



Top 5 Benefits of MWFM

Mobile Workforce Management Revolutionizes the Way the Field Service Industry Operates.

Reduce Waste



Find Trends

Uncover Hidden Revenue

5

IDENTIFY TRENDS

Implementing real time, self-service, in-memory business intelligence that truly understand current operations, feed metrics back into the operation. Discovering these trends exposes waste and hidden revenue leading to better informed operational decisions that improve productivity and services, while also reducing costs.

4

PARTS MANAGEMENT

Parts management improves diagnostic accuracy, predicts parts utilization and optimizes parts inventory, ensuring that the technicians arrives on time with the right parts when he visits the customer site the first time. Ensuring the correct parts and tech are scheduled decreases schedule costs and improves the customer experience.



Track Inventory



Decrease Travel Time Waste



On Time Arrival

3

ROUTE PLANNING

Reduce travel times and fuel costs with street level asset tracking via handheld or vehicle-installed devices. By using advanced route planning field service organizations can locate, track and manage field assets easily in real-time gaining complete visibility over your entire fleet.

2

HIGHER ROI

Utilizing mobile workforce management software enables field service organizations the ability to expose waste, decreasing costs, all while increasing efficiency, producing more revenue. This generates an increased ROI easily measurable through the software



Increase Revenue

Decrease Costs

Return Business



Winning Smiles

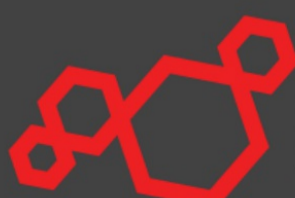
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CUSTOMER SATISFACTION

Mobile workforce management software increases first time fix rates and on-time arrivals. It also enables organizations to send the most qualified technician with parts on hand. With that level of customer service, it'd be hard to not please your customers.

SOURCES

<http://www.servicepower.com/business-and-operational-intelligence>
<http://www.servicepower.com/optimized-parts-scheduling>



ServicePower
Innovating Field Service