



Date: Saturday, March 27, 2020

To Whom It May Concern,

On March 13, 2020, the FCC Chairman Ajit Pai announced the [Keep Americans Connected Pledge](#). *All of you are signatories to that pledge*. The ***requirements*** of the pledge apply to residential and small business customers. In addition to the requirements, Chairman Pai ***urged*** providers to:

1. **Expand and improve low-income broadband programs** (e.g. by increasing speeds, expanding eligibility)
2. Adopt low-income programs if they don't have them now
3. **Relax data cap policies as appropriate**
4. **Waive** long-distance and **overage fees as appropriate**
5. **Work with schools and libraries on remote learning opportunities**
6. Prioritize the connectivity needs of hospitals and healthcare providers

As you know, Kajeet is the #1 provider of Education Broadband to connect students off-campus. We built our multi-carrier platform to serve schools, districts, and students ***every day*** and we have worked tirelessly with all of you for the last 10 years to do so. Together we have connected over 1,200 school districts across the United States. **Thank-you.**

Today – We need your help. Due to unprecedented demand in response to COVID-19, we are deploying LTE-connected devices for distance learning as fast as we can. We also expect usage patterns to differ significantly from the “Homework Gap” we address routinely.

Our ask – I’m asking for each carrier to provide us with an unlimited data plan at a low cost (\$10 or less) for the next 60 days. This will allow Kajeet to sign the **Keep Americans Connected Pledge** and to promote the generosity and strategic partnership with our network partners. It will allow us for the next 60 days to migrate any lines serving K-12 students to this plan and allow unlimited use.

Our commitment to you – We commit to only use this plan for legitimate K-12 connected students. We commit to keep in place our patented, award-winning platform that restricts non-educational use – including streaming entertainment – so the impact on your network will be minimized. We commit to praise any carrier who helps us – and our nation’s schools and students – in this, our time of need, as our most valued strategic partners.

Carrier response to date – We are pleased to share that AT&T has responded to our call by providing low cost unlimited usage through May 13 for Kajeet’s Education customers. We hope that other carriers will do the same.

Please escalate this request and/or reach out directly to me with your response as soon as possible.

Sincerely,

Daniel Neal, CEO and Founder | Ben Weintraub, COO and Founder | Michael Flood, SVP of Strategy