IBM BigFix Wellness Check Services

Optimize Your BigFix Environment By Assessing Your People, Processes, and BigFix

IBM BigFix enables you to take control of your environment. CBI's wellness check services ensure that you'll continue to maintain control of it from day one. In the event your software, people, or process get out of alignment CBI can help you get it back to perfect.

Wellness Check Services Offered

Back to Basics
- A refresher which includes discussions about best practices related to different content such as patching, software distribution, inventory

Architecture Design Review
- Review of the wellness check dashboards followed by evaluation of the existing relay infrastructure then validation of its design, bandwidth throttling, database location, BigFix server resources, and agent/relay communications

Performance Evaluation
- Assessing the overall performance across the BigFix tools suite providing details such as the length of time an action takes to hit various portions of the infrastructure, monitor number of systems reporting at a given interval, and evaluation of the Client Loop Time

BigFix Wellness Check Dashboard Review
- A guided review of the Wellness Check Dashboard with discussion on levels of risk and/or concern for the various items

Console and Content Security
- Examination of your BigFix admin access to comply with security frameworks and compliance mandates

BigFix Patching
- A review of your BigFix patching processes with consulting on how to improve your patching success rates and decrease employee workloads through updated processes

BigFix Compliance
- Assessment to ensure checklists are following acceptable practices, appropriate analyses are enabled, data is importing successfully and is protected

BigFix Lifecycle
- Build a business and IT strategy around BigFix

BigFix Inventory
- Detailed findings on the BigFix environment providing details such as is BigFix installed properly, are the scanners fully deployed and is the data being gathered/reported properly

IBM Security

cbi
Cyber Security Solutions

Contact
our Managed Security Services Experts today!

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