

## SEASONAL ACTION PLANNING

Those retailers and suppliers able to maximize holiday shoppers' spend will gain some needed momentum to overcome anticipated slower growth in 2020. Though most 2019 in-store sets are locked, adjusting a few "digital levers" early on can help optimize your holiday strategy and tactics—and improve your forecasted Q4/Q1 performance.

### Win this holiday to start 2020 strong

**Winning the Q4 holiday period is pivotal:** The worst-case scenario for an pending economic slowdown could see retail sales slow by up to 3 percentage points. **Performance this season could make or break your brand position ahead of a potential 2020 slowdown.**

**eCommerce extends well beyond online purchasing:** While eCommerce is capturing growing penetration of sales across categories, more than half of in-store purchases remain digitally influenced! **What does your online visibility look like this year?**

**Lines between digital and in-store continue to blur:** Almost half of all click-and-collect shoppers go into the store when they pick up their order. **Are you prepared to capture their attention this holiday?**

**Capitalize on younger shoppers' expanded retailer mindset:** Millennial shoppers are starting to expand their retailer consideration set, increasingly open to a broader array of holiday shopping destinations. **Are you aligned to win with retailers who are attracting and retaining emerging consumer/shopper segments?**



Kantar's *Seasonal Program* custom analysis can help you . . .

- ✓ Access and **apply in-store and online insights (especially social media)** tailored to your strategic needs
- ✓ Advance your digital influence by **benchmarking your online brand performance** across a range of critical measures, including levers that you **can adjust early on**
- ✓ Get **near-real-time feedback** on omnichannel shopper behaviors and attitudes **to refine ongoing campaigns as the season progresses**
- ✓ Uncover key learnings to **reset internal expectations or step-change a strategy for next season**

### Meet the Experts



#### SARA ALTUKHAIM

With more than 10 years of research and consulting experience, Sara manages insights and operations across Kantar's team of analysts.



#### Doug Hermanson

Doug specializes in data management, forecasting, and applied economics through customized research and presentations.

### Ways to Engage



#### BIG BEATS

A concise, pre- and post-season report and review of takeaways, trends, and new planning opportunities



#### SEASONAL PULSE

An in-depth pre- and post-season action planning workshop



#### YEAR-ROUND SEASONAL TRACKER

Comprehensive data and ongoing reviews of key seasons year-round