

Overseas Students

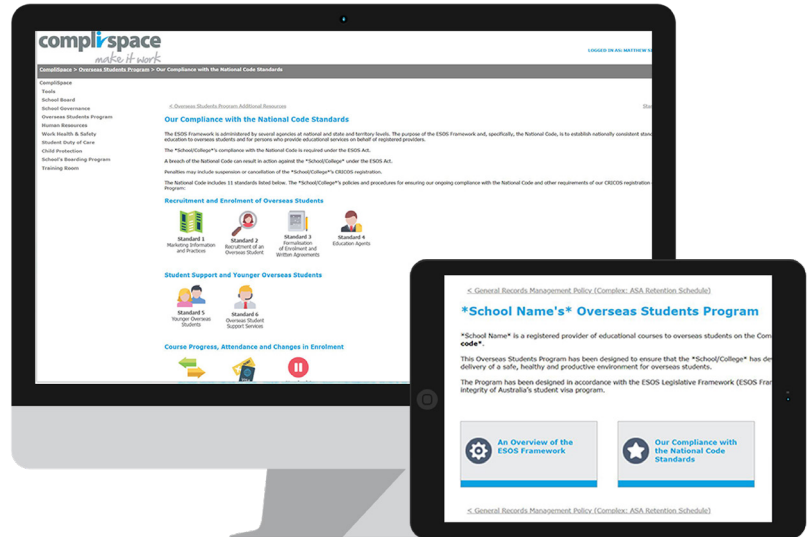


Our Overseas Students Program is developed in accordance with the Education Services for Overseas Students (ESOS) Framework which is made up of a series of laws and regulations, including the ESOS National Code. The 2018 ESOS National Code consists of 11 nationally mandated standards of compliance that apply to every provider of education to overseas students including non-government schools.

For schools with overseas students, the Program provides a comprehensive framework of policies, procedures and processes for the engagement, management and education of overseas students and for continued compliance with the ESOS National Code and a school's CRICOS registration requirements.

Benefits from the Effective Implementation of Our Overseas Students Program:

- ✓ Compliance with the ESOS Framework, including the 2018 ESOS National Code and 2018 English Language Intensive Courses for Overseas Students (ELICOS) Standards
- ✓ An integrated framework of policies and procedures which address several areas of law as they apply to overseas students including migration law, student duty of care, child protection and complaints and appeals
- ✓ Confidence in continuously meeting your school's CRICOS registration requirements



The Overseas Students Program includes:

- ✓ Policies and procedures to address each of the 200+ requirements for CRICOS registration in the 2018 ESOS National Code including:
 - Recruitment and Enrolment of Overseas Students
 - Student Support and Younger Overseas Students
 - Course Progress, Attendance and Changes in Enrolment
 - Complaints and Appeals
- ✓ An online Overseas Students Induction Training Program for teaching staff
- ✓ An Overseas Students Compliance Task Framework
- ✓ Tailored content to meet state and territory CRICOS and non-government school registration requirements

Want to Learn More?

For a full list of resources regarding our Overseas Students Program, including a webinar, briefing paper and School Governance article, please go to complispace.com.au/overseas-students-resources.

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Features & Benefits

Features

PolicyPlus	<p>The Program consists of three key parts:</p> <ol style="list-style-type: none"> 1. <u>An Overview of the ESOS Framework</u>, which outlines the legal and regulatory framework for a school's requirements as a registered provider for overseas students, including CRICOS registration processes. 2. <u>Our Compliance with the National Code Standards</u>, which is the most substantial part of the Program. It includes: <ol style="list-style-type: none"> a. A landing page for each of the 11 National Code Standards that maps both federal and state-based requirements b. Policies and procedures mapped against the 200+ compliance requirements of the 2018 ESOS National Code, and the broader ESOS Act and Regulation. 3. <u>Overseas Students Program Policy and Disclosure Document Index</u>, which includes: <ol style="list-style-type: none"> a. An alphabetised and hyperlinked index of the Program's policies and procedures to allow for searchability and a 'whole Program' view b. A Disclosure Document Index which identifies all sections of the ESOS National Code and ESOS Act that require a school to make certain information public and accessible to students and parents/guardians, and allows schools to link those documents in the one location c. Checklists to ensure the school is including all required information in their disclosure documents, written agreements and education agent contracts.
Learning and Development	<p>As part of CompliSpace's PolicyPlus offering, schools will also receive online learning and development content for their staff that can be used as induction training.</p>
Assurance Compliance Tasks and Reporting	<p>Key compliance tasks and customisable reports have been developed for CompliSpace Assurance to allow effective monitoring of the implementation of the Program.</p>

Benefits

Compliance with the National and Jurisdictional Requirements	<p>The ESOS Framework, including the ESOS National Code, provides a national legislative and regulatory scheme for schools who provide education to overseas students. In addition, each state and territory in Australia, also have jurisdictional laws, regulations and guidelines relating to the management and care of overseas students. The 2018 ESOS National Code requires more from CRICOS-registered schools than ever before.</p> <p>The Program also includes variable information for schools in each jurisdiction to ensure their compliance with both CRICOS and non-government school registration requirements.</p>
Every angle covered - Multiple Laws Addressed in One Program	<p>Over 10 different areas of law apply to the provision of education to overseas students (e.g. Student Duty of Care, Privacy, Child Protection, Contract, Migration). The Program addresses the key legal areas for compliance, giving schools a 'road map' of their legal obligations and linking to the full suite of CompliSpace products.</p>
A Stress-Tested Program	<p>As part of the content development process, we engaged schools who are currently CRICOS-registered to participate in a User Experience (UX) Process. The Process encouraged feedback on all aspects of the Program including detailed content queries, tailoring examples, the general layout and 'feel' of the Program from a school's perspective, the Program's implementation process and more.</p> <p>The UX Process ensures that the CompliSpace Overseas Students Program will work in schools on a practical level, while still meeting schools' legal and regulatory requirements.</p>