitor can download. As people share this ebook, they may discover other resources that are of interest to them.

Within this ebook "25 Website Must-Haves," are links to other ebooks and guides.

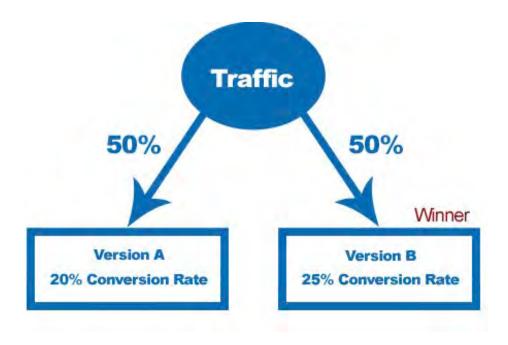




#30 A/B TESTING

While this isn't a lead generation ploy per se, using A/B testing methods will help ensure that your efforts are providing optimal results.

A/B testing can be used in calls-to-action, landing pages, email marketing, advertising, and more. According to HubSpot research, A/B-testing your landing pages and other assets can help you generate up to 40% more leads for your business.





CONCLUSION

Generating online leads has the power to transform your marketing.

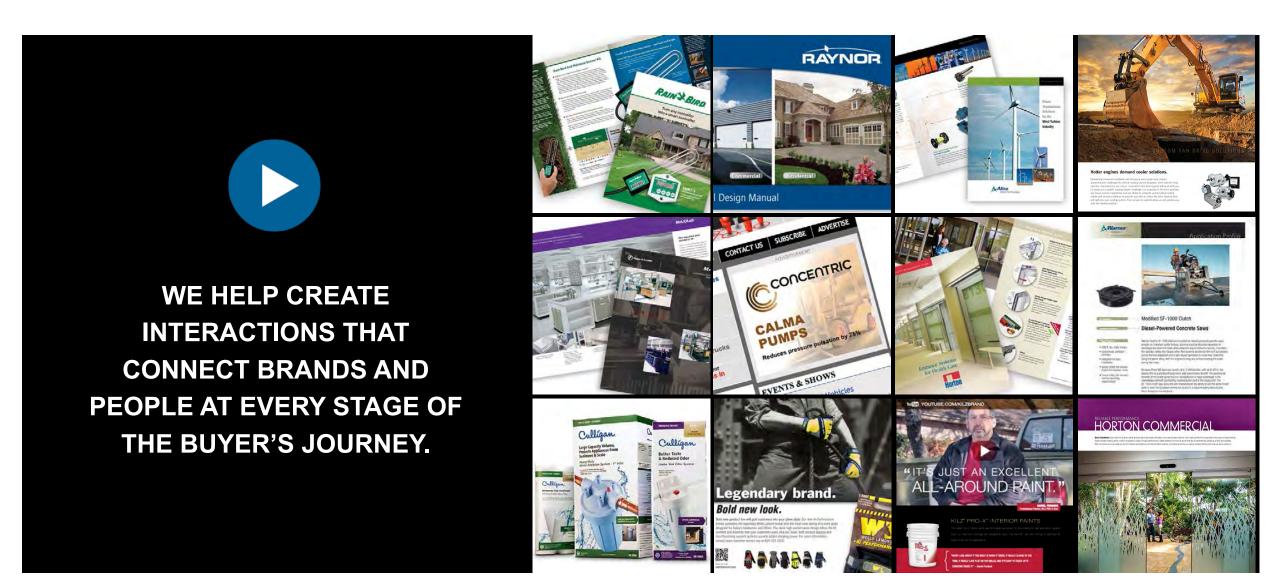
- Take advantage of best practices to improve effectiveness of your offers, calls-to-action, landing pages and forms
- Promote them in multi-channel environments
- Reduce your cost-per-lead
- Deliver higher quality leads and improve conversions

These basic tips are just the beginning. Continue to tweak and test each step of your inbound lead generation process in an effort to improve lead quality and increase revenue.



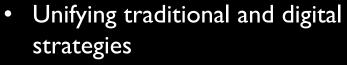


WHAT WE DO

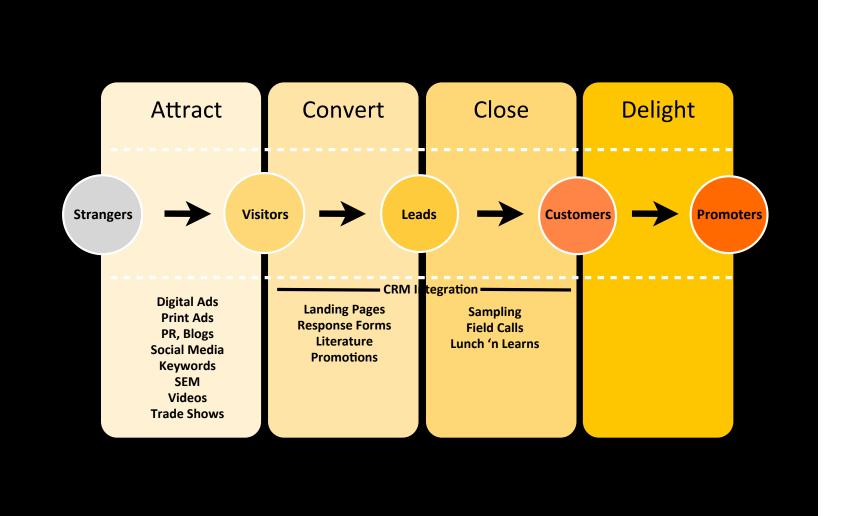




Content Marketing Programs



- Relevant content at each stage of the relationship cycle
- Using data to drive interest and response





Our Team

- Uniquely equipped to help you build value with customers and prospects.
- Includes creative professionals and account managers that have worked in corporate marketing as well as agency positions.
- Facility features photography and video production areas, graphic design studio, plus flexible space to do mockups for special projects.

