Installation Handbook Lexplore Application



Version 5.28 2021-07-05

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1. Laptop

System Performance Minimum	Connections	Display	More
CPU: 2.0 GHz Intel Core i3	2x USB port (2.0 BC 1.2* or 3.0)	Size : 12″ or bigger	Windows 10
RAM: 4.0 GB	1v UDM I post**	Resolution:	Internal Microphone
Storage : 5GB available		higher	Wi-Fi

*Battery charge

** Other digital monitor connections are ok as an alternative e.g. DVI and Display port

*** To ensure good user experience

2. External Monitor

Monitor	Monitor Stand
Size: 15"-27"	Spec. Able to adjust height and tilt up and down.
Resolution: 1366 x 768 or higher	Eye tracker mounting: Make sure there is room
Connection: HDMI*	to mount the magnet for the eye-tracker

*Other digital monitor connections are ok as an alternative e.g. DVI and Display port

Tilt monitor Adjust height

3. Eye tracker

Tobii Eye tracker 4C
or
Tobii Eye tracker 5L

4. Software

Lexplore Application version 5.26 or later

Tobii Eye Tracking Service

DisplayLink USB Graphics 8.3 or later*

In this section, you will find everything you need to know to set up the External Monitor. Start with mounting the Tobii Eye Tracker.

2.1 Mounting the Tobii Eye Tracker to the External Monitor



- 1. Measure to the middle of the bottom frame of the External Monitor, this is where you will later position the mounting brackets (magnets).
- Take one of the mounting brackets and peel off the adhesive tape on the back and place it on top of the other mounting bracket - stick the brackets to each other. You should now have a double mounting bracket.
- 3. Peel off the adhesive tape on the back of the double mounting bracket and position the bracket in the middle of the bottom frame of the External Monitor. Place the mounting bracket exactly in the middle and make sure it's attached to the monitor by applying pressure for about 30 seconds.
- 4. Take the Tobii Eye Tracker and attach it to the External Monitor by clicking it onto the mounting bracket. Make sure it is attached to the screen securely. The mounting bracket and the slot on the back of the eye tracker are magnets and should fit precisely together.

2.2 Connecting the External Monitor to the laptop



Beetronics monitor with HDMI-cable

Connect the External Monitor to your Laptop, with the **HDMI or USB** as the picture shows.

Plug in the power cord to the monitor. If the monitor doesn't turn on automatically, press the power button.

Place the External Monitor so that you can see the screen and your laptop.

2.3 Display settings



Go to your computer Settings.

Go to System (Display, notification, power).



Home Hom	Display
Find a setting	Select and rearrange displays
Surtam	Select a display helpsy to charge its settings. Some settings are applied to all displays
ayasem	secces anapping according to an ingeneration of the period of an anapping a
Display	
00 Sound	
Notifications & actions	1 2 🖕
ی Focus assist	
O Power & sleep	
D Battery	
m Damas	Identify Detect
atorage	Brightness and color
Tablet mode	Change kinkberry
H Multitasking	
Projecting to this PC	Night light
Shared experiences	Off Off
Kemote Desktop	Night light settings
	Scale and layout
About	Change the size of text, apps, and other items
	100% (Recommended) V
	Advanced scaling settings
	Resolution
	1920 × 1080 (Recommended)
	Landscape
	Rotation lock
	Cn Cn
	Multiple displays
	Multiple displays
	Extend these displays
	Make this my main display
	Connect to a wireless display
	The second diverse sections



Scroll down to Multiple Displays.

Select Extend These Displays.

You are asked if you like to "Keep Changes" or "Revert" Select **Keep Changes.**

Click on **Identify** displays. The respective number will show on each screen. Your laptop is normally no 1 and the Monitor is no 2.

Select the **External Monitor** by pressing on the square with number "2" so it turns blue.

Set **Resolution** of the External Monitor to the recommended value; **1366x768** or higher.

Open the windows start menu.

Press on your profile.

Sign out from your windows account, and sign back in, to apply the new settings.

3. Install the Tobii Eye Tracking Service



Open your web browser.

Go to: https://portal.lexplore.com/install



Press the **Install button** next to "Tobii Eye Tracking Service".

Open the downloaded installation file, in the bottom of your web browser. It can look different in different browsers.



Internet Explorer

3.1 Install the Tobii Eye Tracking Service

Windows defender can give you some of these warnings.



Press "Actions".



Windows will prompt one of these windows.

Press **"More options"** Then press **"Run Anyway"**



← Settings		
ය Home	Apps & features	
Find a setting	Choose where to get apps	
Apps	Installing apps only from Microsoft Store helps prot	ect your device.
E Apps & features	Anywhere ~	
😂 Default apps	Apps & features	
印 Offline maps	Optional features	
Apps for websites	App execution aliases	
Dideo playback	Search, sort, and filter by drive. If you would like to move an app, select it from the list.	uninstall or
	Lexplore ×	
	Sort by: Name $ \smallsetminus $ Filter by: All drives $ \lor $	
	2 apps found	
	L Lexplore Application	106 MB
	Lexplore Eye Tracker Driver Installation	190 MB 3/22/2021

Press "Install".

You need to be administrator on your laptop to install this software

Installation is complete. You can verify the installation under:

Windows setting > Apps > "Lexplore Eye Tracker Driver Installation"

4. Install the Lexplore Application







Go to: https://portal.lexplore.com/install

Under Lexplore - Press "**Download**" to download the application.

Open the downloaded file "LexploreScreeningClient.msi"

Press **Next** to start the installation

Select how you like to install the application.

Install just for you = Just this windows user account. Can be installed without admin permissions

Install for all users on this machine = The application will be installed for all users. Admin permission is needed.

4.1 Install the Lexplore Application





Press Install to start the installation

If you have an Antivirus program installed on your laptop, it may warn you of an issue and run a scan. Once the scan is complete the installtion will continue automatically.

Windows Firewall.

- 1. Select both checkboxes (Private and Public networks)
- 2. Press the button "Allow access"

5. External Monitor Calibration

Before this step, make sure that:

- The External Monitor is connected and set up as described in Step 3.
- The eye-tracker is attached to the magnet on the monitor as described in Step 3.

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Lexplore	Select student	e Position			5 Performed tests Upload its overview
Pupil view			Warnings		
Lengthere			The student view monitor is not o Calibration is necessary before a text can	alboated. 1 be performed.	Display settings
** •	Select organisation * Select school				٥
			Select organisation, school and class to show	n solectable students	

Start the Lexplore application from the new icon on your laptop's desktop and log in.

A warning message will appear.



In the Warning message, there are two buttons.

Press "Calibrate Monitor".

On the External Monitor



Move the mouse to the student monitor.

If needed, click on the lines and **move them sideways** until they align with the white markings on top of the eye-tracker.

Press "Done" when you are satisfied.

The monitor has been calibrated and you are good to go.

Installation finished!

6. Checklist

Download and Install

- □ Lexplore Eye Tracker Driver Installation
- Lexplore Application
- □ DisplayLink (only with usb-monitor)

Settings

<u>Monitor</u>

- $\hfill\square$ Extend these displays
- $\hfill\square$ Calibrated monitor in the Lexplore Application
- □ Secondary Display (2)

Laptop Screen

Primary/main Display (1)

Microphone settings

- \Box Microphone is activated
- □ Recording volume/level: 100%
- □ Microphone boost: +24dB or more
- Disable microphone enhancements
- (These settings can vary between manufactures)

Internet

- □ Check that firewalls allow internet access for Lexplore Application. Run the network test within the Test Application.
 - □ Otherwise Domain Allow list (Appendix C)

7. Microphone Settings

Some settings may vary between PC manufactures, and windows updates



ОК

Right click on the speaker icon (next to the clock) located in the bottom righthand corner of your laptop screen.

Select Recording devices or Sounds.

Make sure you are on the "Recordings" tab.

Right click on your microphone.

Select Properties.

Go to the tab: Levels

Set Level: 100 Microphone boost: +24.0 dB or as high as possible

7.1 Microphone Setting - Advanced

Additional settings to pic up background noise.

Some laptops have settings that are configured to optimise the microphone to the user and reduce background noise. This will limit the computer's ability to record the student aloud reading. For the Lexplore Application to work efficiently these settings need to be changed.

These settings can vary and look different on different computers. Here are two examples, found on microphone properties.

Intern mikrofon Properties	×
General Listen Levels Advanced	
Default Format Select the sample rate and bit depth to be used when running in shared mode. 2 channel, 24 bit, 48000 Hz (Studio Quality)	
Exclusive Mode Allow applications to take exclusive control of this device Give exclusive mode applications priority	
Signal Enhancements Allows extra signal processing by the audio device	1
Enable audio enhancements	
Restore Defaults	
OK Cancel Apply	

Example 1. Go to the tab Advanced. Under *Signal Enhancements* → Disable "Enable audio enhancements"

eneral Listen Levels	Enhancements Advanced	
Select the sound effe configuration. Chang start playback.	ects to apply for your current listening ges may not take effect until the next time you	
Disable all sound	effects 🗹 Immediate mode	
Beam Forming (E Acoustic Ecno Ca Far Field Pickup (BF) Incellation (ACC)	~
<	>	
Sound Effect Proper	rties	
Provider :	Fortemedia	
Description :	Beam forming enhances the voice signal inside the beam while suppressing noise outside the beam.	
	OK Cancel	Apply

Example 2. Go to the tab Enhancements. Disable all enhancements especially "Beam Forming"

8. Troubleshooting Eye Tracker

If the eye tracker is not working, in the first instance try **restarting your laptop**. Leave all the cables connected to laptop while it restarts.

If this does not rectify the issue, the next option is to restart Tobii, as below.



The eye-tracker icon in the Lexplore Application shows that the eye tracker is not working properly.

1. Open windows menu

2. Search for "Services"

3. Open Services in the list

File Action View F								
Services (Local)	Services (Local)							
Т	obii Service	Name	Descript	tion	Status	Startup Type	Log On As	^
		🍓 Task Scheduler	Enables	aus F	Running	Automatic	Local System	
	top the service	TCP/IP NetBIOS Helper	Provides	s sup F	Running	Manual (Trigg	Local Service	
12	the service	🖏 Te.Service				Manual	Local System	
		🌼 Telephony	Provides	s Tel		Manual	Network Se	
		🗛 Themes	Provides	s use F	Running	Automatic	Local System	
		🆏 Tile Data model server	Tile Serv	ver f F	Running	Manual	Local System	
		🆏 Time Broker	Coordin	nates F	Running	Manual (Trigg	Local Service	
		🆏 Tjänsten Google Update (gu	Ser till a	itt pr		Automatic (De	Local System	
		🌼 Tjänsten Google Update (gu	Ser till a	itt pr		Manual	Local System	
		Cobii Service	5.			Automatic	Local System	
		🍓 Touch Keyboard and Randw	E	Start		Manual (Trigg	Local System	
		🌼 Update Orchestrator Service	N	Stop		Manual	Local System	
		🍓 UPnP Device Host	A	Pause		Manual	Local Service	
		🍓 User Data Access_28568fc	Р	Resume		Manual	Local System	
		🍓 User Data Storage_28568fc	H	Restart		6	Local System	
		🍓 User Experience Virtualizatio	Р			Disabled	Local System	- 1
		🍓 User Manager	U ·	All Tasks	• •	Automatic (Tri	Local System	
		🍓 User Profile Service	Т	Refresh		Automatic	Local System	- 1
		🍓 Virtual Disk	P	Refresh		Manual	Local System	
		🍓 Visual Studio Standard Colle	V	Propertie	s	Manual	Local System	
		🍓 Volume Shadow Copy	N	Help		Manual	Local System	
		🖏 WalletService	H			Manual	Local System	
		🖾 Warn IITSvc	Provides	sall		Manual (Trigg	Local Service	~



- 4. Find "Tobii Service" in the list
- 5. Right click on Tobii Service
- 6. Select "Restart"

Now is the the Tobii Service program restarted.

The eye-tracker icon in the Lexplore Application now shows that the eye tracker work properly. If not, see next page.

8.1 Troubleshooting Eye Tracker, second step

If the eye tracker is not working and you have tried restarting the Tobii Service as in 8.0 you can reinstall the eye tracker.









- 1. Right click on the windows icon
- 2. Select "Device Manager" in the list
- 3. Open Services in the list

- 4. Find "*Universal Serial Bus devices*" in the list Expand the list
- 5. Right click on EyeChip Select *"Uninstall device"*

6. Press "*Uninstall*" in the pop-up

7. Choose to restart your computer by clicking "Yes"

The eye-tracker icon in the Lexplore Application now shows that the eye tracker work properly.

9. Uninstalling the Lexplore Application



Go to your computer Settings.



Go to Apps (Uninstall, defaults, optional features)



Lexplore Application	
Please wait while Windows configures Lexplore Appl	ication
Time remaining: 13 seconds	
	Cancel

Scroll down to Lexplore Application and press it. Click on **Uninstall.**

Wait until the uninstallation has completed

Appendix A. MSI Installation – IT admin

Lexplore's Application can as an alternative be installed with the MSI package. Installations and updates are controlled by the administrator. Lexplore will inform the responsible administrator when updates are released. Users are notified in the application when new updates are available.

Please note that <u>Tobii Service</u> must be installed as a separate MSI package. It is available for download on the same website.



Go to:

https://portal.lexplore.com/admininstall

Download the msi file: LexploreScreeningClient.msi Deploy the application using the correct property for user context.

User Context/ Installation Scope

The parameter ALLUSERS can be set to 0 or 1 to select the scope for the installation, so the application is installed in per user or for the whole machine. Per user is default if not defined.

Per user: ALLUSERS = 0

Whole machine: ALL USERS = 1

Deployment

The application can be installed using the following msiexec command: msiexec /i LexploreScreeningClient.msi **ALLUSERS=1** /norestart /quiet

Optional: Specific Customer ID

If your organization is set up to use a specific Customer ID the following parameter should be applied. The Customer ID is distributed from Lexplore's personnel.

Example:

msiexec /i LexploreScreeningClient.msi CUSTOMER_ID=lex365 /norestart /quiet

Optional msiexec commands

/norestart - the machine will not be restarted after the installation is complete

/i - normal installation

/x - uninstall the package

/quiet - quiet mode (there is no user interaction)

Appendix B. Install the DisplayLink USB Software

DisplayLink is a software that enables the usb-port for external monitors.



Open your web browser and go to: <u>https://portal.lexplore.com/install</u>

Click on **install button** next to: <u>DisplayLink USB Graphics Software</u>

You will be directed to a new website. On the cookie pop-up, press 'Accept Cookies'.

Select the DisplayLink Software release available for Windows 10. NOT the BETA.

Click on the download button, as the right arrow shows.

1. Accept the terms of agreement to start the download

- 2. "Open" the installation file or click "Run"
- 3. Proceed with the installation



Google Chrome

Internet Explorer

Appendix B. Install the DisplayLink USB Software

DisplayLink is a software that enables the usb-port for external monitors.



A pop-up appears –"Do you want to allow this app to make changes to your device".

Press YES.

📳 Display	Link Graphics	DisplayL	× .ink
S	ystem Check	System Compatibility Check	\sim
) In	stallation	DisplayLink System Compatibility Check has successfully passed and installation can continue.	
O Fi	nish		
		•	
			~
		-Binstall Canc	1

Continue with DisplayLink installation.

Press "Install" or "Upgrade" (if you already have an earlier version).

DisplayLink Graphics	×
	DisplayLink
System Check	Installation Complete
Installation	DisplayLink Graphics installation is now complete.
Finish	Your new DisplayLink Graphics display is now duplicating the Windows desktop.
	Click below to configure the display layout to match your desktop monitor configuration.
	Customize your display
	Finish

Click on "Finish".

Domain Allow list

Version: 5.28

login.microsoftonline.comMicrosoft Authentication*.b2clogin.comMicrosoft Authentication*.lexplore.comLexplore Servicesoplxcustsvcs-neu-prod-ns.servicebus.windows.netAzure Service Bus EUoplxcustsvcs-scus-prod-ns.servicebus.windows.netAzure Service Bus USoplxcustsvcs-auea-prod-ns.servicebus.windows.netAzure Service Bus APACoplxcustsvcs-auea-prod-ns.servicebus.windows.netAzure Blob storage EUoplxcustsvcsscusproddata.blob.core.windows.netAzure Blob storage USoplxcustsvcsscusproddata.blob.core.windows.netAzure Blob storage US
*.b2clogin.com Microsoft Authentication *.lexplore.com Lexplore Services oplxcustsvcs-neu-prod-ns.servicebus.windows.net Azure Service Bus EU oplxcustsvcs-scus-prod-ns.servicebus.windows.net Azure Service Bus US oplxcustsvcs-auea-prod-ns.servicebus.windows.net Azure Service Bus APAC oplxcustsvcs-auea-prod-ns.servicebus.windows.net Azure Blob storage EU oplxcustsvcsscusproddata.blob.core.windows.net Azure Blob storage US oplxcustsvcsscusproddata.blob.core.windows.net Azure Blob storage US
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dc.services.visualstudio.com Error Logging (Optional)
TCP (Port: 9350, 9354, 5671)
oplxcustsvcs-neu-prod-ns.servicebus.windows.net Azure Service Bus EU
oplxcustsvcs-scus-prod-ns.servicebus.windows.net Azure Service Bus US
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HTTP (Port 80)
link.lexplore.com Mail invitation
Mail – Anti-Spam filter
IP address used to send email
user account invites.
1/9 72 39 137
Configure anti-spam filter
policy