



Choose your Service Contract and save up to 20% on PurePep™ Reagents

Academic Service Contract
and \$1,500 consumables*

SAVE

\$150

Spend \$1,500 over 12 months and save \$150

1/1 Service Contract
and \$5,000 consumables*

SAVE

\$700

Spend \$5,000 over 12 months and save \$700

2/1 Service Contract
and \$7,500 consumables*

SAVE

\$1,275

Spend \$7,500 over 12 months and save \$1,275

Full Service Contract
and \$10,000 consumables*

SAVE

\$2,000

Spend \$10,000 over 12 months and save \$2,000

* RVs not included

Service Contracts

	Full	2/1	1/1	Academics
On-site preventive maintenance visit, includes travel, lodging and labor costs	Annual	Annual	Annual	Annual
Service call or email response time	Within 8 working hours	Within 8 working hours	Within 8 working hours	Within 8 working hours
On-site service visit after diagnosis of instrument failure	Usually within 4 working days	Usually within 4 working days	Usually within 4 working days	Usually within 4 working days
Travel, labor and lodging costs for non-preventive maintenance service visits	√	2 Visits/year included	1 Visit/year included	50% discount on labor; travel time capped at max 4 hours
On-site repairs	√	√	√	√
Spare parts	√	√	√	10% Discount
Routine hardware/software updates	√	√	√	√
Telephone or email support for fast troubleshooting	√	√	√	√
Telephone or email support for instrument networking	Unlimited	Unlimited	Unlimited	Unlimited

For questions and more information please contact:

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