UCM Series IP PBX Battle Card

Which IP PBX is Right for You?

Grandstream's UCM series offers IP PBXs for a wide range of business sizes and industries. We have models for small to medium businesses and enterprises, and the UCM is also a great option for the retail, hospitality, education, medical and restaurant industries. Read below to learn about the models in the UCM series of IP PBXs to choose which device is best for your next deployment.

	UCM6202	UCM6204	UCM6208	UCM6510
MSRP (USD)	$399	$549	$949	$1999
SIP Extensions	500	500	800	2000
SIP Trunks	50	50	50	50
Concurrent Calls	50	75	100	200
RAM/Flash	1 GB RAM, 4 GB Flash	1 GB RAM, 4 GB Flash	1 GB RAM, 4 GB Flash	1 GB RAM, 32 GB Flash
FXS/FXO Ports	2 FXS/2 FXO	2 FXS/4 FXO	2 FXS/8 FXO	2 FXS/2 FXO
E1/T1/J1 Interface	No	No	No	Yes -1 RJ45 Port
Conference Bridges	3	3	6	8
Conference Attendees	25	25	32	64
Gigabit Network Ports	2 with PoE+	2 with PoE+	2 with PoE+	2 with PoE+

Competitive Features

- Support for 200 to 2000 SIP accounts depending on the model

- Built-in FXO and FXS ports for integration with analog devices. E1/T1/J1 interface on the UCM6510 for integration of associated networks.

- Free firmware upgrades and no licensing fees – providing savings over hosted services and on premise solutions that charge per feature

- Integrated voice, video, mobile and data for a full communications solution in one comprehensive and easy-to-manage device

- Heartbeat port and high-availability solution available for the UCM6510 through the use of the HA100 for a redundant system with full-time availability

- Strongest possible security with SRTP, TLS, and HTTPS encryption

- Integrated application features including Grandstream Affinity CTI app, PMS, CRM, call center features and more

- Runs on Asterisk^{TM} 13, providing a flexible, secure system that grows and updates with changing market needs

- Zero Config and Auto Discovery for automated provisioning of Grandstream end-points

0 CONFIG
Zero-Configuration

2000 users
Up to 2000 Users

Complete Security

UCM Series IP PBX Battle Card

	Grandstream UCM6200 Series (UCM6202, 6204 & 6208)	Avaya IP Office 500 V2 Preferred Edition	Yeastar S300	Digium Switchvox E520	Digium Switchvox E530	Cisco BE6000M
Pricing	$399, $549, $949 – Complete Price	$683 – Hardware Only Licensing Fees Required	$1750 – Hardware Only Expansion Modules Required	$1,595 – Hardware Only Licensing Fees Required	$2,995 – Hardware Only Licensing Fees Required	$9,400 – Hardware Only Licensing Fees Required
Licensing Fees	No	Yes	No	Yes	Yes	Yes
SIP Extensions	500, 500, 800	384	300	300	600	1000
SIP Trunks	50	Dependent on Expansion Cards	100	Dependent on Software License	Dependent on Software License	Dependent on Software License
Concurrent Calls	50, 75, 100	40	60	100	200	Dependent on Software License
FXS/FXO Ports	2 FXS 2, 4 or 8 FXO	None – Expansion Modules Required	None – Expansion Modules Required	None – Gateway Required	None – Gateway Required	None – Gateway Required
Conference Attendees	25, 25, 32	128 (64 per Single Conference)	Included	Dependent on Software License	Dependent on Software License	Dependent on Software License
Gigabit Network Ports	Two 10/100/1000 Ports with PoE+	One 10/100/1000 Port	One 10/100/1000 Port	One 10/100/1000 Port	One 10/100/1000 Port	Two 10/100/1000 Ports
Zero Configuration	Yes with Grandstream Endpoints	No	Yes	Yes – Available with Licensed Packages	Yes – Available with Licensed Packages	No
Warranty	2 years (Extended Warranties Available)	1 year	3 years	1 year (Extended Warranties Available)	1 year (Extended Warranties Available)	3 years

UCM Series IP PBX Battle Card

	Grandstream UCM6510	Panasonic KX-NS1000	Yeastar K2	Avaya IP Office Server Edition	Cisco BE6000H
Pricing	$1999 – Complete Price	$999 – Hardware Licensing Fees for Premium Applications	$16,999 – Hardware Only Expansion Modules Required	$3,835 – License Fee Only Multiple Hardware Options Available	$9,400 – Hardware Only Licensing Fees Required
Licensing Fees	No	Optional for Additional Applications	No	Yes	Yes
SIP Extensions	2000	640	2000	2000	1000
SIP Trunks	50	256	400	250	Dependent on Software License
Concurrent Calls	200	640	500	Up to 2000 – Dependent on Server	Dependent on Software License
FXS/FXO Ports	2 FXS, 2 FXO	None – Adaptor Required	None – Gateways Required	None – Expansion Modules Required	None – Gateways Required
E1/T1/J1 Interface	1	None – Adaptor Required	None – Gateways Required	8	None – Gateways Required
Redundancy	Redundant Power Supply HA100 High-Availability Option	Uninterrupted Power Supply	Redundancy with Second Unit	Redundancy with Second Unit	Redundancy with Second Unit
Conference Attendees	64	72	Included	128 (64 per Single Conference)	Dependent on Software License
Gigabit Network Ports	Two 10/100/1000 Ports with PoE+	Two 10/100/1000 Ports	Two 10/100/1000 Ports with PoE+	One 10/100/1000 Port	Two 10/100/1000 Ports
Zero Configuration	Yes with Grandstream Endpoints	No	Yes	No	No
Warranty	2 years (Extended Warranties Available)	2 years	3 years	1 year	3 year