

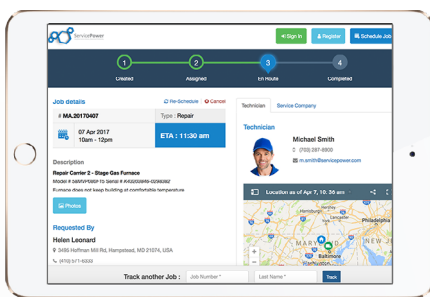
# Field Service Management Technology Improves Patient Care for the Healthcare Industry

In healthcare, where every patient and care giver depends on the timeliness, quality and accuracy of a variety of medical equipment and supplies, your number one goal must be speed of delivery, installation, repair, maintenance or replacement.

ServicePower is an integrated mobile workforce management solution focused on the patient experience and enablement of great field service.

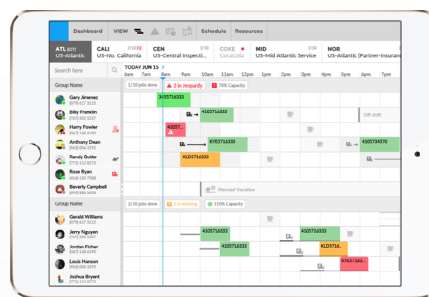
For medical equipment and supply organizations, our solutions not only improve the experience of everyone in the patient care equation, we also help improve your bottom line.

ServicePower's solutions streamline order placement and optimize routes and schedules to ensure skilled field personnel get where and when they're needed to meet the needs of the patient community and established SLAs, while delivering a unique mobile experience through our configurable mobile solution. ServicePower makes improving patient care easier with:



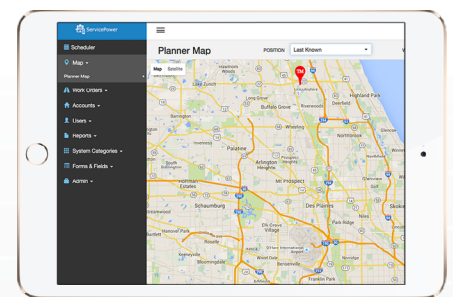
## Real time consumer portal

An online care-giver portal streamlines the ordering experience by providing real-time technician scheduling, two-way communications and delivery status.



## Schedule and route optimization

AI-based schedule optimization determines the most effective route and assigns the best field technician for each patient based on configurable parameters, resulting in faster response, reduced costs and delivery of equipment to more patients every day.



## Configurable mobility software and asset tracking

Configurable mobility software enables providers to factor in more variables such as desired date, patient priority, equipment availability and inventory location, delivering a more personalized patient experience at every appointment.

And for providers using contractors in your labor equation, we also offer:

- Contractor management and reimbursement
- Work order, asset and inventory management
- Service and maintenance contract management
- Business intelligence



Download our latest  
case study!

We offer smart field service management solutions that improve the speed and quality of the patient experience and optimize the effectiveness of your field teams.

Healthcare delivery is  
hard. ServicePower makes  
healthcare delivery easier.

Some of the most best-known providers already rely on ServicePower to improve service delivery.





[Read Now!](#)



**ABOUT SERVICEPOWER** For companies providing field service, ServicePower is the only field service and mobile workforce management platform enabling organizations to save money, improve customer satisfaction and drive new revenue by efficiently managing both captive and 3rd party service providers. ServicePower uniquely combines customer entitlement and real time communications, schedule and route optimization, work order, asset and inventory management, service and maintenance contract management, contractor management and dispatch, warranty and claims management, field mobility, and business intelligence of all field service interactions, in a single solution.

ServicePower also offers a fully managed network of 3rd party service providers to enable rapid and high-quality on-demand “spill-over” servicing at peak times and in hard-to-reach locations across North America and the Europe.

ServicePower Technologies Plc, is the only company that provides a complete global, mobile, field management platform enabling clients to mix labor channels, utilizing employed, contracted resources, and on demand resources while controlling all elements of the field service lifecycle, from planning, to execution to analysis. We offer a range of integrated software products and services that are used by some of the leading manufacturers, third party administration, insurance, and telecommunications companies, worldwide.

#### US Offices:

 8180 Greensboro Drive, Suite 600, McLean, VA 22102  
 703.287.8900

 2961 W. MacArthur Blvd., Suite 212, Santa Ana, CA 92704  
 714.428.0010

#### EU Office:

 Petersgate House, St Petersgate, Stockport. SK1 1HE  
 011 44 161 476 2277



[www.servicepower.com](http://www.servicepower.com)