

How it works

Just like a doctor's visit, but online. No video required.
No apps to download. No waiting.
That's virtuwell – your 24/7 online clinic.



Step 1

Answer a few questions

We guide you through questions online that are straightforward and easy to answer. We'll ask about your symptoms, medications and allergies too.



Step 2

Diagnosis by real people, really fast

Board-certified nurse practitioners review your answers, make a diagnosis and recommend the care you'll need. Prescriptions are sent to your favorite pharmacy.



Step 3

Payment & insurance

Just enter your credit card, and insurance information if you have it. We'll submit the insurance claim for you.



Step 4

Start feeling better

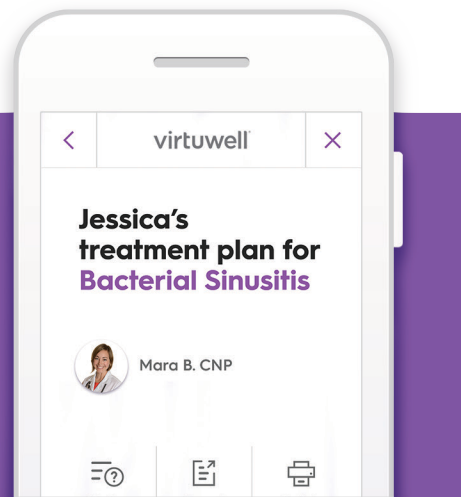
That's it! In about 30 minutes, you'll get a text and email the second your treatment plan is ready. Questions? The nurse practitioners are available by phone around the clock to help.

Our customer service team is always available to listen and help. If you aren't satisfied, for any reason, we'll refund your cost. Because we believe happiness is a big part of good health.



Our services

We treat over 60 conditions asking the same questions you'd hear in a doctor's office. Take a look at what we offer and find your reason to give us a try.



Sinus, Cough & Allergy

- Bronchitis
- Common Cold
- Laryngitis
- Pet Allergies
- Seasonal Allergies
- Sinus Infection
- Upper Respiratory Infection



Skin & Rash

- Acne (Age 12+)
- Athlete's Foot
- Canker Sore
- Cellulitis
- Chicken Pox
- Cold Sore
- Deer Tick Bites
- Diaper Rash
- Eczema
- Fifth Disease
- First/Second Degree Burns
- Folliculitis
- Hives
- Insect Bites
- Impetigo
- Ingrown Nail
- Jock Itch
- Lice
- Nail Infection
- Pityriasis Rosea
- Poison Ivy/Oak
- Rash
- Ringworm
- Rosacea
- Scabies
- Seborrheic Dermatitis
- Shingles
- Sunburn
- Warts
- And more



Eye & Ear

- Ear Infection (Age 5+)
- Ear Pain (Age 2+)
- Eustachian Tube Dysfunction
- Pink Eye
- Stye
- Swimmer's Ear



Women's Health

- Bacterial Vaginosis (Age 26+)
- Birth Control (Ages 18-34)
- Bladder Infection (UTI)
- Breast Infection (Mastitis)
- Clogged Duct
- Emergency Contraception (Age 18+)
- Genital Herpes
- Yeast Infection



Sexual Health

- Birth Control (Ages 18-34)
- Chlamydia
- Emergency Contraception (Age 18+)
- Genital Herpes
- Gonorrhea
- Trichomoniasis



Flu

- Influenza (Seasonal)



Kid's Health

We treat kids ages 2+ for most conditions.