4135 South Stream Blvd Suite 400 Charlotte, NC 28217



# **General Privacy Statement**

This Online Privacy Notice sets forth the Meduit practices for gathering, use, and dissemination of information when you use this website located at MeduitRCM.com. This Privacy Notice addresses our practices regarding information collected directly through or from its website.

## COLLECTION AND DISCLOSURE OF PERSONALLY IDENTIFIABLE INFORMATION

Personal information contained in e-mails sent by individuals may be used by Meduit to answer questions, follow-up on suggestions or complaints, or improve the overall level of service Meduit provides. Meduit may share personally identifiable information obtained on its website with any company internal to Meduit or its subsidiaries. Except as provided below, Meduit does not sell any personally identifiable information obtained on its website to any company or marketing group.

Meduit restricts access to nonpublic personal information about you, including your social security number, to those employees and other persons hired by us who need to know the information to provide services to you and to otherwise service your account(s) with Meduit. We maintain procedural safeguards for physical and electronic data that comply with applicable federal standards to guard your nonpublic personal information.

E-mail posted or sent through this website may not be secure against interception by unauthorized individuals. To ensure no personally identifiable information is intercepted, do not include any personally identifiable information such as social security number, date of birth, credit card number or medical records through e-mail. In all e-mail or other written communication, be sure to include your name, your mailing address, account number, creditor name, and creditor account number if this information is known. This information will help us to process your inquiry and respond promptly. Without complete information, we may be unable to respond to your request. The address for mailing inquiries is:

#### Meduit

4135 South Stream Blvd., Suite 400 Charlotte, NC 28217

#### DISCLOSURE REQUIRED BY LAW

Meduit will share data we collect from or about you as required by law, such as to comply with a subpoena, or similar legal process when we believe in good faith that disclosure is necessary or proper.

#### **COMMITMENT TO DATA SECURITY**

We are committed to data security by protecting your personal information through a secure website. Secure sites can be easily recognized by the "https" found at the beginning of the web address and provide you reassurance that secure sockets layer (SSL) is being used to encrypt your sensitive information before sending it over the Internet.

We are also dedicated to maintaining the essential physical, electronic, and procedural safeguards to help prevent unauthorized access of your personal data any time that it is stored or processed within our systems.

You also play a critical role in protecting your personal information.

### CHANGES TO OUR ONLINE PRIVACY NOTICE

As permitted by law, Meduit may change this Privacy Notice at any time by posting a revised version of the Notice on our website.