

FREQUENTLY ASKED QUESTIONS

What information will I receive by participating in the survey?

[Start Survey](#)



Plan Design Statistics by Locally & Nationally

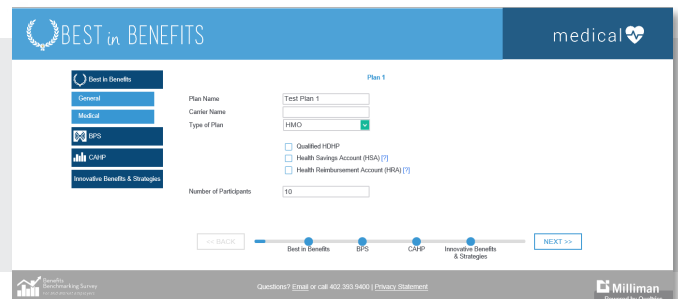
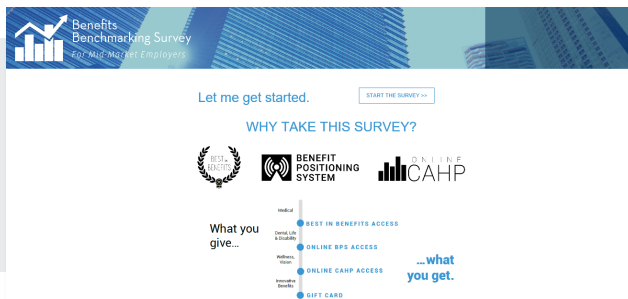
- Deductibles
- Office Visit Copayments
- Medical Plan Cost Increases
- Monthly Premiums (Single/Family)
- Monthly Employee Contributions (%) (Single/Family)
- Wellness/Wellbeing
- Benefits Offered

Will I have access to additional benchmarking?

YES. The survey contains hundreds of data elements. Additional information is available and may be requested based on your specific needs.

Will my information remain private?

YES. We take your privacy very seriously and take every precaution to ensure your trust is not violated. Your information is confidential, and we do not share your specific results with anyone but you. All information is aggregated and de-identified when shared publicly. Additionally, all information sent is secured through password protection and firewall security.



FREQUENTLY ASKED QUESTIONS



Is the survey easy to complete?

YES! We hired one of the nation's most highly respected actuarial consulting firms to produce a survey that is quick and easy to navigate. You can complete the survey online in an average of 15 to 30 minutes as a returning user or 45 to 60 minutes as a new user starting from scratch.

Before you begin, you will need the following information available:

- Medical Plan designs (typically found in your Summary Plan Descriptions)
- Dental Plan designs (typically found in your Summary Plan Descriptions)
- Total monthly premiums, monthly employee contributions, and enrollment
- Additional benefits and other miscellaneous/innovative benefits offered

Additionally, your responses are saved throughout so you can return and finish the survey later.

Do I have to fill out the entire survey?

While it is not necessary to complete the entire survey in one session, we do encourage you to fill out as much of the survey as possible. If you choose to fill out your information in increments, click SAVE & FINISH LATER to ensure your responses are saved. At any time, you may return to add additional information and/or make updates as necessary.

How can I participate and when will I receive my results?

GO TO: silbs.com/benchmarking

*Note email addresses are necessary in order for respondents to save and view responses at a later time. We do not use email addresses for any other purpose.

BEST in BENEFITS				
THANK YOU for completing the Best in Benefits section of the survey!				
CHECK OUT THE BEST IN BENEFITS PLAN NATIONALLY FROM 2017				
centennial				
2017 BEST IN BENEFITS CHAMPION				
National PPO Plan Design	25th Percentile	50th Percentile	75th Percentile	
Deductible	\$200/\$400	\$500/\$1,000	\$1,000/\$2,000	\$2,000/\$4,000
Coinsurance	0%/30%	10%/20%	20%/40%	20%/50%
OCOP Max	\$200/\$1,400	\$2,000/\$1,000	\$4,000/\$3,000	\$1,500/\$1,500
Office Visit Copay	\$20	\$20	\$25	\$30
Specialist Copay	\$20	\$30	\$40	\$50

Participant Instructions



For returning participants:

Open the survey site and click start the survey. Enter your email address and password used for the 2019 survey, or click forgot password to retrieve your login. It is important participants use their current password, because this will take them into the 2019 survey, pre-populated with their responses from 2018 (or 2017 if that's when you last completed the survey).

For new participants:

Open the survey site and create a new account by clicking the link "New to the Survey". Then enter your Organization Name, Email Address, Password, and Password Confirmation information in the boxes and click next.

Navigation:

Once you have logged into the survey, you can begin entering your information. When you are ready to move on to another section, the best way to navigate through the survey is to use the << BACK and NEXT >> buttons. Each time you click NEXT >> the information you have entered thus far will be saved. At any time, you can choose NEXT >> or SAVE & FINISH LATER and close your browser to exit the survey and return at a later time. You may also click on the blue section blocks on the left column to navigate to other sections of the survey, but be careful to save your current work by clicking next before navigating to another screen.

Even if you proceed through the entire survey and click on the SUBMIT button at the end, you can always log back in later to make edits if necessary.

Current plan information you will need before starting:

- General – location, industry, number of employees, legal structure, etc.
- Medical
- Dental
- Life & disability
- Time off
- Wellness & disease management
- Vision
- Retirement
- Innovative benefits
- Other benefits

Additional tips:

- The more answers you provide, the more accurate and powerful our analysis will be for you
- Do NOT type dollar signs (\$), percentage signs (%), or commas (,) while entering data
- If your company's benefits do not exactly fit the survey parameters, please complete the questions as best as you can with the format given.