

UK News Update

Introduction to the team

Dear valued customer,

In order to improve the level of service that we provide to you and in line with our projected business growth, we are delighted to announce the establishment of our Wyma UK office in East Harling, Norfolk.

The office location was selected carefully and puts us within very easy reach of many of our UK & Irish customers. We have obtained 350 square metres of space which allows us to hold a range of spares stock on site, as well as providing office and workshop space which can be used to service and refurbish customer equipment on site if required. This is all aimed at further improving your customer experience with Wyma.

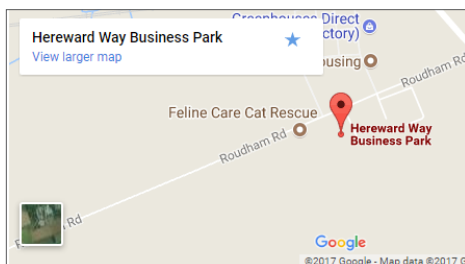
In line with the new office/workshop we have also grown our team. We now have two dedicated sales staff, an After Sales/Project Manager and two Service Technicians. The creation of this team allows us to support your complete needs from pre-sale enquiries right through to the provision of excellent levels of after-sales support.

This is Wyma's second office in Europe, adding to the already established site in Rudna, Prague, Czech Republic and strengthens our ability to support our customers across the whole of Europe.

Our capable team has many years of industry experience and are ready to field your enquiries, provide you with consultative sales, project management, installation, commissioning and service support, as well all providing for your other after-sales needs.

We look forward to your ongoing support & custom.

Cheers,
The Wyma UK Team



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Team Introductions:

Ernie Panks

Ernie Panks is a Territory Manager for Wyma and shares joint responsibility of sales in the UK. He also looks after the Irish market.

Having come from a technical background in a wide range of disciplines including vegetable handling, Ernie enjoys working with customers to find creative solutions to suit their requirements. He likes to obtain a deep understanding of the customer's business, which helps to define the solution required. Ernie also ensures that support post sale for spares and service is second to none.

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Adrian Head

Adrian Head is a Territory Manager for Wyma, he has joint responsibility for sales in the UK alongside France, Spain, Italy and Belgium.

Having worked in the industry for a number of years, Adrian is well aware of what is important to growers and the type of equipment required for different produce. He is passionate about making a difference and thrives on finding the right solution for individual customers. Alongside English, Adrian is fluent in both French and Spanish making him well equipped for working with customers across Europe.

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Above: Ernie Panks. Below: Adrian Head.



Above: Daniel Evans

Daniel Evans

Daniel is the After Sales Service and Project Manager in the UK. His role includes supporting customers with their after sales service and spare parts requirements along with project management thereof.

Daniel consistently works to the very best of his ability to ensure that the UK Technicians have everything they need to work efficiently and effectively to provide the best possible service to the customer.

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Martin Ward

Martin is a service technician in the UK. His role encompasses installing new equipment, commissioning new lines and servicing existing lines.

Having previously worked with Wyma equipment, he is very knowledgeable on the various pieces, particularly Vege-Polishers and Peelers. Martin thoroughly enjoys being a part of large installation projects including diagnosing and fixing any technical difficulties to see it up and running.

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Above: (L-R) Martin Ward and Paul Hutley

Paul Hutley

Paul is a service technician, based in the UK. His role involves service and repair work on Wyma equipment.

With vast experience in the industry, including time spent contracting for Wyma, Paul is well equipped to provide top of the line service to each and every customer. He enjoys the variety of day to day work which includes installs, general servicing, repair and fault finding and prides himself on his attention to detail.

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