



Grandstream's Android Video IP Phones Provide Telehealth and Social Support for Seniors across the UK

The customer and their need

Assisted living facilities and nursing homes all across the United Kingdom were in search of technology solutions that would allow them to provide residents with better healthcare options as well as social inclusion. Tele-healthcare is ideally suited for assisted living facilities where it is often challenging for residents to travel to doctors' offices. The challenge for these facilities was identifying the ideal technology to deliver telehealth care solutions. Also, as we rely more and more on the web, apps and social media to keep in touch, senior care facilities wanted to offer access to such tools to allow residents to stay up-to-date and keep in touch with friends and family.

The solution

BNS Distribution, one of the leading communications distributors in the UK, sought to create a solution for assisted living centers that would provide tele-health and social inclusion options. They decided on Grandstream's GXV series of Android IP Video Phones, which quickly gained traction with senior living facilities throughout the UK. These one-of-a-kind devices deliver the full functionality of an Android tablet with access to the entire eco-system of Android apps, a web-browser to allow residents to easily surf the web and a built-in camera to support Android and SIP video calls with friend and family. This also allowed residents to access a wide-range of tele-health options through apps and video calls. Lastly, all GXV series models include built-in Wi-Fi to streamline network access.

To make the solution even better, the GXV series was integrated with door entry systems through these facilities, which allowed visitors to make video calls to the residents they are visiting, and to allow residents to let guests in from their room phone. For staff, the GXV series also allows them to view live feeds from any video security camera at any time – while also allowing the cameras to send real-time video alerts and notifications to video phones throughout any facility.

As a result, residents have better healthcare options with access to tele-health providers and can easily keep in touch with friends and family through a variety of apps and video calls. Also, assisted living facilities are now operating more efficiently and securely than ever before thanks to an expanded facility access solution and proactive video security notifications.

