

# IBM BigFix Professional Services

We Customize Your BigFix Environment To Optimize Each Module's Performance

CBI's professional BigFix services extend well beyond deployment, optimization, upgrades, and standard consulting services. We offer a wide range of BigFix platform extensions and customization.

## IBM BigFix Services Offered



Assessments including wellness checks and operator knowledge with recommendations



Development of custom content (fixlets, tasks, reports, etc.)



Staff augmentation, including co-managed BigFix services



Integrations with 3rd party applications for various purposes



Customized hands-on training - at your location. Content built during the training can be leveraged by the customer after the workshop



General support options and full documentation

## Processes CBI Can Assist With



### Implementation

- Assistance with hardware and software requirements
- Plan and install BigFix components including BigFix server, console, and relays



### Tuning and Upgrades

- Review of upgrade process, benefits, potential changes of behavior



### Best Practices and Process Improvements

- Development of custom Fixlets
- Development of custom reports
- Extension of core BigFix platform functionality

## Advanced Solutions



Self-service application provisioning



Applications security configuration control



Enterprise-wide device auditing



Cyber Security Solutions



## Contact

our Managed Security  
Services Experts today!

[help@cbisecure.com](mailto:help@cbisecure.com)