

### **HOW TO RETURN YOUR KIT**

# USE THE FOLLOWING INSTRUCTIONS TO RETURN YOUR COLLECTION KIT TO THE LAB VIA UPS.

If you need assistance, please call us at 1-844-870-8870. We are available 24 hours a day, 7 days a week to answer your questions.



www.cologuardtest.com Rx Only

#### PREPARE YOUR KIT FOR SHIPMENT



a.

- a. Locate the UPS shipping label on top of your kit.
  - Shipping labels on the kit may differ from image.



- b. If the UPS shipping label has a green tear strip, it must be removed.
  - Lift the left corner of the tear strip and pull it off.
  - Lift the bottom edge of the label and pull up.
  - Tear the top label off the kit along the perforation.
  - Your return label now shows.
  - You are ready to ship your kit.
  - Continue with the next step.
- c. If the UPS shipping label has **no** green tear strip, you are ready to ship your kit.





#### **RETURN YOUR KIT USING UPS**

Ship your samples using UPS pre-paid shipping within a day of collection to allow enough delivery time to the Lab.

- The lab <u>must</u> receive your samples as soon as possible to be tested successfully.
- Note: Make sure a Sunday or a holiday will not delay your shipment.

## REMINDER: STORING YOUR SAMPLES BEFORE SHIPPING

To store the samples before you return the box:

- Store your boxed and sealed samples at room temperature.
- Keep the samples away from heat and direct sunlight.
- Keep the samples out of the reach of children.
- Keep the kit upright.

If you live in Puerto Rico or a US Territory or have questions about shipping your samples, contact us at 1-844-870-8870.

#### WAYS TO RETURN YOUR KIT USING UPS

You have the following options for returning your kit using pre-paid UPS shipping:

- Option 1: Drop your kit off at any of the following approved UPS locations. Check www.ups.com for actual locations and hours.
  - UPS Stores
  - UPS Customer Center
  - UPS Authorized Shipping Outlet
  - Any UPS Driver
- Option 2: Call UPS at 1-800-823-7459 to schedule a pick up or find a drop off location near you (Mon-Fri 7:30am to midnight, Sat 7:30am-9:00pm Eastern Standard Time).
  - Be sure to provide the tracking number shown on your prepaid return shipping label, which starts with 1Z.
- Option 3: Schedule a pick up online at www.cologuardtest.com. Same day pick up is not available in some areas. Call UPS at 1-800-823-7459 for additional information.

Once you have shipped your samples to the lab, you are finished! Your healthcare provider will contact you with your result.